

# Compare “Value-Added” or Extra Services Offered by Texas Children’s Medicaid Dental Services Plans



Every Medicaid dental plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its Members. If you have questions about a plan’s extra services, please call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	DentaQuest	MCNA Dental	UnitedHealthcare Dental
To ask about services or dentists:	800-516-0165	855-691-6262	877-901-7321
TTY line for people with a hearing or speech disability:	Federal Relay Service 7-1-1	800-955-8771	Federal Relay Service TDD/TTY: 7-1-1
Plan Website:	www.dentaquest.com/tx	www.mcnatx.net	Uhc.com/DentalTX

Extra Services	DentaQuest	MCNA Dental	UnitedHealthcare Dental
Dental Care Kit	<p><u>Dental Kit: 12 months - 2 years</u></p> <ul style="list-style-type: none"> <li>Kit includes a durable zippered backpack, infant toothbrush, toothpaste, brushing chart and stickers.</li> <li>Also, Adult oral health kit is included for the Member’s parent/guardian with educational materials, spinning toothbrush, and a timer to encourage 2-minute brushing and floss.</li> <li>For Members ages 12 months to 2 years old who get a preventive dental service within the first 180 days of enrollment and return the Value-Added Services form to DentaQuest.</li> <li>Limit of one kit per Member per lifetime.</li> </ul> <p><u>Dental Kit: Ages 3 - 8</u></p> <ul style="list-style-type: none"> <li>Kit includes a durable zippered backpack, toothbrush, toothpaste, brushing chart and stickers.</li> <li>Plus, Adult oral health kit is included for the Member’s parent/guardian with educational materials, spinning toothbrush, and a timer to encourage 2- minute brushing and floss.</li> <li>For Members aged 3 years old to 8 years old who get a preventive dental service within the first 180 days of enrollment and return the Value-Added Services form to DentaQuest.</li> <li>Limit of one kit per Member per lifetime.</li> </ul> <p><u>Dental Kit: Ages 9 and up</u></p> <ul style="list-style-type: none"> <li>Kit includes a durable zippered backpack, spinning toothbrush, toothpaste, brushing chart and stickers.</li> <li>Also, Adult oral health kit is included for the Member’s parent/guardian with educational materials, spinning toothbrush, and a timer to encourage 2- minute brushing and floss.</li> <li>For Members aged 9 years old to 20 years old who get a preventive dental service within the first 180 days of enrollment and return the Value-Added Services form to DentaQuest.</li> <li>Limit of one kit per Member per lifetime.</li> </ul>	<p>Free birthday dental kit that includes baby’s first toothbrush and toothpaste for infants for each member turning 1 year old. Limit 1 per member.</p>	<ul style="list-style-type: none"> <li>Dental care kit: <ul style="list-style-type: none"> <li>Dental Care Kit includes a toothbrush, toothpaste and floss.</li> <li>Medicaid members age 3 through 6 years.</li> <li>Must receive a preventive dental service by an in-network dentist within the first 180 days of enrollment.</li> </ul> </li> <li>One Sports Mouthguard: <ul style="list-style-type: none"> <li>For eligible Medicaid members age 6 through 19 years old.</li> <li>Must receive a dental checkup by an in-network dentist.</li> <li>Limit 1 per year.</li> </ul> </li> <li>Spin Toothbrush: <ul style="list-style-type: none"> <li>For eligible Medicaid members age 7 through 12 years old.</li> <li>Must receive a dental checkup from an in-network dentist within the first 180 days of enrollment.</li> </ul> </li> </ul>

