


HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR
★★★★★
★★★★★
★★★★★
★★★
★ Lowest Performance in STAR

 Health Plan	Driscoll	Superior	UnitedHealthcare
Overall Health Plan Quality	★★★★☆	★★★★	★★★☆☆
Experience with the Health Plan	★★★★	★★★★★	★★★☆☆
People give high ratings to the health plan	★★★★★	★★★★★	★
Fewest complaints about the health plan	★★	★★★★★	★★★★★
Experience of Care	★★★★★	★★★★☆	★★★★★
People get the care they need without problems or long waits	★★★★★	★★★★	★★★★
Doctors listen carefully, explain clearly and spend enough time with people	★★★★★	★★	★★★★★
People give high ratings to their personal doctor	★★★★★	★★	★★★★
Staying Healthy	★★★★☆	★★★★	★★☆☆
Women get checkups during pregnancy	★★★★	★★★★	No rating [†]
New mothers get checkups after giving birth	★★	★★☆	No rating [†]
People get regular yearly checkups	★★★★★	★★★★★	★★
Women get regular screenings for cervical cancer	★★★★★	★★★★★	★
Common Chronic Conditions	★★★★	★★	★★★☆☆
People get care for depression and other mental conditions	★★★★☆	★★☆	No rating [†]
People get care for diabetes	★★★★	★★★★	★★★★

[†] If a plan shows "No rating": this is not a bad rating.

At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: texashhs.org/PlanReportCards

Report card for **STAR** health plans for adults

How do the health plans measure up?



Health Plan	Telephone	Website
Driscoll Health Plan	(877) 324-7543	https://driscollhealthplan.com/programs/star
Superior HealthPlan	(800) 783-5386	https://www.SuperiorHealthPlan.com/
UnitedHealthcare Community Plan	(888) 887-9003	https://www.uhc.com/communityplan/texas/plans

