

Search Texas Child Care User Guide

**Health and Human Services –
Child Care Regulation**



TEXAS
Health and Human
Services

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Search Texas Child Care Overview

Welcome to the Search Texas Child Care (STCC) website user guide. The STCC website is a comprehensive tool that allows families and caregivers to explore child care options, understand provider compliance and standards, and make informed decisions about your child care choices. The site works with systems used by child care providers and HHSC (Health & Human Services Commission) Child Care Regulation (CCR) staff.

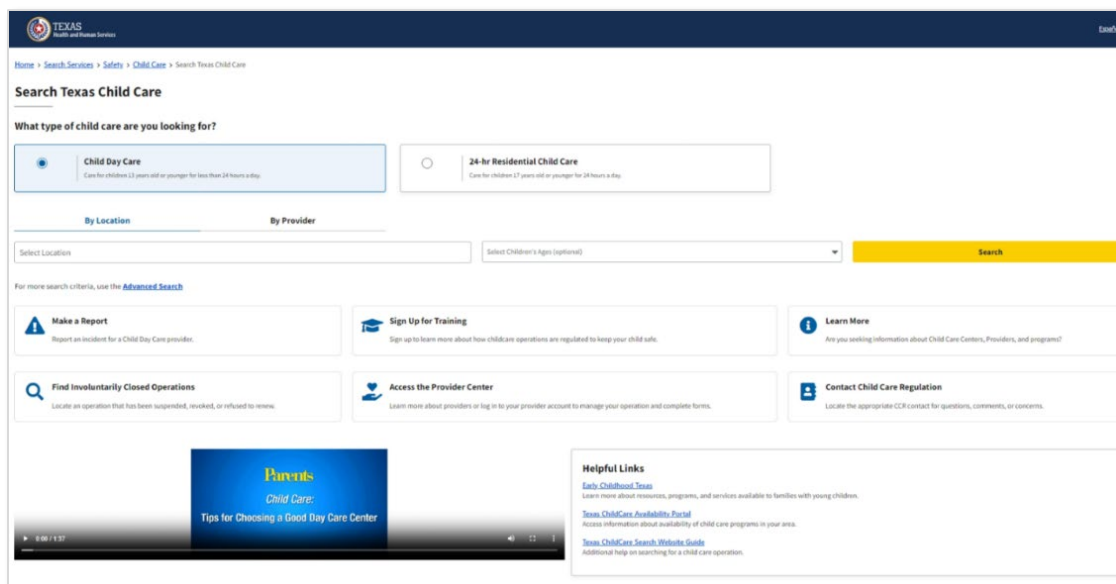
The STCC website is user-centric with a clear interface that is easy to navigate. This manual is designed to assist you in finding high-quality child care services that best fit your family's needs. With this guide, we aim to simplify your journey through the website's extensive features and functionalities.

Get Started with Search Texas Child Care

Access the Website

To begin using the STCC website, open your web browser and navigate to the STCC home page: www.txchildcaresearch.org.

The STCC home page is your starting point where you will find a variety of resources at your disposal, including search tools, information on different types of care, and educational materials about child care standards.



Tips for Effective Searching

By following these basic and advanced search instructions and tips, you'll be better equipped to find a child care provider that meets your specific needs and preferences.

- **Use Filters:** Apply filters to narrow down your search to providers that match your exact requirements.
- **Review Profiles:** Take the time to review each provider's profile for detailed information on their services and programs provided, compliance history, and overall operation details.
- **Compare Providers:** Utilize the 'Compare Providers' feature to analyze multiple providers simultaneously. This tool helps you evaluate key differences in services and compliance history, enabling a side-by-side comparison to make an informed choice.
- **Consider Ratings and Accreditation:** Some child day care profiles may include ratings from quality programs such as Texas Rising Star or accreditation details, which can give further insight into the provider's commitment to quality care.

By filtering your search results, utilizing the comparison tool and evaluating the information provided, you can better understand the options available and choose the best child care provider for your family. For further details on searching, understanding results, and comparing providers, proceed to the subsequent sections of this guide.

