

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR
 ★★★★★
 ★★★★★
 ★★★★★
 ★★
 ★ Lowest Performance in STAR



	Amerigroup	Molina Healthcare	Parkland Healthfirst
Overall Health Plan Quality	★★★★☆	★★	★★★★☆
Experience with the Health Plan	★★★★☆	★★	★★★★☆
Parents give high ratings to the health plan	★★★★	★	★★★★
Fewest complaints about the health plan	★★★★★	★★★★	★★★★★
Experience of Care	★★★☆☆	★★☆	★★★★☆
Children get care as soon as they need it	★★★★	★★	★★★★
Doctors listen carefully, explain clearly and spend enough time with people	★★★★	★	★★★★
Parents give high ratings to their child's personal doctor	★★	★	★★★★★
Staying Healthy	★★★★☆	★★	★★★★☆
Babies and toddlers get regular checkups	★★★★☆	★★☆	★★★★☆
Children and teens get regular checkups	★★★★★	★★★★	★★★★★
Children and teens get their vaccines	★★★★☆	★★☆	★★★★☆
Common Chronic Conditions	★★★★☆	No rating [†]	★★★★★
Children get medicine for asthma	★★★★★	No rating [†]	★★★★★
Children see the doctor for ADHD (Attention Deficit Hyperactivity Disorder)	★★★★	No rating [†]	★★★★★

[†] If a plan shows "No rating": this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: texasrhs.org/PlanReportCards

Report card for **STAR** health plans for children

How do the health plans measure up?



Health Plan	Telephone	Website
Amerigroup	(800) 600-4441	https://www.myamerigroup.com/TX
Molina Healthcare	(866) 449-6849	https://www.molinahealthcare.com/members/tx/en-US/
Parkland Healthfirst	(888) 672-2277	https://parklandhmo.com

