



Texas Health Steps Timely Medical Checkups *Preliminary* Medicaid Managed Care Organization Performance SFY 2020 Rankings

Based on the incentives and disincentives methodology described in the Uniform Managed Care Manual (UMCM), Chapter 12.18, HHSC instituted a performance ranking system based on each health plan's timely checkup participation rates. Health plans are ranked according to their checkup participation rates from highest to lowest by program for both new and existing members by service area.

The tables below include rankings for reports reflecting the percent of members receiving timely checkups in SFY 2020.

New members are individuals 20 years of age and younger enrolled in the health plan for at least 90 days and who received a Texas Health Steps medical checkup within 90 days of enrollment into managed care.

Existing members are individuals 20 years of age and younger enrolled in the health plan for at least 90 days and who received Texas Health Steps medical checkups in accordance with the Texas Health Steps periodicity schedule.

Contents:

Table 1: STAR–New Members

Table 2: STAR–Existing Members

Table 3: STAR Kids–New Members

Table 4: STAR Kids—Existing Members

Table 5: STAR Health–New and Existing Members

NOTE: the STAR+PLUS portion of the Timely Checkup Report has been discontinued as the majority of STAR+PLUS clients under age 21 have moved into STAR Kids. The remaining STAR+PLUS clients under age 21 have either breast or cervical cancer and are enrolled in the Medicaid Breast and Cervical Cancer Program and receive services through STAR +PLUS.

Due to the small number of STAR+PLUS members, the EQRO was unable to validate the timely checkup data.

Table 1: STAR -New Members

Members STAR New Members SFY 2020 Health Plan Rank.

| Bexar Service Area | Percent New Members with a Checkup |
|---------------------------------|------------------------------------|
| 1. Superior HealthPlan | 48.42% |
| 2. Community First Health Plans | 42.63% |
| 3. Amerigroup | 34.07% |
| 4. Aetna Better Health | 33.42% |

| Central-Rural Service Area | Percent New Members with a Checkup |
|----------------------------|------------------------------------|
| 1. Superior HealthPlan | 43.07% |

| Central-Rural Service Area | Percent New Members with a Checkup |
|---|---|
| 2. RightCare from Scott & White Health Plan | 41.52% |
| 3. Amerigroup | 33.83% |

| Dallas Service Area | Percent New Members with a Checkup |
|-----------------------------------|---|
| 1. Amerigroup | 40.89% |
| 2. Molina Healthcare of Texas | 35.14% |
| 3. Parkland Community Health Plan | 28.37% |

| El Paso Service Area | Percent New Members with a Checkup |
|-------------------------------|---|
| 1. El Paso Health | 56.20% |
| 2. Superior HealthPlan | 46.83% |
| 3. Molina Healthcare of Texas | 39.17% |

| Harris Service Area | Percent New Members with a Checkup |
|------------------------------------|---|
| 1. Community Health Choice | 53.98% |
| 2. Amerigroup | 47.66% |
| 3. UnitedHealthCare Community Plan | 42.38% |
| 4. Texas Children's Health Plan | 39.87% |
| 5. Molina Healthcare of Texas | 35.25% |

| Hidalgo Service Area | Percent New Members with a Checkup |
|------------------------------------|---|
| 1. Superior HealthPlan | 51.86% |
| 2. UnitedHealthCare Community Plan | 51.14% |
| 3. Driscoll Health Plan | 50.14% |
| 4. Molina Healthcare of Texas | 42.81% |

| Jefferson Service Area | Percent New Members with a Checkup |
|------------------------------------|---|
| 1. Community Health Choice | 43.10% |
| 2. UnitedHealthCare Community Plan | 40.75% |
| 3. Amerigroup | 39.99% |
| 4. Molina Healthcare of Texas | 36.87% |
| 5. Texas Children's Health Plan | 33.06% |

| Lubbock Service Area | Percent New Members with a Checkup |
|-----------------------------|---|
| 1. FirstCare Health Plans | 60.13% |
| 2. Superior HealthPlan | 40.92% |
| 3. Amerigroup | 33.79% |

| Northeast-Rural Service Area | Percent New Members with a Checkup |
|-------------------------------------|---|
| 1. Superior HealthPlan | 47.21% |
| 2. Amerigroup | 35.93% |

| Nueces Service Area | Percent New Members with a Checkup |
|------------------------------------|---|
| 1. Driscoll Health Plan | 55.91% |
| 2. Superior HealthPlan | 44.50% |
| 3. UnitedHealthCare Community Plan | 21.99% |

| Tarrant Service Area | Percent New Members with a Checkup |
|--------------------------------|---|
| 1. Aetna Better Health | 41.26% |
| 2. Cook Children's Health Plan | 41.04% |
| 3. Amerigroup | 39.81% |

| Travis Service Area | Percent New Members with a Checkup |
|---|---|
| 1. Superior HealthPlan | 46.72% |
| 2. Blue Cross Blue Shield of Texas | 41.32% |
| 3. Dell Children's Health Plan (formerly Seton) | 35.62% |

| West-Rural Service Area | Percent New Members with a Checkup |
|--------------------------------|---|
| 1. FirstCare Health Plans | 46.92% |
| 2. Superior HealthPlan | 39.55% |
| 3. Amerigroup | 33.56% |

