

# Compare “Value-Added” or Extra Services Offered by Texas Children’s Medicaid Dental Services Plans



Every Medicaid dental plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its Members. If you have questions about a plan’s extra services, please call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	DentaQuest	MCNA Dental	UnitedHealthcare Dental
To ask about services or dentists:	800-516-0165	844-350-6262	877-901-7321
TTY line for people with a hearing or speech disability:	Federal Relay Service 7-1-1	Federal Relay Service 7-1-1	Federal Relay Service TDD/TTY: 7-1-1
Plan Website:	<a href="http://www.dentaquest.com/tx">www.dentaquest.com/tx</a>	<a href="http://www.mcnatx.net">www.mcnatx.net</a>	<a href="http://Uhc.com/DentalTX">Uhc.com/DentalTX</a>

Extra Services	DentaQuest	MCNA Dental	UnitedHealthcare Dental
Dental Care Kit	Members ages 20 and younger will receive a dental kit for the member including a zippered backpack, toothbrush, toothpaste, brushing chart, stickers, and an adult oral health kit for the parent/guardian to include printed educational materials a spinning toothbrush, a timer, and floss so that they can take care of their teeth along with their child. Member must get a dental checkup within the first 90 days of enrollment. Limit 1 per Member.	Free dental kit including, toothbrush, toothpaste, and floss, and oral health education materials for special needs members who get case management services and for pregnant members.	Backpack and Dental Care Kit. <ul style="list-style-type: none"> <li>• Dental Care Kit which includes a toothbrush, toothpaste and floss.</li> <li>• Medicaid members aged 3 through 12 years.</li> <li>• Must receive an annual THSteps annual checkup by an in-network dentist.</li> <li>• Limit one per year.</li> </ul>
Educational Dental Book		Free copy of MCNA’s <i>Itty Bitty Baby Teeth</i> book and a drawstring backpack for each newly enrolled member, ages 4-6, who completes a Texas Health Steps checkup within 90 days of enrollment. Limit 1 per member.	
Mouthguard			One Sports Mouthguard <ul style="list-style-type: none"> <li>• For eligible Medicaid members aged 6 through 19 years old.</li> <li>• Must receive an annual THSteps checkup by an in-network dentist.</li> <li>• Limit 1 per year.</li> </ul>

Extra Services	DentaQuest	MCNA Dental	UnitedHealthcare Dental
Gift Programs	<ul style="list-style-type: none"> <li>• Members ages 20 and younger will receive one \$20 Wal-Mart Gift Card per year to purchase healthy foods in order to improve overall oral health after they receive a qualifying preventive service and return the value-added services form to DentaQuest.</li> <li>• To encourage Members to get connected to our Member Portal, Members ages 20 and younger will receive one \$10 Wal-Mart gift card for registering on the DentaQuest Member Portal at <a href="http://www.dentaquest.com/tx">www.dentaquest.com/tx</a>. One gift card per member, per lifetime.</li> <li>• DentaQuest also encourages Members to get dental care from their Main Dentist and not in the emergency room. Eligible Members ages 20 and younger may receive one \$10 Wal-Mart gift card for taking the following steps if they have had to visit a hospital emergency room for a dental related issue: <ul style="list-style-type: none"> <li>○ Follow up visit with their Main Dentist within 30 days of visiting the emergency room for a dental related issue.</li> <li>○ Complete a quiz and submit back to DentaQuest.</li> <li>○ One gift card per member, per lifetime.</li> </ul> </li> </ul>	<p>One \$20 Wal-Mart Gift Card to buy toothbrushes, toothpaste, mouthwash, and dental floss, and healthy foods such as fruits and vegetables or foods identified under Walmart’s healthy food Great For You program for each member who contacts our member services hotline and provides their cell phone number and/or email address for future outreach purposes.</p>	<p>One \$20 Wal-Mart Gift Card</p> <ul style="list-style-type: none"> <li>• Medicaid members aged 6 months through 3 years.</li> <li>• The gift card can be used for the purchase of dental supplies, such as toothbrushes, toothpaste, mouthwash and dental floss.</li> <li>• Must receive covered dental service by an in-network dentist within the first 90 day of enrollment.</li> </ul>
Extra Benefit	<p>Members ages 6 months-6 years may receive an extra benefit that can limit the progression of some cavities with no drilling (Silver Diamine Fluoride). This treatment is not normally a covered service under the Medicaid &amp; CHIP programs. If your dentist says you need it, you can get it at no cost. Must be prescribed by Main Dentist, other limitations may apply.</p>		
Infant Toothbrush		<p>Free birthday dental kit that includes baby’s first toothbrush and toothpaste for infants for each member turning 1 year old. Limit 1 per member.</p>	
After-hours Hotline		<p>Free access to hygienists through our After-Hours Texas Hygienist Helpline.</p>	