



February 1, 2022

Vendor News Flash

Direct Deposit Notifications System Error

Please be advised, due to updates made to the EBT redemption system, Direct Deposit Notifications (DDNs) sent out last night, January 31, are missing outlet level payout information for payruns 14439 and 14440.

We have informed our third-party vendor and are working on resolving this issue as soon as possible. Last night's DDNs will be corrected and resent, and future DDNs will be sent out once this issue has been resolved.

Payments will not be affected and no action is needed from vendors.

Texas WIC is ready to assist our vendor partners. Should you have any questions regarding this Vendor News Flash, please contact the Vendor Management Unit's EBT Operations Branch at WICEBTVendorRedemptions@hhs.texas.gov.

Find more WIC vendor resources on our [website](#).