Search for Child Care

Start with a basic search if you're looking for providers in a specific area or if you have the name of a child care provider you're interested in.

Once you hit the search button, you'll be directed to a results page where you can view and compare different providers. Each listing offers an overview of the provider's services, compliance history, and contact information.

Choosing the Type of Child Care

The STCC website caters to various child care needs, including both day care and 24-hour residential care. On the homepage, you'll find options to select the type that best fits your family and search by location or provider name:

- **Child Day Care:** For children 13 years old or younger for *less than* 24 hours a day.
- **24-hr Residential Child Care:** For children 17 years old or younger for 24 hours a day in a *residential living setting*.

Search Texas Child Care

What type of child care are you looking for?

☒ **Child Day Care**
Care for children 13 years old or younger for less than 24 hours a day.

☐ **24-hr Residential Child Care**
Care for children 17 years old or younger for 24 hours a day.

By Location **By Provider**

Select Location Select Children's Ages (optional) **Search**

For more search criteria, use the [Advanced Search](#)

For more information on each type of child care setting, see <https://www.hhs.texas.gov/services/safety/child-care>.

Search by Location or Provider

After selecting the type of program you are interested in, enter your desired location, provider name, or operation number in the search bar to narrow down your search results to a desired location or provider.

- **By Location:** Choose 'By Location' to search based on your address, city, or ZIP code. This will give you a list of providers in your desired area or along a specific route, such as your daily commute.

By Location **By Provider**

Select Location Select Children's Ages (optional) **Search**

For more search criteria, use the [Advanced Search](#)

- **By Provider:** If you have a specific provider in mind, switch to the 'By Provider' tab to search by the provider's name, operation number, or address.

By Location **By Provider**

Provider Name Operation Number Address, City, Zip Code, or County **Search**

For more search criteria, use the [Advanced Search](#)

Advanced Search Instructions

For a more refined search, the 'Advanced Search' option allows you to set specific criteria.

By Location By Provider

Select Location Select Children's Ages (optional) **Search**

For more search criteria, use the **Advanced Search**

Select from the optional dropdown menus and checkboxes on each step to refine your search based on the type of provider you are looking for, schedule offered, and services provided.

- **Provider Type:** Select the type of child care operation that suits your needs, such as a licensed center, licensed home, or registered home.
- **Schedule (Child Day Care Only):** Select from the scheduling options available to search for operations that are open on a specific day, month, or time.
- **Environment:** Specify any additional services you might need, like transportation or special needs accommodations.

Understand Search Results

After conducting a search, the STCC website will display a list of child care providers that match your criteria.

View Results

Each result offers a snapshot of the provider, including information such as:

- Provider name and number,
- Provider type,
- Provider address,
- Hours of operation,
- Ages served, and
- Distance from your location (if location was entered).

Use the mapping and sorting features to organize your search results and narrow down your search even further to providers in a specific search area.

To learn more about the provider and review their compliance history, select the “More Details/Compliance History” link at the bottom of the tile for the provider you are interested in.

Mapping 1 - 50 of 15009 results

Download Results

Listing 1 - 5 of 15009 results

Select up to four providers below using the checkbox to compare.

☐ Boys & Girls Clubs

☐ Operation No.

