



Texas Health Steps Timely Medical Checkups

Medicaid Managed Care Organization Performance SFY 2020 Rankings

Based on the incentives and disincentives methodology described in the Uniform Managed Care Manual (UMCM), Chapter 12.18, HHSC instituted a performance ranking system based on each health plan's timely checkup participation rates. Health plans are ranked according to their checkup participation rates from highest to lowest by program for both new and existing members by service area.

The tables below include rankings for reports reflecting the percent of members receiving timely checkups in SFY 2020.

New members are individuals 20 years of age and younger enrolled in the health plan for at least 90 days and who received a Texas Health Steps medical checkup within 90 days of enrollment into managed care.

Existing members are individuals 20 years of age and younger enrolled in the health plan for at least 90 days and who received Texas Health Steps medical checkups in accordance with the Texas Health Steps periodicity schedule.

Contents:

Table 1: STAR–New Members

Table 2: STAR–Existing Members

Table 3: STAR Kids–New Members

Table 4: STAR Kids—Existing Members

Table 5: STAR Health–New and Existing Members

NOTE: the STAR+PLUS portion of the Timely Checkup Report has been discontinued as the majority of STAR+PLUS clients under age 21 have moved into STAR Kids. The remaining STAR+PLUS clients under age 21 have either breast or cervical cancer and are enrolled in the Medicaid Breast and Cervical Cancer Program and receive services through STAR +PLUS. Due to the small number of STAR+PLUS members, the EQRO was unable to validate the timely checkup data.

Table 1: STAR -New Members

| STAR New Members SFY 2020 Health Plan Rank | Percent New Members with a Checkup |
|---|---|
| Bexar Service Area | |
| 1. Superior HealthPlan | 48.42% |
| 2. Community First Health Plans | 42.63% |
| 3. Amerigroup | 34.07% |
| 4. Aetna Better Health | 33.42% |
| Central-Rural Service Area | |
| 1. Superior HealthPlan | 43.07% |
| 2. RightCare from Scott & White Health Plan | 41.52% |
| 3. Amerigroup | 33.83% |
| Dallas Service Area | |
| 1. Amerigroup | 40.89% |
| 2. Molina Healthcare of Texas | 35.14% |

| STAR New Members SFY 2020 Health Plan Rank | Percent New Members with a Checkup |
|---|---|
| 3. Parkland Community Health Plan | 28.37% |
| El Paso Service Area | |
| 1. El Paso Health | 56.20% |
| 2. Superior HealthPlan | 46.83% |
| 3. Molina Healthcare of Texas | 39.17% |
| Harris Service Area | |
| 1. Community Health Choice | 53.98% |
| 2. Amerigroup | 47.66% |
| 3. UnitedHealthCare Community Plan | 42.38% |
| 4. Texas Children's Health Plan | 39.87% |
| 5. Molina Healthcare of Texas | 35.25% |
| Hidalgo Service Area | |
| 1. Superior HealthPlan | 51.86% |

| STAR New Members SFY 2020 Health Plan Rank | Percent New Members with a Checkup |
|---|---|
| 2. UnitedHealthCare Community Plan | 51.14% |
| 3. Driscoll Health Plan | 50.14% |
| 4. Molina Healthcare of Texas | 42.81% |
| Jefferson Service Area | |
| 1. Community Health Choice | 43.10% |
| 2. UnitedHealthCare Community Plan | 40.75% |
| 3. Amerigroup | 39.99% |
| 4. Molina Healthcare of Texas | 36.87% |
| 5. Texas Children's Health Plan | 33.06% |
| Lubbock Service Area | |
| 1. FirstCare Health Plans | 45.27% |
| 2. Superior HealthPlan | 40.92% |

| STAR New Members SFY 2020 Health Plan Rank | Percent New Members with a Checkup |
|---|---|
| 3. Amerigroup | 33.79% |
| Northeast-Rural Service Area | |
| 1. Superior HealthPlan | 47.21% |
| 2. Amerigroup | 35.93% |
| Nueces Service Area | |
| 1. Driscoll Health Plan | 55.91% |
| 2. Superior HealthPlan | 44.50% |
| 3. UnitedHealthCare Community Plan | 21.99% |
| Tarrant Service Area | |
| 1. Aetna Better Health | 41.26% |
| 2. Cook Children's Health Plan | 41.04% |
| 3. Amerigroup | 39.81% |
| Travis Service Area | |

| STAR New Members SFY 2020 Health Plan Rank | Percent New Members with a Checkup |
|---|---|
| 1. Superior HealthPlan | 46.72% |
| 2. Blue Cross Blue Shield of Texas | 41.32% |
| 3. Dell Children's Health Plan (formerly Seton) | 35.62% |
| West-Rural Service Area | |
| 1. Superior HealthPlan | 39.55% |
| 2. Amerigroup | 33.56% |
| 3. FirstCare Health Plans | 30.90% |

