


# HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR  
 ★★★★★  
 ★★★★★  
 ★★★★★  
 ★★★★★  
 ★★ Lowest Performance in STAR  
 ★

	El Paso Health	Molina Healthcare	Superior HealthPlan
<b>Overall Health Plan Quality</b>	★★★★	★★★	★★★★
<b>Experience with the Health Plan</b>	★★★★	★★★★	★★★★★
Parents give high ratings to the health plan	★★★★★	★★★★	★★★★★
Fewest complaints about the health plan	★★★	No rating <sup>†</sup>	★★★★★
<b>Experience of Care</b>	★★★★☆	★★★	★★★
Children get care as soon as they need it	★★	★★	★★
Doctors listen carefully, explain clearly and spend enough time with people	★★★★	★★	★★
Parents give high ratings to their child's personal doctor	★★★★★	★★★★	★★★★
<b>Staying Healthy</b>	★★★★★	★★★	★★★★★
Babies and toddlers get regular checkups	★★★★★	No rating <sup>†</sup>	★★★★★
Children and teens get regular checkups	★★★★★	★★★	★★★★★
Children and teens get their vaccines	★★★★	No rating <sup>†</sup>	★★★★
<b>Common Chronic Conditions</b>	★★★★☆	No rating <sup>†</sup>	★★★
Children get medicine for asthma	★★★★★	No rating <sup>†</sup>	★★★★★
Children see the doctor for ADHD (Attention Deficit Hyperactivity Disorder)	★★	No rating <sup>†</sup>	★

<sup>†</sup> If a plan shows "No rating": this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: [texasrhs.org/PlanReportCards](https://texasrhs.org/PlanReportCards)

## Report card for **STAR** health plans for children

### How do the health plans measure up?



Health Plan	Telephone	Website
El Paso Health	(877) 532-3778	<a href="https://www.elpasohealth.com/">https://www.elpasohealth.com/</a>
Molina Healthcare	(866) 449-6849	<a href="https://www.molinahealthcare.com/members/tx/en-US/">https://www.molinahealthcare.com/members/tx/en-US/</a>
Superior HealthPlan	(800) 783-5386	<a href="https://www.SuperiorHealthPlan.com/">https://www.SuperiorHealthPlan.com/</a>

