

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR
 ★★★★★
 ★★★★★
 ★★★★★
 ★★★★★
 ★★ Lowest Performance in STAR
 ★

	Amerigroup	Community Health Choice	Molina Healthcare	Texas Children's	United
Overall Health Plan Quality	★★★★	★★★★★	★★★★	★★★★★	★★★★★
Experience with the Health Plan	★★★★	★★★★★	★★★★	★★★★★	★★★★★
Parents give high ratings to the health plan	★★	★★★★★	★★	★★★★★	★★★★★
Fewest complaints about the health plan	★★★★★	★★★★	★★★★	★★★★★	★★★★★
Experience of Care	★★★★★	★★★★★	★★★★	★★★★	★★★★
Children get care as soon as they need it	★★★★★	★★★★★	★★	★★★★	★★★★
Doctors listen carefully, explain clearly and spend enough time with people	★★★★★	★★★★★	★★	★★	★★★★
Parents give high ratings to their child's personal doctor	★★★★	★★★★	★★★★	★★★★★	★★★★
Staying Healthy	★★★★	★★★★★	★★	★★★★★	★★★★★
Babies and toddlers get regular checkups	★★★★	★★★★★	★★	★★★★★	★★★★★
Children and teens get regular checkups	★★★★★	★★★★★	★★★★	★★★★★	★★★★★
Children and teens get their vaccines	★★★★	★★★★★	★★	★★★★★	★★★★★
Common Chronic Conditions	★★★★	★★★★	No rating [†]	★★★★	★★★★
Children get medicine for asthma	★★★★★	★★★★★	No rating [†]	★★★★★	★★★★★
Children see the doctor for ADHD (Attention Deficit Hyperactivity Disorder)	★	★★	No rating [†]	★★	★★

[†] If a plan shows "No rating": this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: texasrhs.org/PlanReportCards

Report card for **STAR** health plans for children

How do the health plans measure up?



Health Plan	Telephone	Website
Amerigroup	(800) 600-4441	https://www.myamerigroup.com/TX
Community Health Choice	(888) 760-2600	https://www.communityhealthchoice.org
Molina Healthcare	(866) 449-6849	https://www.molinahealthcare.com/members/tx/en-US/
Texas Children's Health Plan	(866) 959-2555	https://www.texaschildrenshealthplan.org/
UnitedHealthcare Community Plan	(888) 887-9003	https://www.uhccommunityplan.com/tx