☐ Licensed Center - Before/After School Program

☐ Mon - Fri: 3:30 PM-6:00 PM

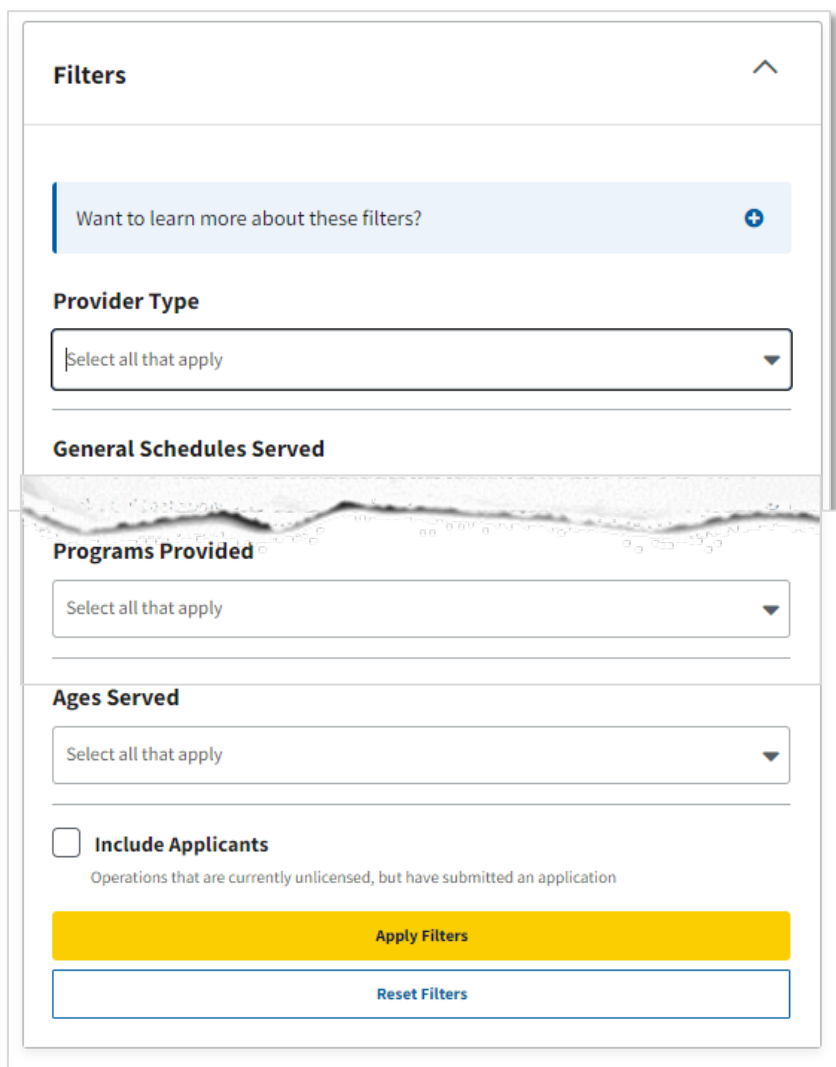
☐ Ages Served: Pre-Kindergarten, School

[More Details/Compliance History](#)

Use Filters

Use the filter options available to narrow down your results. Possible filter options include:

- Provider type,
- Schedules served,
- Radius,
- Days of operation,
- Hours of operation,
- Meal options,
- Gender served,
- Ages served,
- Services provided, and/or
- Programs provided



The screenshot shows a 'Filters' panel with a close button (upward arrow) in the top right corner. Below the title is a light blue banner with the text 'Want to learn more about these filters?' and a blue plus icon. The panel contains several filter sections: 'Provider Type' with a dropdown menu showing 'Select all that apply'; 'General Schedules Served' with a decorative wavy line; 'Programs Provided' with a dropdown menu showing 'Select all that apply'; 'Ages Served' with a dropdown menu showing 'Select all that apply'; and an 'Include Applicants' section with an unchecked checkbox and the text 'Operations that are currently unlicensed, but have submitted an application'. At the bottom are two buttons: a yellow 'Apply Filters' button and a white 'Reset Filters' button with a blue border.

Filters

Want to learn more about these filters?

Provider Type

Select all that apply

General Schedules Served

Programs Provided

Select all that apply

Ages Served

Select all that apply

☐ **Include Applicants**
Operations that are currently unlicensed, but have submitted an application

Apply Filters

Reset Filters

Compare Providers

Use the comparison tool as an additional way to locate a provider that best fits your families' needs. Select up to four providers and click "Compare Providers" to view them side by side.

Click on a provider's name to [Review Operation Details](#) with detailed information on services offered, contact information and compliance history.

Listing 1 - 4 of 4 results

Select up to four providers below using the checkbox to compare.

