



# Texas Health Steps Timely Medical Checkups

## *Medicaid Managed Care Organization Performance SFY 2019 Rankings*

Based on the incentives and disincentives methodology described in the Uniform Managed Care Manual (UMCM), Chapter 12.18, HHSC instituted a performance ranking system based on each health plan's timely checkup participation rates. Health plans are ranked according to their checkup participation rates from highest to lowest by program for both new and existing members by service area.

The tables below include rankings for reports reflecting the percent of members receiving timely checkups in SFY 2019.

New members are individuals 20 years of age and younger enrolled in the health plan for at least 90 days and who received a Texas Health Steps medical checkup within 90 days of enrollment into managed care.

Existing members are individuals 20 years of age and younger enrolled in the health plan for at least 90 days and who received Texas Health Steps medical checkups in accordance with the Texas Health Steps periodicity schedule.

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NOTE: the STAR+PLUS portion of the Timely Checkup Report has been discontinued as the majority of STAR+PLUS clients under age 21 have moved into STAR Kids. The remaining STAR+PLUS clients under age 21 have either breast or cervical cancer and are enrolled in the Medicaid Breast and Cervical Cancer Program and receive services through STAR +PLUS. Due to the small number of STAR+PLUS members, the EQRO is unable to validate the timely checkup data.

**Table 1: STAR -New Members**

<b>STAR New Members SFY 2019 Health Plan Rank</b>	<b>Percent New Members with a Checkup</b>
<b>Bexar Service Area</b>	
1. Superior HealthPlan	51.71%
2. Community First Health Plans	47.97%
3. Aetna Better Health	39.72%
4. Amerigroup	38.18%
<b>Central-Rural Service Area</b>	
1. Superior HealthPlan	43.44%
2. Scott & White Health Plan	38.12%
3. Amerigroup	35.87%
<b>Dallas Service Area</b>	
1. Amerigroup	43.93%
2. Parkland Community Health Plan	43.64%

<b>STAR New Members SFY 2019 Health Plan Rank</b>	<b>Percent New Members with a Checkup</b>
3. Molina Healthcare of Texas	31.10%
<b>El Paso Service Area</b>	
1. El Paso First Health Plans	55.98%
2. Superior Health Plan	53.00%
3. Molina Healthcare of Texas	38.41%
<b>Harris Service Area</b>	
1. Community Health Choice	58.17%
2. Amerigroup	46.49%
3. Texas Children's Health Plan	45.59%
4. UnitedHealthcare Community Plan	45.10%
5. Molina Healthcare of Texas	37.10%
<b>Hidalgo Service Area</b>	
1. Driscoll Health Plan	63.98%

<b>STAR New Members SFY 2019 Health Plan Rank</b>	<b>Percent New Members with a Checkup</b>
2. Superior Health Plan	59.14%
3. Molina Healthcare of Texas	47.47%
4. UnitedHealthcare Community Plan	44.02%
<b>Jefferson Service Area</b>	
1. Community Health Choice	50.77%
2. UnitedHealthcare Community Plan	46.01%
3. Amerigroup	42.53%
4. Texas Children's Health Plan	39.93%
5. Molina Healthcare of Texas	39.16%
<b>Lubbock Service Area</b>	
1. Superior HealthPlan	44.75%
2. FirstCare	41.72%

<b>STAR New Members SFY 2019 Health Plan Rank</b>	<b>Percent New Members with a Checkup</b>
3. Amerigroup	37.43%
<b>Northeast-Rural Service Area</b>	
1. Superior HealthPlan	48.27%
2. Amerigroup	36.93%
<b>Nueces Service Area</b>	
1. Driscoll Health Plan	67.15%
2. Superior HealthPlan	48.28%
3. UnitedHealthCare Community Plan	25.08%
<b>Tarrant Service Area</b>	
1. Aetna Better Health	45.27%
2. Amerigroup	42.92%
3. Cook Children's Health Plan	41.96%
<b>Travis Service Area</b>	

<b>STAR New Members SFY 2019 Health Plan Rank</b>	<b>Percent New Members with a Checkup</b>
1. Superior HealthPlan	48.01%
2. Blue Cross and Blue Shield of Texas	44.25%
3. Dell Children's Health Plan	36.97%
<b>West-Rural Service Area</b>	
1. Superior HealthPlan	42.13%
2. Amerigroup	39.35%
3. FirstCare	37.84%

