

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR
★★★★★
★★★★★
★★★
★ Lowest Performance in STAR



Health Plan

Overall Health Plan Quality

Experience with the Health Plan

Parents give high ratings to the health plan

Fewest complaints about the health plan

Experience of Care

Children get care as soon as they need it

Doctors listen carefully, explain clearly and spend enough time with people

Parents give high ratings to their child's personal doctor

Staying Healthy

Babies and toddlers get regular checkups

Children and teens get regular checkups

Children and teens get their vaccines

Common Chronic Conditions

Children get medicine for asthma

Children see the doctor for ADHD
(Attention Deficit Hyperactivity Disorder)

Aetna Better
Health

Community First

Superior

Wellpoint

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No rating[†]

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No rating[†]

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★★★★

No rating[†]

[†] If a plan shows "No rating": this is not a bad rating.

At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: texashhs.org/PlanReportCards

Report card for **STAR** health plans for children

How do the health plans measure up?



Health Plan	Telephone	Website
Aetna Better Health	(800) 248-7767	https://www.aetnabetterhealth.com/texas
Community First Health	(800) 434-2347	https://medicaid.communityfirsthealthplans.com/members/star-medicaid/
Superior HealthPlan	(800) 783-5386	https://www.SuperiorHealthPlan.com/
Wellpoint	(833) 731-2160	https://www.wellpoint.com/tx/medicaid

