

# HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR  
★★★★★  
★★★★★  
★★★★★  
★★★  
★ Lowest Performance in STAR

	Blue Cross and Blue Shield of Texas	Dell Children's Health Plan	Superior HealthPlan
<b>Overall Health Plan Quality</b>	★★★★	★	★★★★
<b>Experience of Care</b>	★★	★★	★★★★
People get care, tests and treatment easily	★★★★	★★★★	★★★★
Doctors listen carefully, explain clearly and spend enough time with people	★★★★	No rating <sup>†</sup>	★★★★
People give high ratings to their personal doctor	★★★★	★★★★	★★★★
People give high ratings to the health plan	★★★★	★★★★	★★★★
<b>Staying healthy</b>	★★★★	★	★★★★
Women get checkups during pregnancy	★★★★★	No rating <sup>†</sup>	★★★★
New mothers get checkups after giving birth	★★★★	★★★★	★★★★
People get regular yearly checkups	★★	★	★★
Women get regular screenings for cervical cancer	★★★★	★★★★	★★★★
<b>Common Chronic Conditions</b>	★★★★★	★★	★★★★
People get care for depression and constant low mood	No rating <sup>†</sup>	No rating <sup>†</sup>	★★★★
People get care for diabetes	No rating <sup>†</sup>	No rating <sup>†</sup>	★★★

<sup>†</sup> If a plan shows "No rating": this is not a bad rating.

At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: [texashhs.org/PlanReportCards](https://texashhs.org/PlanReportCards)

## Report card for **STAR** health plans for adults

### How do the health plans measure up?



#### Health plans in your area

Blue Cross and Blue Shield of Texas	(888) 657-6061	<a href="https://www.bcbstx.com/star/">https://www.bcbstx.com/star/</a>
Dell Children's Health Plan	(888) 596-0268	<a href="https://www.dellchildrens.net/health-plan/">https://www.dellchildrens.net/health-plan/</a>
Superior HealthPlan	(800) 783-5386	<a href="https://www.SuperiorHealthPlan.com/">https://www.SuperiorHealthPlan.com/</a>

