

# Compare Extra Services STAR Medical Plans offer in the Jefferson Service Area (Chambers, Hardin, Jasper, Jefferson, Liberty, Newton, Orange, Polk, San Jacinto, Tyler, and Walker counties)



**TEXAS**  
Health and Human  
Services

**TEXAS STAR**  
Your Health Plan ★ Your Choice

## Medicaid Health Care Services:

All people in managed care receive the same traditional Medicaid services, which include:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Help getting a ride to the doctor
- Hearing tests and aids
- Home health services
- Chiropractors (neck and back doctors)
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots for children age 20 and younger
- Texas Health Steps medical and dental checkups
- No limit on medicines for children age 20 and younger
- Mental health services (such as counseling)
- Yearly adult checkup

## STAR Program Services:

In addition to the traditional Medicaid health care services, the STAR Program offers more services, such as:

- Health Education classes
- No limit on medicines for adults
- No limit on needed days in a hospital for adults

## Value-Added Services:

Every STAR medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its Members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Wellpoint	Community Health Choice	Molina Healthcare of Texas	Texas Children's Health Plan	UnitedHealthcare Community Plan
For questions or doctor information:	833-731-2160	888-760-2600 or 713-295-2294	866-449-6849	866-959-2555	888-887-9003
TTY line for people with a hearing or speech disability:	711	7-1-1	800-735-2989 or 711	800-735-2989	711
Help for mental health, drug, or alcohol problems:	833-731-2160	888-760-2600 or 713-295-2294	866-449-6849	Texas Children's Health Plan 800-731-8529	866-302-3996
For prescription or medicine information:	833-235-2022	888-760-2600 or 713-295-2294	866-449-6849	866-959-2555	888-887-9003
Health Plan Website:	<a href="https://wellpoint.com/tx/medicaid">https://wellpoint.com/tx/medicaid</a>	<a href="http://www.CommunityHealthChoice.org">www.CommunityHealthChoice.org</a>	<a href="http://www.molinahealthcare.com">www.molinahealthcare.com</a>	<a href="http://www.texaschildrenshealthplan.org">www.texaschildrenshealthplan.org</a>	<a href="http://www.uhccommunityplan.com">www.uhccommunityplan.com</a>

Value-added Services	Wellpoint	Community Health Choice	Molina Healthcare of Texas	Texas Children's Health Plan	UnitedHealthcare Community Plan
24-Hour Nurse Line	Toll-free helpline staffed by nurses available 24 hours a day, 7 days a week.	Nurse Help Line to all Members 24 hours per day helping Members decide where to go to get the care needed. The nurses also provide health education, nurse-initiated follow-up, and network referrals.	Toll-free 24 Hours a day, 7 days a week Nurse Advice Line.	Nurses can be reached over the phone 24/7 to help members with advice about their health concerns.	Yes
Extra Help Getting a Ride	<ul style="list-style-type: none"> <li>• Additional family may be approved for rides to doctors.</li> <li>• Community Transportation is available to members to visit WIC offices or attend Member Advisory Group meetings.</li> </ul>	Help getting a ride to WIC appointments and food bank/food pantry pick up appointments.		Transportation services at no cost for members to Texas Children's Health Plan sponsored classes or qualifying events.	Rides to appointments not covered by Medicaid.
Disease Management	<p>Educational materials for Members who are enrolled in our Care Management Programs for:</p> <ul style="list-style-type: none"> <li>• Diabetes</li> <li>• Substance Abuse</li> <li>• Hypertension</li> </ul>			<ul style="list-style-type: none"> <li>• \$25 reward card for members ages 18 and up who have type 1 or type 2 diabetes and complete a diabetic (retinal or dilated) eye exam once per year.</li> <li>• \$50 reward card for members ages 10 and up who have type 1 or type 2 diabetes and complete an HbA1c blood test every 6 months.</li> </ul>	
Dental Services	Dental kit to keep teeth clean and healthy for members 21 and older.	Two routine dental exams per year with teeth cleaning, x-rays (once annually), non-surgical extractions and emergency exams (limited) for Members 21 and older and Members who are pregnant.	Up to \$250 per year for dental checkups, x-rays, and cleaning for members 21 and older.	Oral exam and cleaning (2 per 12-month), emergency evaluations, x-rays (bitewings), fillings and routine simple extractions for members ages 21 and older who are not eligible for EPSDT services.	Up to \$250 annually for two routine exams/cleanings, a set of x-rays each year for members 21 and older. Other services given at a discount.