Distance

Compare Providers (2)

Unselect Providers

☒ Sunny Skies Day Care 0.24 miles away

Compare Providers

Provider Type	Hours	Accepts Scholarships (Subsidies)	Deficiencies	Distance	
Bluebird Nursery and Daycare	Listed Family Home	Mon - Fri 7:30 AM-5:30 PM	No	0	0.13 Miles
Little Explorers Childcare	Licensed Center - Child Care Program	Mon - Sun 8:00 AM-5:00 PM	No	15	0.24 Miles
Rainbow Kids Academy	Licensed Center - Child Care Program	Mon - Fri 6:30 AM-6:00 PM	No	2	0.35 Miles
Bright Futures Learning Center	Registered Child-Care Home	Mon - Fri 7:30 AM-5:30 PM	No	1	0.42 Miles

Download Results

Done

Review Operation Details

When you have selected a provider from the search results and clicked the "View Details/Compliance History" link from the **Search Results** page or clicked on the *Operation Name* link in the *Compare Providers* window, you will be taken to the **Operation Details** page for the selected provider. This page provides detailed information about the operation to help you make an informed decision.

Provider Information

Each operation detail screen contains an overview of the provider, including the types of care offered, operational hours, contact details, etc.

The screenshot displays the 'Operation Details' page for 'Bluebird Nursery and Daycare' on the Texas Health and Human Services website. The page is organized into several sections:

- Header:** Includes the Texas Health and Human Services logo and a 'Español' link.
- Breadcrumbs:** Home > Search Services > Safety > Child Care > Search Texas Child Care > Search Results > Operation Details
- Facility Name:** Bluebird Nursery and Daycare
- Operation Number:** 999
- Listed Family Home:** Indicated by a house icon.
- About the Facility:**
 - ✓ Listed
 - Serves - Infant, Toddler, Pre-Kindergarten
 - Meals Provided, Snacks Provided
 - Total Capacity - 3
 - General Schedules Served - After School Care, School Age Care
- Location and Hours:**
 - 1903 Avenue J, Hondo, TX, 78861 - 2427, Medina County
 - Monday - Friday : 7:30 AM-5:30 PM
 - Find Availability on TWC Portal
- Contact Information:**
 - Mailing Address: 1903 Avenue J, Hondo, TX, 78861 - 2427
 - Phone Number: 830-741-7177
- Need More Help?**
 - Make a Report:** Report a Child Day Care provider regarding a concerning incident. [Report this Provider](#)
 - Learn More:**
 - Learn more about Child Care Regulation terminology and activities. [FAQ](#)
 - Learn more about the Pre-K Partnership. [Texas Pre-K Partnership](#)
 - Learn more about the Texas Rising Star Certification. [Texas Rising Star Certification](#)
 - Contact Local Child Care Regulation Offices:** If you have trouble using Child Care Search, you may call a child care licensing office in your area for help. (These offices are staffed only during business hours.) [Find your local CCR Officer](#)
- Disclaimer:** The online compliance history does not include minimum standard violations or corrective or adverse actions until after the child-care operation has had due process or waived its rights. HHSC disclaims liability for any errors or omissions from the compliance history information. Website and Email addresses are based on information given to HHSC by the Operation/Caregiver. If you experience problems with these addresses, please contact the Operation/Caregiver.

- **About the Facility:** Look for information about the provider to include which programs and services they offer, along with details about the number of children and age ranges they serve.
- **Location and Hours:** Details about where the operation is located and the days/times the operation is open.
- **Contact Information:** Information on how to contact the provider, such as mailing address, email address, phone number, etc.
- **Permit Details:** Details about the provider's permit including the status of the permit, when it was issued, and if there are any conditions in place.

