



Texas Health Steps Timely Medical Checkups

Medicaid Managed Care Organization Performance SFY 2018 Rankings

Based on the incentives and disincentives methodology described in the Uniform Managed Care Manual (UMCM), Chapter 12.18, HHSC instituted a performance ranking system based on each health plan's timely checkup participation rates. Health plans are ranked according to their checkup participation rates from highest to lowest by program for both new and existing members by service area.

The tables below include rankings for reports reflecting the percent of members receiving timely checkups in SFY 2018.

New members are individuals 20 years of age and younger enrolled in the health plan for at least 90 days and who received a Texas Health Steps medical checkup within 90 days of enrollment into managed care.

Existing members are individuals 20 years of age and younger enrolled in the health plan for at least 90 days and who received Texas Health Steps medical checkups in accordance with the Texas Health Steps periodicity schedule.

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NOTE: the STAR+PLUS portion of the Timely Checkup Report has been discontinued because the majority of STAR+PLUS clients under age 21 have moved into STAR Kids.

Table 1: STAR -New Members

STAR New Members SFY 2018 Health Plan Rank	Percent New Members with a Checkup
Bexar Service Area	
1. Superior	46.81%
2. Community First Health Plans	38.91%
3. Amerigroup	33.86%
4. Aetna Better Health	32.43%
Central-Rural Service Area	
1. Superior HealthPlan	38.94%
2. Amerigroup	35.00%
3. Scott & White Health Plan	32.57%
Dallas Service Area	
1. Parkland Community Health Plan	46.63%
2. Amerigroup	45.18%

STAR New Members SFY 2018 Health Plan Rank	Percent New Members with a Checkup
3. Molina Healthcare of Texas	30.01%
El Paso Service Area	
1. El Paso First Health Plans	53.21%
2. Superior Health Plan	51.43%
3. Molina Healthcare of Texas	33.01%
Harris Service Area	
1. Community Health Choice	56.21%
2. Amerigroup	45.24%
3. UnitedHealthcare Community Plan	44.49%
4. Texas Children's Health Plan	41.52%
5. Molina Healthcare of Texas	28.25%
Hidalgo Service Area	

STAR New Members SFY 2018 Health Plan Rank	Percent New Members with a Checkup
1. Superior HealthPlan	58.16%
2. UnitedHealthcare Community Plan	54.15%
3. Driscoll	52.98%
4. Molina Healthcare of Texas	47.64%
Jefferson Service Area	
1. Community Health Choice	46.16%
2. Amerigroup	40.85%
3. Texas Children's Health Plan	38.49%
4. UnitedHealthcare Community Plan	38.33%
5. Molina Healthcare	31.34%
Lubbock Service Area	
1. Superior HealthPlan	38.19%

STAR New Members SFY 2018 Health Plan Rank	Percent New Members with a Checkup
2. Amerigroup	36.01%
3. FirstCare Health Plans	33.87%
Northeast-Rural Service Area	
1. Superior HealthPlan	40.47%
2. Amerigroup	38.72%
Nueces Service Area	
1. Driscoll Health Plan	50.73%
2. Superior HealthPlan	42.73%
3. UnitedHealthcare Community Plan	20.91%
Tarrant Service Area	
1. Amerigroup	44.27%
2. Aetna Better Health	40.22%

STAR New Members SFY 2018 Health Plan Rank	Percent New Members with a Checkup
3. Cook Children’s Health Plan	36.32%
Travis Service Area	
1. Superior HealthPlan	41.57%
2. Blue Cross and Blue Shield of Texas	31.79%
3. Dell Children’s Health Plan	30.81%
West-Rural Service Area	
1. Superior HealthPlan	37.31%
2. Amerigroup	36.55%
3. FirstCare Health Plans	35.20%

Table 2: STAR-Existing Members

STAR Existing Members SFY 2018 Health Plan Rank	Percent Existing Members with a Checkup
Bexar Service Area	

STAR Existing Members SFY 2018 Health Plan Rank	Percent Existing Members with a Checkup
1. Community First Health Plans	53.63%
2. Superior HealthPlan	52.79%
3. Aetna Better Health	50.22%
4. Amerigroup	43.82%
Central-Rural Service Area	
1. Superior HealthPlan	51.08%
2. Amerigroup	42.30%
3. Scott & White Health Plan	39.85%
Dallas Service Area	
1. Parkland Community Health Plan	59.69%
2. Amerigroup	56.89%
3. Molina Healthcare of Texas	54.28%
El Paso Service Area	

STAR Existing Members SFY 2018 Health Plan Rank	Percent Existing Members with a Checkup
1. El Paso First Health Plans	68.53%
2. Superior HealthPlan	61.06%
3. Molina Healthcare of Texas	51.18%
Harris Service Area	
1. Texas Children’s Health Plan	59.62%
2. Community Health Choice	55.99%
3. Amerigroup	53.68%
4. Molina Healthcare of Texas	50.58%
5. UnitedHealthcare Community Plan	45.93%
Hidalgo Service Area	
1. Superior HealthPlan	69.90%
2. Molina Healthcare of Texas	68.24%

STAR Existing Members SFY 2018 Health Plan Rank	Percent Existing Members with a Checkup
3. UnitedHealthcare Community Plan	67.91%
4. Driscoll	67.50%
Jefferson Service Area	
1. Texas Children's Health Plan	50.24%
2. Community Health Choice	45.57%
3. Molina Healthcare of Texas	43.95%
4. Amerigroup	43.50%
5. UnitedHealthcare Community Plan	39.95%
Lubbock Service Area	
1. Superior HealthPlan	45.96%
2. FirstCare Health Plans	44.44%
3. Amerigroup	39.66%

