

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR
 ★★★★★
 ★★★★
 ★★★
 ★★
 ★ Lowest Performance in STAR



	Amerigroup	FirstCare Health Plans	Superior HealthPlan
Overall Health Plan Quality	★★	★★★★★	★★★
Experience with the Health Plan	★★	★★★★★	★★★★
People give high ratings to the health plan	★★	★★★★★	★★★★
Fewest complaints about the health plan	No rating [†]	★★★★★	No rating [†]
Experience of Care	★★★	★★★★★	★★★★★
People get the care they need without problems or long waits	★★	★★★★	★★★
Doctors listen carefully, explain clearly and spend enough time with people	★★	★★★★	★★★★
People give high ratings to their personal doctor	★★★★	★★★★★	★★★
Staying Healthy	★★	★★	★★★
Women get checkups during pregnancy	No rating [†]	★	★
New mothers get checkups after giving birth	★★	★★	★★
People get regular yearly checkups	★★★★	★★★★	★★★★
Women get regular screenings for cervical cancer	★★	★★	★★★
Common Chronic Conditions	★★	★★	★★★★
People get care for depression and other mental conditions	No rating [†]	★★	★★★
People get care for diabetes	★★	★★	★★★

[†] If a plan shows "No rating": this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: texasrhs.org/PlanReportCards

Report card for **STAR** health plans for adults

How do the health plans measure up?



Health Plan	Telephone	Website
Amerigroup	(800) 600-4441	https://www.myamerigroup.com/TX
FirstCare Health Plans	(800) 431-7798	https://FirstCare.com/STAR
Superior HealthPlan	(800) 783-5386	https://www.SuperiorHealthPlan.com/