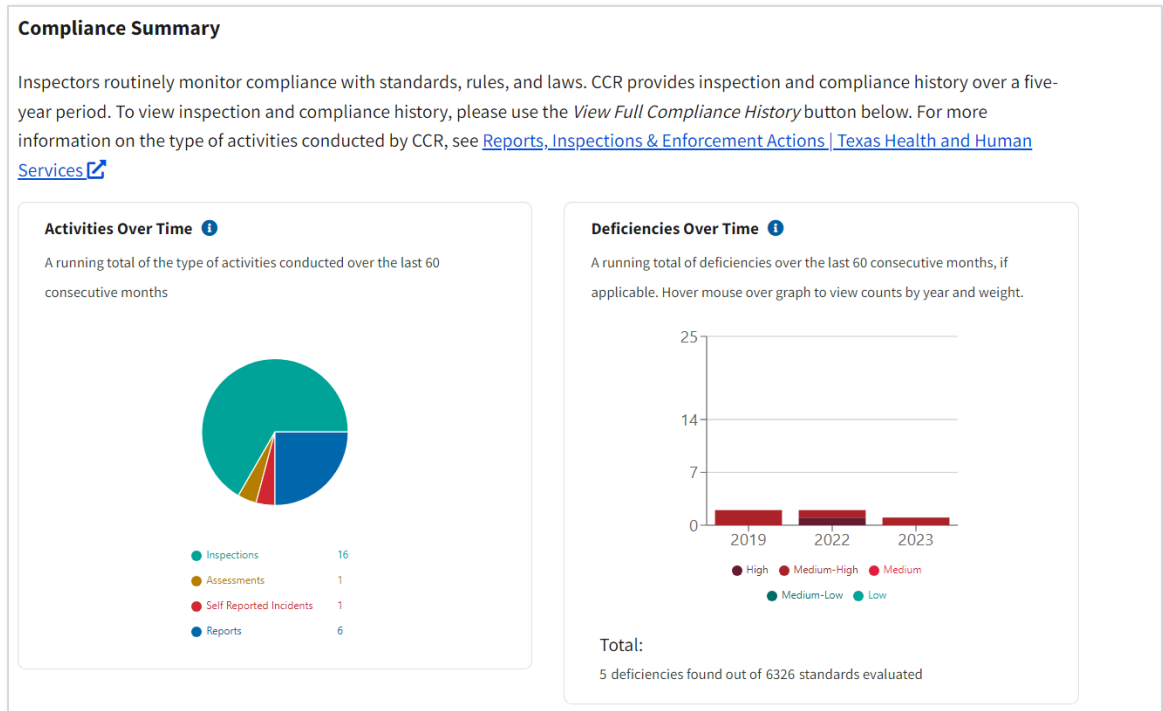
Compliance History and Minimum Standards

The STCC site features five years (60 months) of inspection summary or compliance history for an operation.

Compliance Summary

A snapshot summary of the operation's compliance history is viewable on the **Operation Details** page.

- **Compliance Summary Charts:** Displays a summary of the number of inspections, assessments, self-reported incidents, and reports at an operation over the last 5 years (60 months) as well as the number of deficiencies cited by weight.



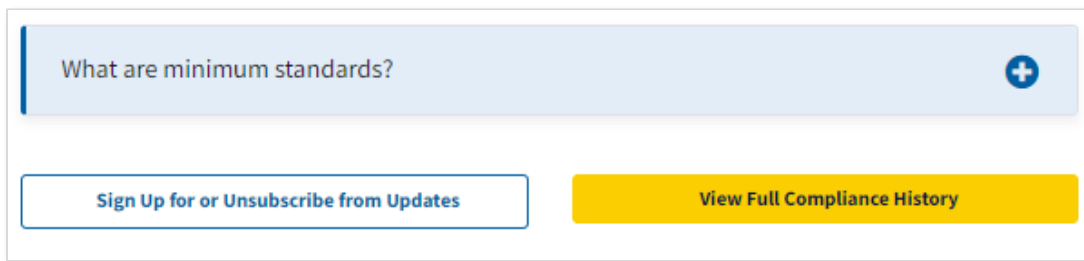
- **Latest Inspection:** Displays information for the most recent activity conducted at the operation by CCR.

