



August 16, 2023

Vendor News Flash

Notice: Vendor Payment System Temporarily Closing

Texas WIC vendor payment systems will be temporarily closing in transition to the new fiscal year (FY). Health and Human Services (HHS) will temporarily suspend the payment of WIC claims to close its accounting records for FY2023.

Claim reimbursement processing will stop on Thursday August 24, 2023
Claim reimbursement processing resumes on Tuesday September 5, 2023

NOTE: EBT Claims received after the cut-off date of August 24th, will be processed through normal edits and placed into a ready-to-be-paid status. However, such claims cannot be transmitted to the State Comptroller's Office for payment until **September 5, 2023**.

It is Texas WIC's intention to process vendor claims as quickly as possible, and the WIC Vendor Agreement allows up to 60 days, after receipt of timely submitted claims, to reimburse vendors. We apologize for this impending delay.

If you have questions, please contact the Vendor Management & Operations Unit's EBT Operations Branch at WICEBTSupport@hhs.texas.gov or 800-252-9629. Find more WIC vendor resources on our [website](#).