



Outreach and Identification of Children of Migrant Farmworkers

Medicaid Managed Care Organization Performance State Fiscal Year 2020 Rankings

HHSC ranks health and dental plans based on three things:

- (1) How the plan works with groups serving migrant farmworkers.
- (2) How often the plans work with these groups.
- (3) The ways plans identify children of migrant farmworkers.

Plans with higher scores do more to find children of migrant farmworkers enrolled in the plan. The ranks are listed by program (STAR, STAR Kids, and Children's Medicaid Dental Services), health plans in order of rank, and lists the service delivery areas which can found here:

<https://hhs.texas.gov/sites/default/files/documents/services/health/medicaid-chip/programs/managed-care-service-areas-map.pdf>

During state fiscal year 2020, to limit exposure to COVID-19, the Health and Human Services Commission temporarily waived requirements for managed care organizations (MCOs) to identify and provide outreach to children of migrant farmworkers. The requirements were waived since due to the COVID-19 public health emergency, some schools were operating remotely or with reduced in-person instruction, there were restrictions on large gatherings, and non-profits faced operational challenges. The waiver was in effect from March 13, 2020 – October 23, 2020.

Many MCOs adapted to the public health emergency working with schools and non-profits remotely. The rankings below reflect the work the MCOs were able to do prior to the public health emergency and adaptations during it.

The SFY 2020 Medicaid MCO Rankings for Outreach and Identification of Children of Migrant Farmworkers are as follows. Please note, the rankings do not take into account differences in migrant population location or the size of MCO coverage areas.

Health Plans: STAR	Points Awarded	Service Areas
1. Amerigroup Texas, Inc.	750	Bexar Dallas Harris Jefferson Lubbock Tarrant Medicaid Rural Service Area (MRSA) Central MRSA Northeast MRSA West
2. El Paso Health	750	El Paso
3. Driscoll	745	Hidalgo Nueces
4. Superior	738	Bexar El Paso Hidalgo Lubbock Nueces Travis MRSA Central MRSA Northeast MRSA West
5. Parkland Community Health	727	Dallas
6. Aetna Better Health	702	Bexar Tarrant
7. Molina	680	Dallas El Paso Harris Hidalgo Jefferson
8. Dell	668	Travis
9. Cook	649	Tarrant
10. Community Health Choice	578	Harris Jefferson
11. Blue Cross Blue Shield	366	Travis
12. UnitedHealthcare	234	Harris Hidalgo Jefferson
13. FirstCare	232	Lubbock MRSA West
14. Community First	215	Bexar
15. Texas Children's Health Plan	190	Harris Jefferson
16. Scott and White	117	MRSA Central

Health Plans: STAR Kids	Points Awarded	Service Areas
1. Amerigroup Texas, Inc.	750	Dallas El Paso Harris Lubbock Medicaid Rural Service Area (MRSA) West
2. Driscoll	745	Hildago Nueces
3. Aetna Better Health	740	Tarrant
4. Superior	738	Bexar El Paso Hidalgo Lubbock Nueces Travis MRSA West
5. Cook	642	Tarrant
6. Children's Medical Center	442	Dallas
7. Blue Cross Blue Shield	250	Travis MRSA Central
8. Texas Children's Health Plan	232	Harris Jefferson MRSA Northeast
9. UnitedHealthcare	230	Harris Hidalgo Jefferson MRSA Central MRSA Northeast
10. Community First	215	Bexar

Health Plans: Children's Medicaid Dental	Points Awarded
1. DentaQuest	750
2. MCNA	740