Extra Services	DentaQuest	MCNA Dental	UnitedHealthcare Dental
<p style="text-align: center;">Gift Programs</p>	<ul style="list-style-type: none"> <li>● <u>\$30 Amazon Gift Card for Qualifying Texas Health Steps Dental Checkup*</u> <ul style="list-style-type: none"> <li>○ For Members aged 12 months through 20 years old.</li> <li>○ Must get a qualifying Texas Health Steps dental checkup and return the value-added services form to DentaQuest within 60 days of date of service.</li> <li>○ Limit of one gift card per Member per lifetime.</li> </ul> </li> <li>● <u>\$10 Amazon Gift Card for Main Dentist Visits following Emergency Room Care*</u> <ul style="list-style-type: none"> <li>○ For Members who complete a follow-up visit with their Main Dentist within 30 days if they had to visit the emergency room for a dental-related issue.</li> <li>○ Complete educational quiz about emergency room dental visits and submit to DentaQuest.</li> <li>○ Limit of one gift card per Member per lifetime.</li> </ul> </li> <li>● <u>\$10 Amazon Gift Card - DentaQuest Mobile App*</u> <ul style="list-style-type: none"> <li>○ For Texas Medicaid Members who download the DentaQuest Mobile App.</li> <li>○ For Members 20 years old and younger.</li> <li>○ Download and register for the DentaQuest Mobile App within 30 days of enrollment with DentaQuest.</li> <li>○ Limit of one gift card per household registration per lifetime.</li> </ul> </li> <li>● <u>\$10 Amazon Gift Card – Case Management Program*</u> <ul style="list-style-type: none"> <li>○ For Members ages 20 years old and younger.</li> <li>○ Members who complete the risk assessment, qualify, and enroll in the DentaQuest Case Management Program.</li> <li>○ Limit of one gift card per Family per lifetime.</li> </ul> </li> <li>● <u>\$10 Amazon Gift Card – Fluoride Program*/**</u> <ul style="list-style-type: none"> <li>○ For Members ages newborn through 20 years old.</li> <li>○ Members must receive two fluoride treatments within 12 months.</li> <li>○ Limit one per member per lifetime.</li> </ul> </li> <li>● <u>\$10 Roblox Gift Card – Sealant Program**</u> <ul style="list-style-type: none"> <li>○ For Members ages 9 and under who receive sealant treatment on all four first molars in a 12-month period.</li> <li>○ Limit one per member per lifetime.</li> </ul> </li> <li>● <u>Bluetooth Speaker – Sealant Program**</u> <ul style="list-style-type: none"> <li>○ For Members ages 10 years old to 13 years old who receive sealant treatment on all four second molars in a 12-month period.</li> <li>○ Limit one per member per lifetime.</li> </ul> </li> <li>● <u>American Dental Association Approved Home Tooth Whitening Kit**</u> <ul style="list-style-type: none"> <li>○ For Members ages 14 years old who receive sealant treatment on all four second molars in a 12-month period.</li> <li>○ Limit one per member per lifetime.</li> </ul> </li> <li>● <u>\$50 Gift Card-Ongoing Oral Health Habits*/**</u> <ul style="list-style-type: none"> <li>○ Members who receive four fluoride treatments (2 per year), four sealants (2 per year), and four oral evaluations (2 per year) within a 24-month period. That’s a total of up to \$100 in rewards for receiving important preventative services!</li> <li>○ For Members ages 3 years old to 10 years old.</li> <li>○ Limit one gift card per member per lifetime.</li> </ul> </li> </ul> <p>*Gift Card can be used to purchase:</p> <ul style="list-style-type: none"> <li>○ Oral health supplies such as toothbrushes, toothpaste, floss and mouthwash.</li> <li>○ Baby care such as diapers, bottles, and formula.</li> <li>○ School supplies and clothes.</li> </ul> <p>**Member must return the Value-Added Services from to DentaQuest within 60 days of the date of service. Treatments must be provided by an in-network provider while the Member is enrolled with DentaQuest.</p>	<ul style="list-style-type: none"> <li>● Free access to hygienists through our After-Hours Texas Hygienist Helpline.</li> <li>● One \$20 Amazon E-Gift Card for each member who contacts our member services hotline and provides their cell phone number and/or email address for future outreach purposes. Limit 1 per member.</li> <li>● Free copy of MCNA’s Itty Bitty Baby Teeth book and a drawstring backpack for each newly enrolled member, ages 4-6, who completes a Texas Health Steps checkup within 90 days of enrollment. Limit 1 per member.</li> </ul>	<ul style="list-style-type: none"> <li>● One \$25 Walmart Gift Card: <ul style="list-style-type: none"> <li>○ Medicaid members age 0 months through 19 years.</li> <li>○ The gift card can be used for the purchase of dental supplies such as toothbrushes, toothpaste, mouthwash, and dental floss.</li> <li>○ Gift cards can also be used to purchase healthy foods that promote overall oral health.</li> <li>○ Must receive covered dental check-up by an in-network dentist within the first 180 days of enrollment.</li> </ul> </li> <li>● Drawstring Backpack with cup holder: <ul style="list-style-type: none"> <li>○ Medicaid members age 3 through 19 years old.</li> <li>○ Must receive a dental check-up by an in-network dentist within the first 180 days of enrollment.</li> </ul> </li> <li>● Insulated Double Walled Travel Tumbler with stainless steel straw: <ul style="list-style-type: none"> <li>○ Eligible Medicaid members age 6 through 13 years.</li> <li>○ Must complete Health Risk Assessment, and qualification and enrollment into the UnitedHealthcare Dental Case Management program.</li> <li>○ Limit 1</li> </ul> </li> <li>● Choice of either Bluetooth 3.0 Wireless Speaker or Wireless Earbuds: <ul style="list-style-type: none"> <li>○ For eligible Medicaid members age 14 years through 16 years.</li> <li>○ Must complete Health Risk Assessment, and qualification and enrollment into the UnitedHealthcare Dental Case Management program.</li> <li>○ Limit 1</li> </ul> </li> <li>● Fitness Activity Tracker with Bluetooth 4.0 Technology: <ul style="list-style-type: none"> <li>○ For eligible Medicaid members age 17 years through 19 years.</li> <li>○ Must complete Health Risk Assessment, and qualification and enrollment into the UnitedHealthcare Dental Case Management program.</li> <li>○ Limit 1</li> </ul> </li> <li>● Choice of either a \$15 Xbox Gift Card or a \$15 Hulu Gift Card: <ul style="list-style-type: none"> <li>○ Members enrolled in the UnitedHealthcare Dental Case Management Program.</li> <li>○ After completion of a milestone event within the program.</li> <li>○ Milestone events include receiving a preventive dental visit or completing a dental treatment plan.</li> </ul> </li> </ul>