

# HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR  
 ★★★★★  
 ★★★★★  
 ★★★★★  
 ★★★★★  
 ★★ Lowest Performance in STAR  
 ★

	Blue Cross and Blue Shield	Dell Children's Health Plan	Superior HealthPlan
<b>Overall Health Plan Quality</b>	★★★	★★★	★★★★☆
<b>Experience with the Health Plan</b>	★★★	★★★	★★★★☆
Parents give high ratings to the health plan	★★★★★	★★★★	★★
Fewest complaints about the health plan	★	★★	★★★★★
<b>Experience of Care</b>	★★★	★★★	★★★★☆
Children get care as soon as they need it	★★★	★★	★★★★
Doctors listen carefully, explain clearly and spend enough time with people	★★★★★	★★	★★★★
Parents give high ratings to their child's personal doctor	★★	★★★★	★★★★
<b>Staying Healthy</b>	★★★	★★★★☆	★★★★
Babies and toddlers get regular checkups	★★★	★★★★	★★★★
Children and teens get regular checkups	★★★★★	★★★★★	★★★★★
Children and teens get their vaccines	★★★★	★★★★★	★★★★
<b>Common Chronic Conditions</b>	★★★★★	★★★★☆	★★★★☆
Children get medicine for asthma	★★★★★	★★★★★	★★★★★
Children see the doctor for ADHD (Attention Deficit Hyperactivity Disorder)	★★★	★★	★★

† If a plan shows "No rating": this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: [texasrhs.org/PlanReportCards](https://texasrhs.org/PlanReportCards)

## Report card for **STAR** health plans for children

### How do the health plans measure up?



Health Plan	Telephone	Website
Blue Cross and Blue Shield	(888) 657-6061	<a href="https://www.bcbstx.com/star/">https://www.bcbstx.com/star/</a>
Dell Children's Health Plan	(888) 596-0268	<a href="https://www.dellchildrens.net/health-plan/">https://www.dellchildrens.net/health-plan/</a>
Superior HealthPlan	(800) 783-5386	<a href="https://www.SuperiorHealthPlan.com/">https://www.SuperiorHealthPlan.com/</a>