Table 2: STAR-Existing Members

| STAR Existing Members SFY 2020 Health Plan Rank | Percent Existing Members with a Checkup |
|--|--|
| Bexar Service Area | |
| 1. Superior HealthPlan | 51.39% |

| STAR Existing Members SFY 2020 Health Plan Rank | Percent Existing Members with a Checkup |
|--|--|
| 2. Aetna Better Health | 48.78% |
| 3. Community First Health Plans | 45.10% |
| 4. Amerigroup | 43.03% |
| Central-Rural Service Area | |
| 1. Superior HealthPlan | 48.28% |
| 2. Amerigroup | 43.16% |
| 3. RightCare from Scott & White Health Plan | 40.62% |
| Dallas Service Area | |
| 1. Amerigroup | 55.74% |
| 2. Parkland Community Health Plan | 54.22% |
| 3. Molina Healthcare of Texas | 46.90% |
| El Paso Service Area | |

| STAR Existing Members SFY 2020 Health Plan Rank | Percent Existing Members with a Checkup |
|--|--|
| 1. El Paso Health | 67.08% |
| 2. Superior HealthPlan | 58.97% |
| 3. Molina Healthcare of Texas | 46.86% |
| Harris Service Area | |
| 1. Community Health Choice | 54.14% |
| 2. Texas Children's Health Plan | 53.74% |
| 3. Amerigroup | 52.97% |
| 4. UnitedHealthCare Community Plan | 49.05% |
| 5. Molina Healthcare of Texas | 45.16% |
| Hidalgo Service Area | |
| 1. Superior HealthPlan | 64.49% |
| 2. UnitedHealthCare Community Plan | 64.42% |

| STAR Existing Members SFY 2020 Health Plan Rank | Percent Existing Members with a Checkup |
|--|--|
| 3. Driscoll Health Plan | 61.70% |
| 4. Molina Healthcare of Texas | 59.71% |
| Jefferson Service Area | |
| 1. Community Health Choice | 45.38% |
| 2. Amerigroup | 44.12% |
| 3. UnitedHealthCare Community Plan | 40.86% |
| 4. Texas Children's Health Plan | 39.90% |
| 5. Molina Healthcare of Texas | 39.45% |
| Lubbock Service Area | |
| 1. FirstCare Health Plans | 43.15% |
| 2. Superior HealthPlan | 43.00% |
| 3. Amerigroup | 40.00% |

| STAR Existing Members SFY 2020 Health Plan Rank | Percent Existing Members with a Checkup |
|--|--|
| Northeast-Rural Service Area | |
| 1. Superior HealthPlan | 48.67% |
| 2. Amerigroup | 46.33% |
| Nueces Service Area | |
| 1. Driscoll Health Plan | 61.05% |
| 2. Superior HealthPlan | 55.44% |
| 3. UnitedHealthCare Community Plan | 33.78% |
| Tarrant Service Area | |
| 1. Amerigroup | 50.95% |
| 2. Cook Children's Health Plan | 50.31% |
| 3. Aetna Better Health | 43.28% |
| Travis Service Area | |
| 1. Superior HealthPlan | 52.62% |

| STAR Existing Members SFY 2020 Health Plan Rank | Percent Existing Members with a Checkup |
|--|--|
| 2. Blue Cross Blue Shield of Texas | 47.87% |
| 3. Dell Children's Health Plan | 47.49% |
| West-Rural Service Area | |
| 1. Superior HealthPlan | 42.83% |
| 2. Amerigroup | 39.33% |
| 3. FirstCare Health Plans | 38.53% |

Table 3: STAR Kids New Members

| STAR Kids - New Members SFY 2020 Health Plan Rank | Percent New Members with a Checkup |
|--|---|
| Bexar Service Area | |
| 1. Superior HealthPlan | 20.86% |
| 2. Community First Health Plans | 18.42% |
| Central-Rural Service Area | |

| STAR Kids - New Members SFY 2020 Health Plan Rank | Percent New Members with a Checkup |
|--|---|
| 1. UnitedHealthCare Community Plan | 18.84% |
| 2. Blue Cross Blue Shield of Texas | 14.60% |
| Dallas Service Area | |
| 1. Amerigroup | 21.99% |
| El Paso Service Area | |
| 1. Amerigroup | 25.22% |
| 2. Superior HealthPlan | 20.36% |
| Harris Service Area | |
| 1. Amerigroup | 20.41% |
| 2. UnitedHealthCare Community Plan | 19.93% |
| 3. Texas Children's Health Plan | 19.69% |
| Hidalgo Service Area | |
| 1. Superior HealthPlan | 30.99% |