**Table 2: STAR-Existing Members**

<b>STAR Existing Members SFY 2019 Health Plan Rank</b>	<b>Percent Existing Members with a Checkup</b>
<b>Bexar Service Area</b>	
1. Superior HealthPlan	52.73%

<b>STAR Existing Members SFY 2019 Health Plan Rank</b>	<b>Percent Existing Members with a Checkup</b>
2. Community First Health Plans	50.56%
3. Aetna Better Health	49.04%
4. Amerigroup	43.63%
<b>Central-Rural Service Area</b>	
1. Superior HealthPlan	50.35%
2. Scott & White Health Plan	42.92%
3. Amerigroup	41.51%
<b>Dallas Service Area</b>	
1. Parkland Community Health Plan	61.69%
2. Amerigroup	56.57%
3. Molina Healthcare of Texas	50.07%
<b>El Paso Service Area</b>	
1. El Paso First Health Plans	69.87%



<b>STAR Existing Members SFY 2019 Health Plan Rank</b>	<b>Percent Existing Members with a Checkup</b>
2. Superior HealthPlan	62.17%
3. Molina Healthcare of Texas	50.76%
<b>Harris Service Area</b>	
1. Texas Children’s Health Plan	60.02%
2. Community Health Choice	56.42%
3. Amerigroup	53.74%
4. Molina Healthcare of Texas	46.17%
5. UnitedHealthcare Community Plan	45.50%
<b>Hidalgo Service Area</b>	
1. Superior HealthPlan	69.77%
2. UnitedHealthcare Community Plan	67.62%
3. Molina Healthcare of Texas	66.01%

<b>STAR Existing Members SFY 2019 Health Plan Rank</b>	<b>Percent Existing Members with a Checkup</b>
4. Driscoll Health Plan	64.29%
<b>Jefferson Service Area</b>	
1. Texas Children’s Health Plan	49.06%
2. Community Health Choice	48.24%
3. Amerigroup	45.08%
4. Molina Healthcare of Texas	43.87%
5. UnitedHealthcare Community Plan	38.88%
<b>Lubbock Service Area</b>	
1. Superior HealthPlan	45.59%
2. FirstCare	42.89%
3. Amerigroup	40.76%
<b>Northeast-Rural Service Area</b>	

<b>STAR Existing Members SFY 2019 Health Plan Rank</b>	<b>Percent Existing Members with a Checkup</b>
1. Superior HealthPlan	49.45%
2. Amerigroup	44.30%
<b>Nueces Service Area</b>	
1. Driscoll Health Plan	57.88%
2. Superior HealthPlan	55.97%
3. UnitedHealthCare Community Plan	33.22%
<b>Tarrant Service Area</b>	
1. Amerigroup	52.90%
2. Cook Children's Health Plan	50.75%
3. Aetna Better Health	46.02%
<b>Travis Service Area</b>	
1. Superior HealthPlan	57.21%

<b>STAR Existing Members SFY 2019 Health Plan Rank</b>	<b>Percent Existing Members with a Checkup</b>
2. Blue Cross and Blue Shield of Texas	52.46%
3. Dell Children’s Health Plan	50.87%
<b>West-Rural Service Area</b>	
1. Superior HealthPlan	44.02%
2. Amerigroup	37.30%
3. FirstCare Health Plans	37.11%

**Table 3: STAR Kids New Members**

<b>STAR Kids - New Members SFY 2019 Health Plan Rank</b>	<b>Percent New Members with a Checkup</b>
<b>Bexar Service Area</b>	
1. Community First Health Plans	23.62%
2. Superior HealthPlan	20.18%
<b>Central-Rural Service Area</b>	

<b>STAR Kids - New Members SFY 2019 Health Plan Rank</b>	<b>Percent New Members with a Checkup</b>
1. UnitedHealthcare Community Plan	24.97%
2. Blue Cross and Blue Shield of Texas	19.19%
<b>Dallas Service Area</b>	
1. Amerigroup	24.72%
2. Children's Medical Center	21.66%
<b>El Paso Service Area</b>	
1. Amerigroup	29.27%
2. Superior HealthPlan	24.91%
<b>Harris Service Area</b>	
1. UnitedHealthcare Community Plan	25.99%
2. Texas Children's Health Plan	23.73%
3. Amerigroup	22.16%