Latest Inspection	
Date	Standards Compliant/ Standards Evaluated
12/18/2023	1101/1101
Type	Deficiency Risk Level
Monitoring Inspection	None
View Details	

View Full Compliance History

To view all details about an operation's compliance history with Child Care Regulation, click the "View Full Compliance History" link at the bottom of the

Operation Details page to access the [Inspection and Compliance History](#) page.



What are minimum standards? +

Sign Up for or Unsubscribe from Updates View Full Compliance History

Inspection and Compliance History

Details of an operation's five-year compliance history are available on the **Inspection and Compliance History** page. History accessible on the page includes records of past inspections, deficiencies found, and any penalties or actions taken. For more information on what is included in an operation's compliance history, see [Reports, Inspections and Enforcement Actions | Texas Health and Human Services](#).

By carefully reviewing the detailed provider profiles, you'll gain a clearer picture of what each child care option has to offer and how well they are following standards, aiding you in choosing the right environment for your child.

Inspections and Reports

The *Inspection and Reports* section contains a list of *Activities* conducted by CCR and any *Deficiencies* cited within the last five years (60 months).

Activities

The *Activities* tab displays a list of activities conducted by CCR within the timeframe:

- Inspections
- Self Reported Incidents
- Reports
- Assessments

You can determine the total number of activities conducted in the last five years by reviewing the *Activities over Time* chart.

To view the details for a specific activity, expand the row and click on the “View Details” link to access the [Activity Details](#) page.

Activities Deficiencies

Filter Sort By

Download Compliance Activities

Legend

- ✓ All standards evaluated were found to be compliant
- N/A Compliance has not been determined or is pending review
- ⚠ One or more standards evaluated were non-compliant
- ✗ One or more standards evaluated were non-compliant and a greater risk to the health and safety of children

Inspections

Date	Standards Compliant/ Standards Evaluated
5/12/2023	1026/1028
Injuries	Deficiency Risk Level
None	2 Medium-High

View Details

Deficiencies

Each provider is required to comply with CCR statutes, administrative rules, and minimum standards, which are the baseline requirements for operating a child care facility. These standards ensure the health, safety, and welfare of children in out-of-home care.

A deficiency is any failure to comply with a CCR statute, administrative rule, or minimum standard. Deficiencies are posted to the operation’s online record only after the operation has had the opportunity to dispute it.

You can determine the total number of individual minimum standards that were found to be compliant in the last five years by reviewing the *Deficiencies over Time* chart.

The *Deficiencies* tab displays a list of deficiencies observed at the operation within the last 5 years (60 months):

Activities

Deficiencies

Filter

Sort By

Download Deficiencies

Legend

- ✓ All standards evaluated were found to be compliant
- ⓘ Compliance has not been determined or is pending review
- ⚠ One or more standards evaluated were non-compliant
- 🔴 One or more standards evaluated were non-compliant and a greater risk to the health and safety of children

Personnel

Citation Date

5/12/2023

Standard Number/Description

747.1303(5)(A) - Training Requirements for Primary Caregiver - 30 Hours Annual Training

Injury and Employment

The *Injury and Employment* section contains information on the number of:

- Serious injuries and fatalities that occurred at the operation within the last five years; and
- Employees who left employment (Licensed Center – Child Care Programs Only).

Injury and Employment

Serious Injury and Fatality

0 Total Injuries

0 Injuries due to Standard Violations

Please note Child Care Regulation began collecting this data on April 26, 2020. Data prior to this date is not available.

Employees who Left Employment

2022	2 Employees
2021	15 Employees
2020	6 Employees

What does this mean?

Please note Child Care Regulation began collecting this data in 2021 for the year 2020. Data prior to calendar year 2020 is not available.

Penalties and Actions

The *Penalties and Actions* section contains information on the number of administrative penalties issued to the operation in the last five years as well as indicators of whether the operation has an active Corrective Action or Adverse Action in place.

If an operation is on an active Corrective Action, a copy of the Corrective Action Plan is available to be viewed.

