

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR
 ★★★★★
 ★★★★★
 ★★★★★
 ★★
 ★ Lowest Performance in STAR



Overall Health Plan Quality

Amerigroup

Superior HealthPlan

★★★

★★★

Experience with the Health Plan

★★★★★

★★★★★

People give high ratings to the health plan

★★★

★★

Fewest complaints about the health plan

★★★★★

★★★★★

Experience of Care

★★★

★★★★★

People get the care they need without problems or long waits

★★★★★

★★★★★

Doctors listen carefully, explain clearly and spend enough time with people

★★

★★★★★

People give high ratings to their personal doctor

★★★

★★

Staying Healthy

★★★

★★★★★

Women get checkups during pregnancy

★★

★★

New mothers get checkups after giving birth

★★★

★★★★★

People get regular yearly checkups

★★

★★★★

Women get regular screenings for cervical cancer

★★★

★★★★★

Common Chronic Conditions

★★

★★

People get care for depression and other mental conditions

★★

★★

People get care for diabetes

★★

★★

† If a plan shows "No rating": this is not a bad rating.

At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: [texashhs.org/PlanReportCards](https://www.texashhs.org/PlanReportCards)

Report card for **STAR** health plans for adults

How do the health plans measure up?



Health Plan	Telephone	Website
Amerigroup	(800) 600-4441	https://www.myamerigroup.com/TX
Superior HealthPlan	(800) 783-5386	https://www.SuperiorHealthPlan.com/

