


HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR
★★★★★
★★★★★
★★★★★
★★★
★ Lowest Performance in STAR

 Health Plan	Molina	Parkland	Wellpoint
Overall Health Plan Quality	★★	★★★	★★★
Experience with the Health Plan	★★	★★★★	★★★★★
People give high ratings to the health plan	★	★★★★	★★★★
Fewest complaints about the health plan	★★★	★★★★★	★★★★
Experience of Care	★★	★★	★★★★★
People get the care they need without problems or long waits	★★	★★	★★★★
Doctors listen carefully, explain clearly and spend enough time with people	★★★	★	★★★★
People give high ratings to their personal doctor	★	★★	★★★★
Staying Healthy	★★	★★	★★
Women get checkups during pregnancy	★★	★★	★★
New mothers get checkups after giving birth	★★	★★	★★
People get regular yearly checkups	★★	★	★★
Women get regular screenings for cervical cancer	★★	★★★★	★★★★
Common Chronic Conditions	★★	★★	★★
People get care for depression and other mental conditions	★★★	★★★	★★★★
People get care for diabetes	★★	★	★★

† If a plan shows "No rating": this is not a bad rating.

At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: texashhs.org/PlanReportCards

Report card for **STAR** health plans for adults

How do the health plans measure up?



Health Plan	Telephone	Website
Molina Healthcare	(866) 449-6849	https://www.molinahealthcare.com/members/tx/en-US/
Parkland Community Health Plan	(888) 672-2277	https://parklandhealthplan.com/
Wellpoint	(833) 731-2160	https://www.wellpoint.com/tx/medicaid

