



Your Texas Benefits Medicaid Card

- The Your Texas Benefits Medicaid card shows information your doctor and other Medicaid providers will need when you get services. Take this card when you go to a Medicaid doctor, dentist, hospital/clinic or drug store. Carry and protect the card just like your driver’s license or credit card.
- You will not need a new Your Texas Benefits Medicaid card unless this one is lost or stolen. You can keep using this card even if you change your name, or change medical or dental plans. Your Medicaid ID number will not change.
- Each person who gets Medicaid gets a card. For example, if you have 3 people in your home who get Medicaid, there should be 3 cards – one for each person.
- If your card is lost or stolen, call 800-252-8263. That’s a free call.
- Online, you can order a replacement card or print a copy of your card. Go to **YourTexasBenefits.com**, log into your account, and click on ‘Manage’. Click ‘Medicaid & CHIP Services’ in the Quick Links section. Click ‘View Services and Available Health Information’. Click on the ‘Cards’ tab. This information is accessible through your mobile device.
- To learn more about what Medicaid covers, call 800-252-8263. You can also get this information online by going to **YourTexasBenefits.com**, and from ‘View Services and Available Health Information’, click on the ‘Medicaid Benefits’ tab.

This is where your name appears.

This is your Medicaid ID number.

This is HHSC’s agency ID number. Doctors and other providers need this number.

This is the date the card was sent to you.

This message is for you.

This reminds your doctor to make sure you are still in the Medicaid program before giving you services.

These messages help doctors and providers get paid for the Medicaid services they give you.

TEXAS Health and Human Services **Your Texas Benefits**

Member name: _____

Member ID: _____

Issuer ID: _____ Date card sent: _____

Note to Provider:
Ask this member for the card from their Medicaid medical plan. Providers should use that card for billing assistance. No medical plan card?
Pharmacists can use the non-managed care billing information on the back of this card.

Members: Keep this card with you. This is your medical ID card. Show this card to your doctor when you get services. To learn more, go to www.YourTexasBenefits.com or call 1-800-252-8263.

Miembros: Lleve esta tarjeta con usted. Muestre esta tarjeta a su doctor al recibir servicios. Para más información, vaya a www.YourTexasBenefits.com o llame al 1-800-252-8263.

THIS CARD DOES NOT GUARANTEE ELIGIBILITY OR PAYMENT FOR SERVICES.

Providers: To verify eligibility, call 1-800-925-9126. Non-managed care pharmacy claims assistance: 1-800-435-4165.

Non-managed care Rx billing: RxBIN: 610084 / RxPCN: DRTXPROD / RxGRP: MEDICAID

TX-CA-1213

Want to view your case?

Log in to **YourTexasBenefits.com** or download the Your Texas Benefits app.