


HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR
 ★★★★★
 ★★★★★
 ★★★★★
 ★★★★★
 ★★ Lowest Performance in STAR
 ★

	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare Community Plan
Overall Health Plan Quality	★★★★☆	★★★★☆	★★★☆☆
Experience with the Health Plan	★★★★☆	★★★★	★★
Parents give high ratings to the health plan	★★★★★	★★★★	★★
Fewest complaints about the health plan	★★	★★★★	No rating [†]
Experience of Care	★★★★★	★★★★★	★★★★☆
Children get care as soon as they need it	★★★★★	★★★★★	★★★★
Doctors listen carefully, explain clearly and spend enough time with people	★★★★★	★★★★	★★★★★
Parents give high ratings to their child's personal doctor	★★★★	★★★★★	★★★★
Staying Healthy	★★★★★	★★★★★	No rating [†]
Babies and toddlers get regular checkups	★★★★★	★★★★	No rating [†]
Children and teens get regular checkups	★★★★★	★★★★★	No rating [†]
Children and teens get their vaccines	★★★★★	★★★★	No rating [†]
Common Chronic Conditions	★★★☆☆	★★★☆☆	No rating [†]
Children get medicine for asthma	★★	★★	No rating [†]
Children see the doctor for ADHD (Attention Deficit Hyperactivity Disorder)	★	★★	No rating [†]

[†] If a plan shows "No rating": this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: texasrhs.org/PlanReportCards

Report card for **STAR** health plans for children

How do the health plans measure up?



Health Plan	Telephone	Website
Driscoll Health Plan	(877) 220-6376	https://driscollhealthplan.com/programs/star
Superior HealthPlan	(800) 783-5386	https://www.SuperiorHealthPlan.com/
UnitedHealthcare Community Plan	(888) 887-9003	https://www.uhccommunityplan.com/tx

