

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR
 ★★★★★
 ★★★★
 ★★★
 ★★
 ★ Lowest Performance in STAR



	Amerigroup	FirstCare Health Plans	Superior HealthPlan
Overall Health Plan Quality	★★★	★★★★★	★★★
Experience with the Health Plan	★★★★★	★★★★★	★★★★★
People give high ratings to the health plan	★★★★★	★★★★★	★★★★★
Fewest complaints about the health plan	★★★★★	★★★★★	★★★★★
Experience of Care	★★★★★	★★★★★	★★★
People get the care they need without problems or long waits	★★★★★	★★★★★	★★★★★
Doctors listen carefully, explain clearly and spend enough time with people	★★★★★	★★★★★	★★
People give high ratings to their personal doctor	★★★★★	★★★★★	★★★
Staying Healthy	★★★	★★★★	★★★
Women get checkups during pregnancy	★★	★★★★	★★
New mothers get checkups after giving birth	★★★★	★★	★★★★
People get regular yearly checkups	★★	★★★★	★★★★★
Women get regular screenings for cervical cancer	★★	★★★★	★★★★
Common Chronic Conditions	★★	★★	★★
People get care for depression and other mental conditions	★★	★★	★★
People get care for diabetes	★★	★★	★★

† If a plan shows “No rating”: this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: texasrhs.org/PlanReportCards

Report card for **STAR** health plans for adults

How do the health plans measure up?



Health Plan	Telephone	Website
Amerigroup	(800) 600-4441	https://www.myamerigroup.com/TX
FirstCare Health Plans	(800) 431-7798	https://FirstCare.com/STAR
Superior HealthPlan	(800) 783-5386	https://www.SuperiorHealthPlan.com/

