

# Compare Extra Services STAR Medical Plans Offer in the Nueces Service Area

(Aransas, Bee, Brooks, Calhoun, Goliad, Jim Wells, Karnes, Kenedy, Kleberg, Live Oak, Nueces, Refugio, San Patricio, and Victoria counties)



TEXAS  
Health and Human  
Services

TEXAS STAR  
Your Health Plan ★ Your Choice

## Medicaid Health Care Services:

All people in managed care receive the same traditional Medicaid services, which include:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Help getting a ride to the doctor
- Hearing tests and aids
- Home health services
- Chiropractors (neck and back doctors)
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots for children age 20 and younger
- Texas Health Steps medical and dental checkups
- No limit on medicines for children age 20 and younger
- Mental health services (such as counseling)
- Yearly adult checkup

## STAR Program Services:

In addition to the traditional Medicaid health care services, the STAR Program offers more services, such as:

- Health Education classes
- No limit on medicines for adults
- No limit on needed days in a hospital for adults

## Value-Added Services:

Every STAR medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare Community Plan
For questions or doctor information:	877-220-6376	800-783-5386	888-887-9003
TTY line for people with a hearing or speech disability:	800-855-2880	800-735-2989	711
Help for mental health, drug, or alcohol problems:	833-532-0216	800-783-5386	866-302-3996
For prescription or medicine information:	877-220-6376	800-783-5386	888-887-9003
Health Plan Website:	www.driscollhealthplan.com	www.SuperiorHealthPlan.com	www.uhccommunityplan.com

Value-Added Services	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare Community Plan
24-Hour Nurse Line	Nurse Advice Line is available to all Members 24 hours per day. The nurses also provide health education.	Superior's 24-hour nurse advice line is a health information line staffed by registered nurses who are ready to answer your questions 24 hours a day, every day of the year.	Yes
Extra Help with Getting a Ride	Help with getting a ride to: Local food pantries, DHP health education classes, DHP community events, Social Security Administration, DHP sponsored events, and local grocery stores.	<ul style="list-style-type: none"> <li>• Help getting a ride to participate in Superior's Member Advisory Group meetings.</li> <li>• Rides requested by and to a Social Security Administration-approved physician for appointments requested by disability determination services.</li> </ul>	Rides to appointments not covered by Medicaid.
Disease Management	<ul style="list-style-type: none"> <li>• One Activity Tracker for weight management. Ages 10-18.</li> <li>• \$25 gift card for eligible members who get a diabetic eye exam.</li> <li>• Lice Remediation Treatment for members up to 3 treatments per year.</li> <li>• Up to \$500 copay coverage towards nursing home stay for members who are in the process of MFP (money follows a person) to MDCP.</li> </ul>	6-months access to the Weight Watchers® online program plus in-person and virtual weight loss support via unlimited workshops for members over 18 years old with a BMI value of 30 or greater.	
Dental Services	<ul style="list-style-type: none"> <li>• Up to \$500 in dental services for pregnant members 21 years and older. Includes routine checkups, 1 dental cleaning every 6 months, x-rays, 1 gum treatment, fillings, and extractions.</li> <li>• Dental care for Adults: Up to \$500 in dental services per year for members 21 years and older. Services include routine checkups, 2 teeth cleanings, x-rays, 1 gum treatment, fillings, and extractions included.</li> </ul>	\$250 toward routine dental exam and cleaning, x-rays, and fluoride application for pregnant women age 21 and older.	Up to \$250 annually for two routine exams/cleanings, a set of x-rays each year for members 21 and older. Other services given at a discount.
Extra Vision Services	\$150 corrective eyewear allowance towards frames, lenses, or contact lenses every two years for ages 2 and older.	\$150 allowance for select eyeglass frames, lenses or contact lenses that aren't covered by Medicaid once every two years.	Up to \$105 maximum eyewear allowance towards upgrades for frames, lenses, or contacts every 24 months that aren't covered by the Medicaid benefit.

