HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.



	Amerigroup	Superior HealthPlan
Overall Health Plan Quality	***	***
Experience with the Health Plan	***	****
Parents give high ratings to the health plan	**	***
Fewest complaints about the health plan	****	****
Experience of Care	***	****
Children get care as soon as they need it	***	****
Doctors listen carefully, explain clearly and spend enough time with people	***	****
Parents give high ratings to their child's personal doctor	***	****
Staying Healthy	***	***
Babies and toddlers get regular checkups	***	***
Children and teens get regular checkups	***	****
Children and teens get their vaccines	**	***
Common Chronic Conditions	***	***
Children get medicine for asthma	****	****
Children see the doctor for ADHD (Attention Deficit Hyperactivity Disorder)	**	*



MEDICAID RURAL SERVICE AREA-NORTHEAST

View this report card online: texashhs.org/PlanReportCards

Report card for **STAR** health plans for children

How do the health plans measure up?



Health Plan	Telephone	Website
Amerigroup	(800) 600-4441	https://www.myamerigroup.com/TX
Superior HealthPlan	(800) 783-5386	https://www.SuperiorHealthPlan.com/