Table 2: STAR-Existing Members

STAR Existing Members SFY 2020 Health Plan Rank.

| Bexar Service Area | Percent Existing Members with a Checkup |
|---------------------------------|--|
| 1. Superior HealthPlan | 51.39% |
| 2. Aetna Better Health | 48.78% |
| 3. Community First Health Plans | 45.10% |
| 4. Amerigroup | 43.03% |

| Central-Rural Service Area | Percent Existing Members with a Checkup |
|---|--|
| 1. Superior HealthPlan | 48.28% |
| 2. Amerigroup | 43.16% |
| 3. RightCare from Scott & White Health Plan | 5.20% |

| Dallas Service Area | Percent Existing Members with a Checkup |
|-----------------------------------|--|
| 1. Parkland Community Health Plan | 60.15% |
| 2. Amerigroup | 55.74% |
| 3. Molina Healthcare of Texas | 46.90% |

| El Paso Service Area | Percent Existing Members with a Checkup |
|-----------------------------|--|
| 1. El Paso Health | 67.08% |
| 2. Superior HealthPlan | 58.97% |

| El Paso Service Area | Percent Existing Members with a Checkup |
|-------------------------------|--|
| 3. Molina Healthcare of Texas | 46.86% |

| Harris Service Area | Percent Existing Members with a Checkup |
|------------------------------------|--|
| 1. Community Health Choice | 54.14% |
| 2. Texas Children's Health Plan | 53.74% |
| 3. Amerigroup | 52.97% |
| 4. UnitedHealthCare Community Plan | 49.05% |
| 5. Molina Healthcare of Texas | 45.16% |

| Hidalgo Service Area | Percent Existing Members with a Checkup |
|------------------------------------|--|
| 1. Superior HealthPlan | 64.49% |
| 2. UnitedHealthCare Community Plan | 64.42% |
| 3. Driscoll Health Plan | 61.70% |
| 4. Molina Healthcare of Texas | 59.71% |

| Jefferson Service Area | Percent Existing Members with a Checkup |
|------------------------------------|--|
| 1. Community Health Choice | 45.38% |
| 2. Amerigroup | 44.12% |
| 3. UnitedHealthCare Community Plan | 40.86% |
| 4. Texas Children's Health Plan | 39.90% |

| Jefferson Service Area | Percent Existing Members with a Checkup |
|-------------------------------|--|
| 5. Molina Healthcare of Texas | 39.45% |

| Lubbock Service Area | Percent Existing Members with a Checkup |
|-----------------------------|--|
| 1. Superior HealthPlan | 43.00% |
| 2. Amerigroup | 40.00% |
| 3. FirstCare Health Plans | 24.17% |

| Northeast-Rural Service Area | Percent Existing Members with a Checkup |
|-------------------------------------|--|
| 1. Superior HealthPlan | 48.67% |
| 2. Amerigroup | 46.33% |

| Nueces Service Area | Percent Existing Members with a Checkup |
|------------------------------------|--|
| 1. Driscoll Health Plan | 61.05% |
| 2. Superior HealthPlan | 55.44% |
| 3. UnitedHealthCare Community Plan | 33.78% |

| Tarrant Service Area | Percent Existing Members with a Checkup |
|--------------------------------|--|
| 1. Amerigroup | 50.95% |
| 2. Cook Children's Health Plan | 50.31% |

| Tarrant Service Area | Percent Existing Members with a Checkup |
|-----------------------------|--|
| 3. Aetna Better Health | 43.28% |

| Travis Service Area | Percent Existing Members with a Checkup |
|------------------------------------|--|
| 1. Superior HealthPlan | 52.62% |
| 2. Blue Cross Blue Shield of Texas | 47.87% |
| 3. Dell Children's Health Plan | 47.49% |

| West-Rural Service Area | Percent Existing Members with a Checkup |
|--------------------------------|--|
| 1. Superior HealthPlan | 42.83% |
| 2. Amerigroup | 39.33% |
| 3. FirstCare Health Plans | 24.07% |

Table 3: STAR Kids New Members

STAR Kids - New Members SFY 2020 Health Plan Rank.

| Bexar Service Area | Percent New Members with a Checkup |
|---------------------------------|---|
| 1. Community First Health Plans | 33.48% |
| 2. Superior HealthPlan | 20.86% |

| Central-Rural Service Area | Percent New Members with a Checkup |
|------------------------------------|---|
| 1. UnitedHealthCare Community Plan | 18.84% |

| Central-Rural Service Area | Percent New Members with a Checkup |
|------------------------------------|---|
| 2. Blue Cross Blue Shield of Texas | 14.60% |

| Dallas Service Area | Percent New Members with a Checkup |
|----------------------------|---|
| 1. Amerigroup | 21.99% |

| El Paso Service Area | Percent New Members with a Checkup |
|-----------------------------|---|
| 1. Amerigroup | 25.22% |
| 2. Superior HealthPlan | 20.36% |

