

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR
★★★★★
★★★★★
★★★★★
★★★
★ Lowest Performance in STAR



Health Plan

Overall Health Plan Quality

Superior

Wellpoint

★★★★★

★★★★★

Experience with the Health Plan

★★★★★

★★★★★

People give high ratings to the health plan

★★★★★

★★★★★

Fewest complaints about the health plan

★★★★★

★★★★★

Experience of Care

★★★★★

★★★★★

People get the care they need without problems or long waits

★★★★★

★★★★★

Doctors listen carefully, explain clearly and spend enough time with people

★★★★★

★★★★★

People give high ratings to their personal doctor

★★★★★

★★★★★

Staying Healthy

★★★★★

★★★★★

Women get checkups during pregnancy

★★★★★

★★★★★

New mothers get checkups after giving birth

★★★★★

★★★★★

People get regular yearly checkups

★★★★★

★★★★★

Women get regular screenings for cervical cancer

★★★★★

★★★★★

Common Chronic Conditions

★★★★★

★★★★★

People get care for depression and other mental conditions

★★★★★

★★★★★

People get care for diabetes

★★★★★

★★★★★

† If a plan shows "No rating": this is not a bad rating.

At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: texashhs.org/PlanReportCards

Report card for **STAR** health plans for adults

How do the health plans measure up?



Health Plan	Telephone	Website
Superior HealthPlan	(800) 783-5386	https://www.SuperiorHealthPlan.com/
Wellpoint	(833) 731-2160	https://www.wellpoint.com/tx/medicaid