Penalties and Actions

Administration Penalty

An administration penalty is a fine for a deficiency of a minimum standard, rule, or law with a high weight.

Number of Penalties

0

Administrative Actions

Child Care Regulation can impose corrective or adverse actions when an operation has a pattern of deficiencies that endangers the health and safety of children.

Corrective Action ⓘ

No

Adverse Action ⓘ

No

Activity Details

The **Activity Details** page provides an overview of the activity to include the:

- Activity type
- Date the activity occurred
- Total number of standards that were compliant vs. the total number of standards that were evaluated
- Deficiencies found
- List of all minimum standard subchapters (sections) that were evaluated during the inspection along with the number of standards compliant vs. number of standards in the section

Inspection Overview

Date

08/23/2023

Standards Compliance/Standards Evaluated

71/71

Deficiencies

✓

No deficiencies were found during this licensing activity.

Standard Evaluated

Looking to learn more information about Minimum Standards?

+

Section M: Physical Facilities

71/71

Subscribe to Updates

Stay informed with the latest updates on a particular child care provider by signing up for notifications. This feature ensures that the STCC website remains a reliable and up-to-date resource for all users. Subscribers receive an email notification when new regulatory activities have been conducted at the facility and published to the STCC site.

What are minimum standards?

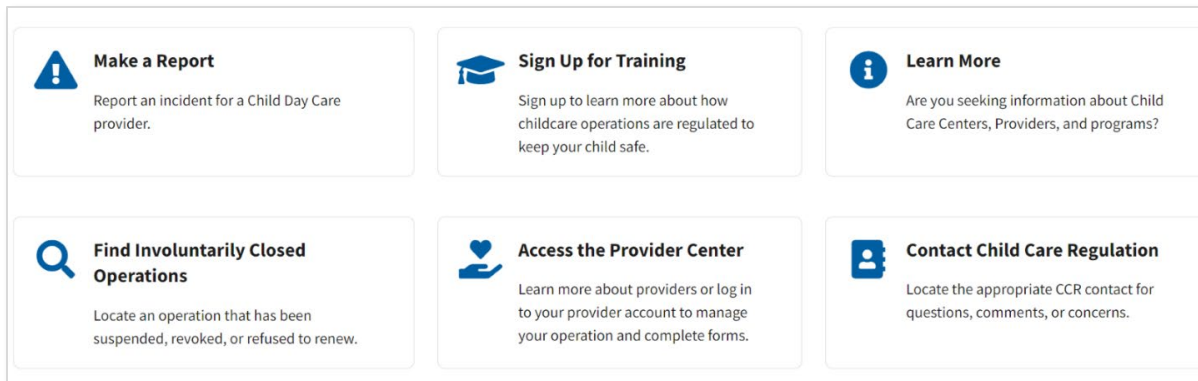
+

Sign Up for or Unsubscribe from Updates

View Full Compliance History

Resources

Locate additional features and resources available to users on the **Search Texas Child Care** homepage.



- **Make a Report:** Fill out a form to report an incident for a Child Day Care provider directly through the website.
- **Sign Up for Training:** Learn about training opportunities offered by CCR available to the public as well as prospective and current child care providers.
- **Learn More:** View the main [Child Care](#) home page containing more information on Child Care Regulation and the programs administered.
- **Find Involuntarily Closed Operations:** Conduct a search of operations closed due to an adverse action within the designated timeframe for the provider type.
- **Access the Provider Center:** Open the Child Care Regulation [Provider Portal](#) Log In page for current and prospective providers.
- **Contact Child Care Regulation:** View the CCR contact list to identify your local CCR office for general questions, comments, or concerns.

Helpful Links

- [Early Childhood Texas](#) - Early Childhood Texas aims to provide families with young children easy access to Texas state agency programs, services, and resources.
- [Texas Child Care Availability Portal](#) - Find child care providers that have openings right now
- [Finding Child Care in Texas: Overview of the Search Texas Child Care \(STCC\) Website](#) – Instructional video providing an overview of the site