

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR
 ★★★★★
 ★★★★
 ★★★
 ★★
 ★ Lowest Performance in STAR



	Amerigroup	Molina Healthcare	Parkland Healthfirst
Overall Health Plan Quality	★★★	★★	★★
Experience with the Health Plan	★★★★★	★★	★★★
People give high ratings to the health plan	★★★★	★	★
Fewest complaints about the health plan	★★★★★	★★★★	★★★★★
Experience of Care	★★	★★	★★★
People get the care they need without problems or long waits	★★	★★	★★
Doctors listen carefully, explain clearly and spend enough time with people	★★★★	★★	★★★★
People give high ratings to their personal doctor	★	★★	★★★★
Staying Healthy	★★★	★★	★★★
Women get checkups during pregnancy	★★	★★	★★
New mothers get checkups after giving birth	★★★★	★★	★★★★
People get regular yearly checkups	★★	★★	★
Women get regular screenings for cervical cancer	★★★★	★	★★★★
Common Chronic Conditions	★★	★★	★★
People get care for depression and other mental conditions	★★★	★★★	★★
People get care for diabetes	★★	★★	★

† If a plan shows “No rating”: this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: texasrhs.org/PlanReportCards

Report card for **STAR** health plans for adults

How do the health plans measure up?



Health Plan	Telephone	Website
Amerigroup	(800) 600-4441	https://www.myamerigroup.com/TX
Molina Healthcare	(866) 449-6849	https://www.molinahealthcare.com/members/tx/en-US/
Parkland Healthfirst	(888) 672-2277	https://parklandhmo.com