STAR Existing Members SFY 2018 Health Plan Rank	Percent Existing Members with a Checkup
Northeast-Rural Service Area	
1. Superior HealthPlan	49.18%
2. Amerigroup	43.65%
Nueces Service Area	
1. Driscoll Health Plan	61.04%
2. Superior HealthPlan	56.06%
3. UnitedHealthcare Community Plan*	0.00%
Tarrant Service Area	
1. Amerigroup	52.42%
2. Cook Children's Health Plan	50.02%
3. Aetna Better Health	44.83%
Travis Service Area	
1. Superior HealthPlan	58.09%

STAR Existing Members SFY 2018 Health Plan Rank	Percent Existing Members with a Checkup
2. Dell Children’s Health Plan	51.03%
3. Blue Cross and Blue Shield of Texas	41.17%
West-Rural Service Area	
1. Superior HealthPlan	43.34%
2. Amerigroup	36.82%
3. FirstCare Health Plans	29.42%

*United took over for CHRISTUS in the Nueces SDA in SFY 2018. According to the UMCM, those members are considered new members so UHC did not have existing members in SFY 2018.

Table 3: STAR Kids New Members

STAR Kids - New Members SFY 2018 Health Plan Rank	Percent New Members with a Checkup
Bexar Service Area	
1. Community First Health Plans	22.10%

STAR Kids - New Members SFY 2018 Health Plan Rank	Percent New Members with a Checkup
2. Superior HealthPlan	16.57%
Central-Rural Service Area	
1. UnitedHealthcare Community Plan	21.54%
2. Blue Cross and Blue Shield of Texas	16.21%
Dallas Service Area	
1. Amerigroup	24.66%
2. Children's Medical Center Health Plan	12.84%
El Paso Service Area	
1. Superior HealthPlan	31.69%
2. Amerigroup	29.62%
Harris Service Area	
1. UnitedHealthcare Community Plan	25.99%

STAR Kids - New Members SFY 2018 Health Plan Rank	Percent New Members with a Checkup
2. Texas Children's Health Plan	23.56%
3. Amerigroup	22.40%
Hidalgo Service Area	
1. UnitedHealthcare Community Plan	43.07%
2. Superior HealthPlan	32.68%
3. Driscoll Health Plan	32.61%
Jefferson Service Area	
1. Texas Children's Health Plan	22.61%
2. UnitedHealthcare Community Plan	19.51%
Lubbock Service Area	
1. Amerigroup	18.80%
2. Superior HealthPlan	18.21%
Northeast-Rural Service Area	

STAR Kids - New Members SFY 2018 Health Plan Rank	Percent New Members with a Checkup
1. Texas Children's Health Plan	19.61%
2. UnitedHealthcare	18.78%
Nueces Service Area	
1. Driscoll Health Plan	27.57%
2. Superior HealthPlan	21.31%
Tarrant Service Area	
1. Cook Children's Health Plan	22.31%
2. Aetna Better Health	15.89%
Travis Service Area	
1. Superior HealthPlan	18.84%
2. Blue Cross Blue Shield of Texas	16.43%
West-Rural Service Area	
1. Amerigroup	19.08%

STAR Kids - New Members SFY 2018 Health Plan Rank	Percent New Members with a Checkup
2. Superior HealthPlan	17.33%

Table 4: STAR Kids Existing Members

STAR Kids - Existing Members SFY 2018 Health Plan Rank	Percent New Members with a Checkup
Bexar Service Area	
1. Community First Health Plans	52.55%
2. Superior HealthPlan	48.16%
Central-Rural Service Area	
1. UnitedHealthcare Community Plan	40.62%
2. Blue Cross and Blue Shield of Texas	31.50%
Dallas Service Area	
1. Amerigroup	50.00%

STAR Kids - Existing Members SFY 2018 Health Plan Rank	Percent New Members with a Checkup
2. Children's Medical Center Health Plan	43.36%
El Paso Service Area	
1. Superior HealthPlan	68.70%
2. Amerigroup	56.60%
Harris Service Area	
1. Texas Children's Health Plan	53.92%
2. UnitedHealthcare Community Plan	43.61%
3. Amerigroup	42.50%
Hidalgo Service Area	
1. Driscoll Health Plan	78.14%
2. UnitedHealthcare Community Plan	73.16%
3. Superior HealthPlan	72.63%

STAR Kids - Existing Members SFY 2018 Health Plan Rank	Percent New Members with a Checkup
Jefferson Service Area	
1. Texas Children’s Health Plan	45.64%
2. UnitedHealthcare Community Plan	39.05%
Lubbock Service Area	
1. Superior HealthPlan	42.73%
2. Amerigroup	41.90%
Northeast-Rural Service Area	
1. Texas Children’s Health Plan	38.22%
2. UnitedHealthcare	36.68%
Nueces Service Area	
1. Driscoll Health Plan	72.76%
2. Superior HealthPlan	47.83%
Tarrant Service Area	

STAR Kids - Existing Members SFY 2018 Health Plan Rank	Percent New Members with a Checkup
1. Cook Children's Health Plan	46.30%
2. Aetna Better Health	38.25%
Travis Service Area	
1. Superior HealthPlan	48.67%
2. Blue Cross Blue Shield of Texas	33.54%
West-Rural Service Area	
1. Superior HealthPlan	43.52%
2. Amerigroup	37.60%

Table 5: STAR Health¹

Health Plan	Percent New Members with a Checkup SFY 2018	Percent Existing Members with a Checkup SFY 2018
Superior HealthPlan Network ²	76.90%	70.68%

¹ STAR Health operates in a single statewide service area.

² Superior HealthPlan is currently the only health plan participating in STAR Health.