Value-Added Services	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare Community Plan
Discount Pharmacy / Over-the-Counter Benefits	<ul style="list-style-type: none"> <li>• \$50 for over-the-counter products for children 6 to 15 months.</li> <li>• Members ages 13-18 years can receive \$50 in over-the-counter benefits to purchase items such as acne face/body wash, personal care, hygiene products, breastfeeding items and oral care. No prescription needed.</li> <li>• Members can get an up to 20% discount on OTC items at the Driscoll Children's Hospital Pharmacy.</li> </ul>	Up to \$25 allowance per quarter for over-the-counter items mailed to your home or purchased at participating stores. The OTC catalog includes household, personal care, oral care and children's items. No prescription required.	
Sports and School Physicals	One sports/school physical each year for STAR members ages 4 to 19.	One sports/school physical each year.	1 each year for members 4 to 19 years old.
Help for Members with Asthma	<ul style="list-style-type: none"> <li>• \$20 gift card for members who refill five months of asthma controller medicines. Refills must be continuous.</li> <li>• One time sponsorship to asthma summer camp for members ages 7 to 14 who have asthma.</li> <li>• Members who meet medical criteria will get 2 hypoallergenic pillow covers and bed covers.</li> </ul>	Allergy-free mattress cover and pillowcase to help control asthma symptoms for members enrolled in Asthma Care Management.	<ul style="list-style-type: none"> <li>• Allergy-free mattress cover and pillowcase for members under active case management with asthma or COPD.</li> <li>• Roach repellent wall plugs for members who are under case management for Asthma or COPD.</li> </ul>

Value-Added Services	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare Community Plan
Extra Help for Pregnant Women	<ul style="list-style-type: none"> <li>• Driscoll's Get Ready for Baby Program provides \$100 gift card for pregnant members who attend a baby shower. Classes are available in person and virtual depending on availability.</li> <li>• Driscoll's Get Ready for Baby Program provides education within 120 days of delivery. Members learn how to care for their newborn and get information on Healthy Texas Women program. Each member receives: <ul style="list-style-type: none"> <li>○ One \$20 gift card for attending the parenting class.</li> <li>○ Postpartum educational booklet</li> </ul> </li> <li>• One year of grocery delivery service for High-Risk Pregnant Members.</li> <li>• Driscoll's Get Ready for Baby Program provides pregnant members free nutritional counseling services with a nutritionist.</li> <li>• Driscoll's Get Ready for Baby Program provides lactation consultations to members up to 60 days after delivery.</li> <li>• Child Passenger safety classes (Kids in Safety Seats class or seminars).</li> </ul>	<ul style="list-style-type: none"> <li>• Diaper bag, starter supply of diapers, and educational materials for participating in the Start Smart for Your Baby® program and completing: <ul style="list-style-type: none"> <li>○ A Notification of Pregnancy (NOP) form and</li> <li>○ An educational baby shower hosted by Superior.</li> </ul> </li> <li>• Access to mobile app with pregnancy-related support and information according to your pregnancy stage.</li> <li>• Telephonic health coaching to support smoking cessation efforts during pregnancy</li> <li>• Transportation to a prenatal or postpartum visit when member has additional riders (limited to child/children) and no other transportation options are available.</li> <li>• In-home support and assistance for pregnant members in OB Care Management.</li> </ul>	<ul style="list-style-type: none"> <li>• Infant care book for pregnant members.</li> <li>• Join Babyscripts to receive access to free educational content, resources, and more. Eligible pregnant members also receive rewards for completing the enrollment, a prenatal visit, and a post-partum visit.</li> <li>• Transportation for caregivers who have been discharged postpartum and have babies in the NICU.</li> <li>• Breast feeding /grocery cart cover for new moms.</li> </ul>
Home Visits	Moms who participate in a Get Ready For Baby home visit within 60 days after delivery will receive a \$20 gift card. Classes are available in person and virtual depending on availability.	<ul style="list-style-type: none"> <li>• Home visit for members enrolled in Case Management for high-risk pregnancy.</li> <li>• In-home family support for members with complex needs in the first year of life.</li> </ul>	
Health and Wellness Services	\$50 gift card for members who join a health and wellness or sports program or participate in a 5k race.	<ul style="list-style-type: none"> <li>• A Joy for All™, battery-operated plush companion pet for members ages 5-17 enrolled in Case Management.</li> <li>• Access to an online tool to support smoking cessation.</li> <li>• Online social services resource directory is available on the Superior member website to locate community supports such as food and nutrition, housing, education, and employment services.</li> </ul>	<ul style="list-style-type: none"> <li>• A pack of throw away name bands for members 20 and younger with IDD.</li> <li>• Resource book for families of adoptive children (only available in English).</li> <li>• Access to online resources, "findhelp", to connect with free or low-cost community resources. For example, food banks, shelters, education, housing, and employment services.</li> <li>• One pill organizer and health tracker booklet.</li> </ul>
Healthy Play and Exercise Programs	Free Boys & Girls Club memberships at select locations.	6-month membership to YMCA at participating locations for members from birth through age 17 and one additional adult family member.	Exercise kit, including pedometer, for members who want to lose weight or become more active.