| STAR Kids - New Members SFY 2020 Health Plan Rank | Percent New Members with a Checkup |
|--|---|
| 2. Driscoll Health Plan | 27.51% |
| 3. UnitedHealthCare Community Plan | 24.77% |
| Jefferson Service Area | |
| 1. UnitedHealthCare Community Plan | 19.21% |
| 2. Texas Children's Health Plan | 18.20% |
| Lubbock Service Area | |
| 1. Amerigroup | 22.89% |
| 2. Superior HealthPlan | 18.01% |
| Northeast-Rural Service Area | |
| 1. Texas Children's Health Plan | 17.43% |
| 2. UnitedHealthCare Community Plan | 15.22% |
| Nueces Service Area | |

| STAR Kids - New Members SFY 2020 Health Plan Rank | Percent New Members with a Checkup |
|--|---|
| 1. Driscoll Health Plan | 28.63% |
| 2. Superior HealthPlan | 18.71% |
| Tarrant Service Area | |
| 1. Cook Children's Health Plan | 22.72% |
| 2. Aetna Better Health | 16.26% |
| Travis Service Area | |
| 1. Superior HealthPlan | 17.49% |
| 2. Blue Cross Blue Shield of Texas | 16.74% |
| West-Rural Service Area | |
| 1. Amerigroup | 19.09% |
| 2. Superior HealthPlan | 15.86% |

Table 4: STAR Kids Existing Members

| STAR Kids - Existing Members SFY 2020 Health Plan Rank | Percent Existing Members with a Checkup |
|---|--|
| Bexar Service Area | |
| 1. Community First Health Plans | 54.2% |
| 2. Superior HealthPlan | 48.5% |
| Central-Rural Service Area | |
| 1. UnitedHealthCare Community Plan | 46.2% |
| 2. Blue Cross Blue Shield of Texas | 35.2% |
| Dallas Service Area | |
| 1. Amerigroup | 52.87% |
| El Paso Service Area | |
| 1. Superior HealthPlan | 67.9% |
| 2. Amerigroup | 60.9% |
| Harris Service Area | |

| STAR Kids - Existing Members SFY 2020 Health Plan Rank | Percent Existing Members with a Checkup |
|---|--|
| 1. Texas Children's Health Plan | 48.7% |
| 2. UnitedHealthCare Community Plan | 47.7% |
| 3. Amerigroup | 44.7% |
| Hidalgo Service Area | |
| 1. UnitedHealthCare Community Plan | 74.8% |
| 2. Superior HealthPlan | 70.7% |
| 3. Driscoll Health Plan | 64.5% |
| Jefferson Service Area | |
| 1. Texas Children's Health Plan | 40.1% |
| 2. UnitedHealthCare Community Plan | 39.7% |
| Lubbock Service Area | |
| 1. Superior HealthPlan | 43.1% |

| STAR Kids - Existing Members SFY 2020 Health Plan Rank | Percent Existing Members with a Checkup |
|---|--|
| 2. Amerigroup | 40.0% |
| Northeast-Rural Service Area | |
| 1. Texas Children's Health Plan | 41.2% |
| 2. UnitedHealthCare Community Plan | 40.7% |
| Nueces Service Area | |
| 1. Driscoll Health Plan | 63.6% |
| 2. Superior HealthPlan | 52.3% |
| Tarrant Service Area | |
| 1. Cook Children's Health Plan | 47.0% |
| 2. Aetna Better Health | 37.9% |
| Travis Service Area | |
| 1. Superior HealthPlan | 46.5% |
| 2. Blue Cross Blue Shield of Texas | 41.3% |

| STAR Kids - Existing Members SFY 2020 Health Plan Rank | Percent Existing Members with a Checkup |
|---|--|
| West-Rural Service Area | |
| 1. Superior HealthPlan | 43.3% |
| 2. Amerigroup | 40.2% |

Table 5: STAR Health¹

| Health Plan | Percent New Members with a Checkup SFY 2020 | Percent Existing Members with a Checkup SFY 2020 |
|---|--|---|
| Superior HealthPlan Network ² | 76.47% | 58.40% |

¹ STAR Health operates in a single statewide service area.

² Superior HealthPlan is currently the only health plan participating in STAR Health.