

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR
 ★★★★★
 ★★★★★
 ★★★★★
 ★★
 ★ Lowest Performance in STAR



	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare Community Plan
Overall Health Plan Quality	★★★	★★★	★★★
Experience with the Health Plan	★★★	★★★	★★★
People give high ratings to the health plan	★★★★★	★★	★★★
Fewest complaints about the health plan	★★	★★★	No rating [†]
Experience of Care	★★★★★	★★★	★★★
People get the care they need without problems or long waits	★★★	★★	★★★★★
Doctors listen carefully, explain clearly and spend enough time with people	★★★	★★★	★★
People give high ratings to their personal doctor	★★★★★	★★	★★★
Staying Healthy	★★★	★★★	★★
Women get checkups during pregnancy	★★	★★	No rating [†]
New mothers get checkups after giving birth	★★	★★	No rating [†]
People get regular yearly checkups	★★★	★★★★★	★★
Women get regular screenings for cervical cancer	★★★★★	★★★★★	No rating [†]
Common Chronic Conditions	★★★	★★	★★★
People get care for depression and other mental conditions	★★★★★	★★	No rating [†]
People get care for diabetes	★★	★★★	★★★

[†] If a plan shows “No rating”: this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: texasrhs.org/PlanReportCards

Report card for **STAR** health plans for adults

How do the health plans measure up?



Health Plan	Telephone	Website
Driscoll Health Plan	(877) 220-6376	https://driscollhealthplan.com/programs/star
Superior HealthPlan	(800) 783-5386	https://www.SuperiorHealthPlan.com/
UnitedHealthcare Community Plan	(888) 887-9003	https://www.uhccommunityplan.com/tx

