

# HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR  
 ★★★★★  
 ★★★★★  
 ★★★  
 ★★  
 ★ Lowest Performance in STAR



	Amerigroup	Community Health Choice	Molina Healthcare	Texas Children's	United
<b>Overall Health Plan Quality</b>	★★	★★★★★	★★★★	★★★★	★★★★
<b>Experience with the Health Plan</b>	★★	★★★★★	★★	★★★★	★★★★★
Parents give high ratings to the health plan	★★	★★★★★	★★	★★	★★★★
Fewest complaints about the health plan	No rating <sup>†</sup>	★★★★	No rating <sup>†</sup>	★★★★	★★★★★
<b>Experience of Care</b>	★★★	★★★★	★★★★★	★★★★	★★
Children get care as soon as they need it	★★	★★★★	★★★★★	★★★★	★★
Doctors listen carefully, explain clearly and spend enough time with people	★★	★★★★	★★★★	★★★★★	★★
Parents give high ratings to their child's personal doctor	★	★★★★	★★	★★	★★
<b>Staying Healthy</b>	★★★	★★★★	★★★	★★★★	★★
Babies and toddlers get regular checkups	★	★★★★	No rating <sup>†</sup>	★★	★★★
Children and teens get regular checkups	★★★★	★★★★★	★★	★★★★★	★★★★
Children and teens get their vaccines	★	★★★	★	★★★	★
<b>Common Chronic Conditions</b>	No rating <sup>†</sup>	★★★★★	No rating <sup>†</sup>	★★★★★	★★★★
Children get medicine for asthma	No rating <sup>†</sup>	★★★★★	No rating <sup>†</sup>	★★★★★	No rating <sup>†</sup>
Children see the doctor for ADHD (Attention Deficit Hyperactivity Disorder)	No rating <sup>†</sup>	★★★★	No rating <sup>†</sup>	★★	★★★★

<sup>†</sup> If a plan shows "No rating": this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: [texasrhs.org/PlanReportCards](https://texasrhs.org/PlanReportCards)

## Report card for **STAR** health plans for children

### How do the health plans measure up?



Health Plan	Telephone	Website
Amerigroup	(800) 600-4441	<a href="https://www.myamerigroup.com/TX">https://www.myamerigroup.com/TX</a>
Community Health Choice	(888) 760-2600	<a href="https://www.communityhealthchoice.org">https://www.communityhealthchoice.org</a>
Molina Healthcare	(866) 449-6849	<a href="https://www.molinahealthcare.com/members/tx/en-US/">https://www.molinahealthcare.com/members/tx/en-US/</a>
Texas Children's Health Plan	(866) 959-2555	<a href="https://www.texaschildrenshealthplan.org/">https://www.texaschildrenshealthplan.org/</a>
UnitedHealthcare Community Plan	(888) 887-9003	<a href="https://www.uhccommunityplan.com/tx">https://www.uhccommunityplan.com/tx</a>