<b>STAR Kids - New Members SFY 2019 Health Plan Rank</b>	<b>Percent New Members with a Checkup</b>
<b>Hidalgo Service Area</b>	
1. Driscoll Health Plan	51.33%
2. Superior HealthPlan	32.93%
3. UnitedHealthcare Community Plan	32.17%
<b>Jefferson Service Area</b>	
1. Texas Children's Health Plan	27.25%
2. UnitedHealthcare Community Plan	19.65%
<b>Lubbock Service Area</b>	
1. Amerigroup	21.26%
2. Superior HealthPlan	16.59%
<b>Northeast-Rural Service Area</b>	
1. Texas Children's Health Plan	20.24%

<b>STAR Kids - New Members SFY 2019 Health Plan Rank</b>	<b>Percent New Members with a Checkup</b>
2. UnitedHealthcare Community Plan	18.92%
<b>Nueces Service Area</b>	
1. Driscoll Health Plan	61.93%
2. Superior HealthPlan	20.00%
<b>Tarrant Service Area</b>	
1. Cook Children's Health Plan	27.71%
2. Aetna Better Health	19.61%
<b>Travis Service Area</b>	
1. Blue Cross Blue Shield of Texas	22.12%
2. Superior HealthPlan	21.78%
<b>West-Rural Service Area</b>	
1. Superior HealthPlan	19.65%
2. Amerigroup	16.61%

**Table 4: STAR Kids Existing Members**

<b>STAR Kids - Existing Members SFY 2019 Health Plan Rank</b>	<b>Percent Existing Members with a Checkup</b>
<b>Bexar Service Area</b>	
1. Superior HealthPlan	49.78%
2. Community First Health Plans	45.80%
<b>Central-Rural Service Area</b>	
1. UnitedHealthcare Community Plan	42.23%
2. Blue Cross and Blue Shield of Texas	39.51%
<b>Dallas Service Area</b>	
1. Amerigroup	52.87%
2. Children’s Medical Center	47.22%
<b>El Paso Service Area</b>	
1. Superior HealthPlan	70.67%
2. Amerigroup	64.05%



<b>STAR Kids - Existing Members SFY 2019 Health Plan Rank</b>	<b>Percent Existing Members with a Checkup</b>
<b>Harris Service Area</b>	
1. Texas Children's Health Plan	53.97%
2. Amerigroup	48.48%
3. UnitedHealthcare Community Plan	44.70%
<b>Hidalgo Service Area</b>	
1. UnitedHealthcare Community Plan	74.04%
2. Superior HealthPlan	73.55%
3. Driscoll Health Plan	73.39%
<b>Jefferson Service Area</b>	
1. Texas Children's Health Plan	45.46%
2. UnitedHealthcare Community Plan	39.92%
<b>Lubbock Service Area</b>	

<b>STAR Kids - Existing Members SFY 2019 Health Plan Rank</b>	<b>Percent Existing Members with a Checkup</b>
1. Superior HealthPlan	44.94%
2. Amerigroup	44.27%
<b>Northeast-Rural Service Area</b>	
1. Texas Children's Health Plan	39.51%
2. UnitedHealthcare	37.90%
<b>Nueces Service Area</b>	
1. Driscoll Health Plan	67.29%
2. Superior HealthPlan	51.12%
<b>Tarrant Service Area</b>	
1. Aetna Better Health	41.47%
2. Cook Children's Health Plan	46.52%
<b>Travis Service Area</b>	
1. Superior HealthPlan	49.19%

<b>STAR Kids - Existing Members SFY 2019 Health Plan Rank</b>	<b>Percent Existing Members with a Checkup</b>
2. Blue Cross Blue Shield of Texas	46.29%
<b>West-Rural Service Area</b>	
1. Superior HealthPlan	43.18%
2. Amerigroup	40.85%

**Table 5: STAR Health<sup>1</sup>**

<b>Health Plan</b>	<b>Percent New Members with a Checkup SFY 2019</b>	<b>Percent Existing Members with a Checkup SFY 2019</b>
Superior HealthPlan Network <sup>2</sup>	75.94%	61.21%

<sup>1</sup> STAR Health operates in a single statewide service area.

<sup>2</sup> Superior HealthPlan is currently the only health plan participating in STAR Health.