

# HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR  
 ★★★★★  
 ★★★★  
 ★★★  
 ★★  
 ★ Lowest Performance in STAR



|   | Driscoll Health Plan | Molina Healthcare | Superior HealthPlan | UnitedHealthcare Community Plan |
|---|----------------------|-------------------|---------------------|---------------------------------|
| <b>Overall Health Plan Quality</b>  | ★★★★☆                | ★★★★☆             | ★★★★★               | ★★★★★                           |
| <b>Experience with the Health Plan</b>                                      | ★★★★☆                | ★★★★★             | ★★★★★               | ★★★★★                           |
| People give high ratings to the health plan                                 | ★★★★★                | ★★★★★             | ★★★★★               | ★★★★★                           |
| Fewest complaints about the health plan                                     | ★★                   | ★★★★              | ★★★★★               | ★★★★                            |
| <b>Experience of Care</b>   | ★★★★☆                | ★★★★☆             | ★★★★☆               | ★★★★★                           |
| People get the care they need without problems or long waits                | ★★★★★                | ★★★★★             | ★★★★★               | ★★★                             |
| Doctors listen carefully, explain clearly and spend enough time with people | ★★★★★                | ★★                | ★★★★★               | ★★★★★                           |
| People give high ratings to their personal doctor                           | ★★                   | ★★★★★             | ★★★                 | ★★★★★                           |
| <b>Staying Healthy</b>  | ★★★★★                | ★★★               | ★★★★★               | ★★★★☆                           |
| Women get checkups during pregnancy   | ★★★★★                | ★★★               | ★★★★★               | ★★★                             |
| New mothers get checkups after giving birth                                 | ★★★★★                | ★                 | ★★★★★               | ★                               |
| People get regular yearly checkups  | ★★★★★                | ★★★★★             | ★★★★★               | ★★★★★                           |
| Women get regular screenings for cervical cancer                            | ★★★★★                | ★★★★★             | ★★★★★               | ★★★★★                           |
| <b>Common Chronic Conditions</b>  | ★★★                  | ★★★★☆             | ★★★★★               | ★★★                             |
| People get care for depression and other mental conditions                  | ★★★★☆                | ★★★               | ★★★★★               | ★★★★☆                           |
| People get care for diabetes  | ★★                   | ★★★★☆             | ★★★★☆               | ★★★                             |

† If a plan shows “No rating”: this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: [texasrhs.org/PlanReportCards](https://texasrhs.org/PlanReportCards)

## Report card for **STAR** health plans for adults

### How do the health plans measure up?



| Health Plan                     | Telephone      | Website   |
|---------------------------------|----------------|---|
| Driscoll Health Plan            | (855) 425-3247 | <a href="https://driscollhealthplan.com/programs/star">https://driscollhealthplan.com/programs/star</a>             |
| Molina Healthcare               | (866) 449-6849 | <a href="https://www.molinahealthcare.com/members/tx/en-US/">https://www.molinahealthcare.com/members/tx/en-US/</a> |
| Superior HealthPlan             | (800) 783-5386 | <a href="https://www.SuperiorHealthPlan.com/">https://www.SuperiorHealthPlan.com/</a>                               |
| UnitedHealthcare Community Plan | (888) 887-9003 | <a href="https://www.uhccommunityplan.com/tx">https://www.uhccommunityplan.com/tx</a>                               |

