

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR
 ★★★★★
 ★★★★★
 ★★★★★
 ★★
 ★ Lowest Performance in STAR



	Amerigroup	FirstCare Health Plans	Superior HealthPlan
Overall Health Plan Quality	★★★	★★★	★★★★☆
Experience with the Health Plan	★★★★★	★★★★★	★★★★★
Parents give high ratings to the health plan	★★★★★	★★★★	★★★★★
Fewest complaints about the health plan	★★★★★	★★★★★	★★★★★
Experience of Care	★★★★☆	★★★★★	★★★★★
Children get care as soon as they need it	★★★★★	★★★★★	★★★★★
Doctors listen carefully, explain clearly and spend enough time with people	★★★★★	★★★★★	★★★★★
Parents give high ratings to their child's personal doctor	★★★★	★★★★★	★★★★★
Staying Healthy	★★★	★★☆	★★★★☆
Babies and toddlers get regular checkups	★★☆	★	★★
Children and teens get regular checkups	★★	★★	★★★
Children and teens get their vaccines	★★	★★	★★
Common Chronic Conditions	★★★★☆	★★★	★★★★☆
Children get medicine for asthma	★★★★	★★★★	★★★★★
Children see the doctor for ADHD (Attention Deficit Hyperactivity Disorder)	★★	★	★★

† If a plan shows "No rating": this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: texasrhs.org/PlanReportCards

Report card for **STAR** health plans for children

How do the health plans measure up?



Health Plan	Telephone	Website
Amerigroup	(800) 600-4441	https://www.myamerigroup.com/TX
FirstCare Health Plans	(800) 431-7798	https://FirstCare.com/STAR
Superior HealthPlan	(800) 783-5386	https://www.SuperiorHealthPlan.com/