| Harris Service Area | Percent New Members with a Checkup |
|------------------------------------|---|
| 1. Amerigroup | 20.41% |
| 2. UnitedHealthCare Community Plan | 19.93% |
| 3. Texas Children's Health Plan | 19.69% |

| Hidalgo Service Area | Percent New Members with a Checkup |
|------------------------------------|---|
| 1. Superior HealthPlan | 30.99% |
| 2. Driscoll Health Plan | 27.51% |
| 3. UnitedHealthCare Community Plan | 24.77% |

| Jefferson Service Area | Percent New Members with a Checkup |
|------------------------------------|---|
| 4. UnitedHealthCare Community Plan | 19.21% |
| 5. Texas Children's Health Plan | 18.20% |
| 6. Lubbock Service Area | Percent New Members with a Checkup |

| Amerigroup | 22.89% |
|------------------------------------|------------------------------------|
| 1. Superior HealthPlan | 18.01% |
| 2. Northeast-Rural Service Area | Percent New Members with a Checkup |
| 3. Texas Children's Health Plan | 17.43% |
| 4. UnitedHealthCare Community Plan | 15.22% |

| Nueces Service Area | Percent New Members with a Checkup |
|--------------------------------|---|
| 1. Driscoll Health Plan | 28.63% |
| 2. Superior HealthPlan | 18.71% |
| 3. Tarrant Service Area | Percent New Members with a Checkup |
| 4. Cook Children's Health Plan | 22.72% |
| 5. Aetna Better Health | 16.26% |

| Travis Service Area | Percent New Members with a Checkup |
|------------------------------------|---|
| 1. Superior HealthPlan | 17.49% |
| 2. Blue Cross Blue Shield of Texas | 16.74% |

| West-Rural Service Area | Percent New Members with a Checkup |
|--------------------------------|---|
| 1. Amerigroup | 19.09% |
| 2. Superior HealthPlan | 15.86% |

Table 4: STAR Kids Existing Members

STAR Kids - Existing Members SFY 2020 Health Plan Rank.

| Bexar Service Area | Percent Existing Members with a Checkup |
|---------------------------------|--|
| 1. Community First Health Plans | 54.2% |
| 2. Superior HealthPlan | 48.5% |

| Central-Rural Service Area | Percent Existing Members with a Checkup |
|------------------------------------|--|
| 1. UnitedHealthCare Community Plan | 46.2% |
| 2. Blue Cross Blue Shield of Texas | 35.2% |

| Dallas Service Area | Percent Existing Members with a Checkup |
|----------------------------|--|
| 1. Amerigroup | 52.87% |

| El Paso Service Area | Percent Existing Members with a Checkup |
|-----------------------------|--|
| 1. Superior HealthPlan | 67.9% |
| 2. Amerigroup | 60.9% |

| Harris Service Area | Percent Existing Members with a Checkup |
|------------------------------------|--|
| 1. Texas Children's Health Plan | 48.7% |
| 2. UnitedHealthCare Community Plan | 47.7% |
| 3. Amerigroup | 44.7% |

| Hidalgo Service Area | Percent Existing Members with a Checkup |
|------------------------------------|--|
| 1. UnitedHealthCare Community Plan | 74.8% |
| 2. Superior HealthPlan | 70.7% |
| 3. Driscoll Health Plan | 64.5% |

| Jefferson Service Area | Percent Existing Members with a Checkup |
|------------------------------------|--|
| 1. Texas Children's Health Plan | 40.1% |
| 2. UnitedHealthCare Community Plan | 39.7% |

| Lubbock Service Area | Percent Existing Members with a Checkup |
|-----------------------------|--|
| 1. Superior HealthPlan | 43.1% |
| 2. Amerigroup | 40.0% |

| Northeast-Rural Service Area | Percent Existing Members with a Checkup |
|-------------------------------------|--|
| 1. Texas Children's Health Plan | 41.2% |

| Northeast-Rural Service Area | Percent Existing Members with a Checkup |
|-------------------------------------|--|
| 2. UnitedHealthCare Community Plan | 40.7% |

| Nueces Service Area | Percent Existing Members with a Checkup |
|----------------------------|--|
| 1. Driscoll Health Plan | 63.6% |
| 2. Superior HealthPlan | 52.3% |

| Tarrant Service Area | Percent Existing Members with a Checkup |
|--------------------------------|--|
| 1. Cook Children's Health Plan | 47.0% |
| 2. Aetna Better Health | 37.9% |

| Travis Service Area | Percent Existing Members with a Checkup |
|------------------------------------|--|
| 1. Superior HealthPlan | 46.5% |
| 2. Blue Cross Blue Shield of Texas | 41.3% |

| West-Rural Service Area | Percent Existing Members with a Checkup |
|--------------------------------|--|
| 1. Superior HealthPlan | 43.3% |
| 2. Amerigroup | 40.2% |

Table 5: STAR Health¹

| Health Plan | Percent New Members with a Checkup SFY 2020 | Percent Existing Members with a Checkup SFY 2020 |
|--|--|---|
| Superior HealthPlan Network ² | 76.47% | 58.40% |

¹ STAR Health operates in a single statewide service area.

² Superior HealthPlan is currently the only health plan participating in STAR Health.