Value-Added Services	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare Community Plan
Gift Programs	<ul style="list-style-type: none"> <li>• Pregnant members will get one \$20 Gift Card for completing their Pregnancy Health Risk Assessment via mail or online.</li> <li>• \$25 gift card for pregnant members who get a prenatal checkup on time. Visit must take place within 42 days of joining DHP or first trimester.</li> <li>• \$25 gift card for pregnant members who get a post-partum checkup on time. Visit must take place 7-84 days after delivery.</li> <li>• \$20 gift card for members who get four on-time newborn checkups.</li> <li>• \$20 gift card for getting two checkups (12 month, 15 month) on time for STAR members.</li> <li>• \$20 gift card after getting a checkup on time each year for members ages 2 through 20.</li> <li>• One first-aid kit per family for new members ages 2-5.</li> <li>• Up to \$60 in gift cards for members who complete a Positive Parenting Program (Triple P II, III, IV) Completion of 1 age group per level. Limited to 2 different programs. Classes are available in person and virtual depending on availability.</li> <li>• \$75 gift card for members who submit proof of Driver's Education Class completion.</li> <li>• Members will receive a \$25 gift card for receiving a COVID-19 vaccine up to 2 per year with proof of vaccines.</li> <li>• Up to \$75 gift card for members who complete a Case Management educational program or DHP developed seminars/health education classes.</li> <li>• Female members can receive a menstrual cycle starter kit and educational information.</li> <li>• Members 0-5 years of age who are diagnosed as legally blind can receive an educational brail learning kit and materials.</li> </ul>	<p>Pregnant members can earn rewards cards for completing the following:</p> <ul style="list-style-type: none"> <li>• \$100 for prenatal visit within first trimester or 42 days of Superior enrollment.</li> <li>• \$50 for postpartum visit within 7-84 days of delivery.</li> </ul>	<ul style="list-style-type: none"> <li>• A copy of “Mikey’s Guide to Summer Camps and Activities for Children with Disabilities” per year per family.</li> <li>• Breast feeding supply kit for pregnant members or new moms to help breast feeding.</li> <li>• Fire/water resistant storage bag for natural disasters.</li> </ul>

Additional Behavioral Health Benefits	Driscoll Health Plan	Superior HealthPlan	UnitedHealthcare Community Plan
Inpatient Follow-up Incentive Program	A \$25 gift card for members 6 years and older who follow-up with a mental health practitioner within 7 days of discharge from an inpatient mental health hospital.		
Online Mental Health Resources		Access to an online tool to support mental health and overall well-being.	Access to LiveandWorkWell.com, which provides articles, videos, legal resources, and provider searches.