

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR
 ★★★★★
 ★★★★★
 ★★★★★
 ★★
 ★ Lowest Performance in STAR



	Amerigroup	RightCare from Scott & White Health Plan	Superior HealthPlan
Overall Health Plan Quality	★★★	★★★★	★★★★
Experience with the Health Plan	★★★★	★★★★★	★★★★★
Parents give high ratings to the health plan	★★★★	★★★★	★★★★
Fewest complaints about the health plan	★★★★	★★★★★	★★★★★
Experience of Care	★★★	★★★★★	★★★★★
Children get care as soon as they need it	★★	★★★★	★★★★
Doctors listen carefully, explain clearly and spend enough time with people	★★★★	★★★★★	★★★★★
Parents give high ratings to their child's personal doctor	★★★★	★★★★★	★★★★
Staying Healthy	★★	★★★★	★★★★
Babies and toddlers get regular checkups	★	★★★★	★★★★
Children and teens get regular checkups	★★★	★★★	★★★★
Children and teens get their vaccines	★★	★★★★	★★★
Common Chronic Conditions	★★	★★	★★★
Children get medicine for asthma	★★★★	★★	★★★★
Children see the doctor for ADHD (Attention Deficit Hyperactivity Disorder)	★	★	★

† If a plan shows "No rating": this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: [texasrhs.org/PlanReportCards](https://www.texasrhs.org/PlanReportCards)

Report card for **STAR** health plans for children

How do the health plans measure up?



Health Plan	Telephone	Website
Amerigroup	(800) 600-4441	https://www.myamerigroup.com/TX
RightCare from Scott & White Health Plan	(855) 897-4448	https://rightcare.swhp.org
Superior HealthPlan	(800) 783-5386	https://www.SuperiorHealthPlan.com/

