

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR
★★★★★
★★★★★
★★★★★
★★★
★ Lowest Performance in STAR



Health Plan

Overall Health Plan Quality

Superior

Wellpoint

★★★★★

★★★★

Experience with the Health Plan

★★★★★

★★★★★

Parents give high ratings to the health plan

★★★★★

★★★★

Fewest complaints about the health plan

★★★★★

★★★★★

Experience of Care

★★★★★

★★★★

Children get care as soon as they need it

★★★★★

★★★★★

Doctors listen carefully, explain clearly and spend enough time with people

★★★★★

★★★★

Parents give high ratings to their child's personal doctor

★★★★★

★★★

Staying Healthy

★★★★

★★★★

Babies and toddlers get regular checkups

★★★★

★★★★

Children and teens get regular checkups

★★★★

★★★★

Children and teens get their vaccines

★★★★

★★★

Common Chronic Conditions

★★★★

★★★★★

Children get medicine for asthma

★★★★★

★★★★★

Children see the doctor for ADHD
(Attention Deficit Hyperactivity Disorder)

★★★

★★★★

† If a plan shows "No rating": this is not a bad rating.

At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: texashhs.org/PlanReportCards

Report card for **STAR** health plans for children

How do the health plans measure up?



Health Plan	Telephone	Website
Superior HealthPlan	(800) 783-5386	https://www.SuperiorHealthPlan.com/
Wellpoint	(833) 731-2160	https://www.wellpoint.com/tx/medicaid

