

# HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR  
 ★★★★★  
 ★★★★★  
 ★★★★★  
 ★★★★★  
 ★★ Lowest Performance in STAR  
 ★



	Amerigroup	RightCare from Scott & White Health Plan	Superior HealthPlan
<b>Overall Health Plan Quality</b>	★★	★★★★	★★★★
<b>Experience with the Health Plan</b>	★★★	★★★★★	★★★★★
People give high ratings to the health plan	★	★★★★	★★★★★
Fewest complaints about the health plan	★★★★★	★★★★★	★★★★★
<b>Experience of Care</b>	★★	★★★★★	★★★★★
People get the care they need without problems or long waits	★★★★	★★★★	★★★★★
Doctors listen carefully, explain clearly and spend enough time with people	★★	★★★★	★★★★★
People give high ratings to their personal doctor	★	★★★★★	★★★★
<b>Staying Healthy</b>	★★	★★★★★	★★★★
Women get checkups during pregnancy	★★	★★	★★
New mothers get checkups after giving birth	★★	★★	★★
People get regular yearly checkups	★★	★★★★★	★★★★★
Women get regular screenings for cervical cancer	★★	★★	★★★★
<b>Common Chronic Conditions</b>	★★	★★★★★	★★
People get care for depression and other mental conditions	★★	★★★★	★★
People get care for diabetes	★★★★	★★★★★	★★

† If a plan shows “No rating”: this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: [texasrhs.org/PlanReportCards](https://texasrhs.org/PlanReportCards)

## Report card for **STAR** health plans for adults

### How do the health plans measure up?



Health Plan	Telephone	Website
Amerigroup	(800) 600-4441	<a href="https://www.myamerigroup.com/TX">https://www.myamerigroup.com/TX</a>
RightCare from Scott & White Health Plan	(855) 897-4448	<a href="https://rightcare.swhp.org">https://rightcare.swhp.org</a>
Superior HealthPlan	(800) 783-5386	<a href="https://www.SuperiorHealthPlan.com/">https://www.SuperiorHealthPlan.com/</a>