Value-added Services	Wellpoint	Community Health Choice	Molina Healthcare of Texas	Texas Children's Health Plan	UnitedHealthcare Community Plan
Extra Vision Services		Members may opt-out of standard eyewear benefit and use \$100 towards purchase of non-standard glasses or contacts, including contact fitting fee, every 24 months.	\$100 allowance towards upgrades for frames, lenses, or contacts every two years.	\$110 allowance towards upgrades for frames and lenses or \$90 towards contacts and contact fittings for members up to 18 years old.	Up to \$105 maximum eyewear allowance towards upgrades for frames, lenses, or contacts every 24 months that aren't covered by the Medicaid benefit.
Discount Pharmacy / Over-the-Counter Benefits	<ul style="list-style-type: none"> <li>• \$20 gift card for over-the-counter products for members ages 6-24 months for receiving the full series of the flu vaccine. Excludes items found in the Plan's formulary or Texas Medicaid/CHIP formularies.</li> <li>• \$20 gift card for over-the-counter products for members ages 3 and older who receive the annual flu vaccine. Excludes items found in the Plan's formulary or Texas Medicaid/CHIP formularies.</li> </ul>		Up to \$100 once a year \$25 gift card every three months for over-the-counter medicines and other medical or health-related supplies not covered by Medicaid, upon request.		
Sports and school physicals	1 each year for STAR members ages 4 to 19.	One each year for Members ages 4 to 19.	One physical for school or sports each year for members age 5 through 19.	A yearly sports and school physical exam at no cost for school or camp entrance for members ages 5 to 19, performed by their PCP.	1 each year for members 4 to 19 years old.

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Temporary Phone Help	<p>Members that qualify for the federal lifeline program can get a free cell phone with monthly minutes, text messages and data through the federal lifeline provider. Wellpoint members can get unlimited calls to member services, Member Advocates and Service Coordinators through our toll-free line and health text messages, including important renewal reminders. Additional 100 bonus minutes during member's birth month and one-time 200 bonus minutes at enrollment.</p>		<p>Molina Members ages 18 years and older eligible for the Federal Lifeline Program and Affordable Connectivity Program are offered at no cost to the member the exclusive Molina Healthcare Unlimited Plan that includes:</p> <ul style="list-style-type: none"> <li>• An Android Smartphone</li> <li>• Unlimited Data</li> <li>• Unlimited Text</li> <li>• Unlimited International calling to Mexico, Canada, China, South Korea and Vietnam for both landlines and cell phones.</li> </ul>		
Help for Members with Asthma	<ul style="list-style-type: none"> <li>• 1 allergy-free pillow cover each year for certain members 20 and younger with asthma who are in a disease management program.</li> <li>• Educational materials for Members who are enrolled in our Asthma Care Management Program.</li> </ul>	<p>Asthma educational materials and one allergy-free pillowcase each year to Members enrolled in our Asthma Care Management Program. Member gets one pillowcase per year based on when Member received one before.</p>			<ul style="list-style-type: none"> <li>• Allergy-free mattress cover and pillowcase for members under active case management with asthma or COPD.</li> <li>• Roach repellent wall plugs for members who are under case management for Asthma or COPD.</li> </ul>

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Extra Help for Pregnant Women	<ul style="list-style-type: none"> <li>• \$25 Gift card for receiving prenatal checkup in the 1st trimester or within 42 days of enrollment with the health plan in any trimester.</li> <li>• \$50 Gift card receiving post-partum checkup 7 to 84 days after giving birth.</li> <li>• Help getting a ride to pregnancy, birthing or newborn classes.</li> <li>• Online Pregnancy and Early Parenting Program accessible 24/7 through web or mobile app provides support to New and Expecting Parents.</li> <li>• Pregnancy, post-partum, and newborn educational materials provided to pregnant members.</li> </ul>	<ul style="list-style-type: none"> <li>• \$25 gift card for completing a prenatal checkup within 42 days of enrollment.</li> <li>• \$25 gift card for completing a timely postpartum checkup within 21-84 days after giving birth.</li> </ul>	<ul style="list-style-type: none"> <li>• \$40 gift card for newly enrolled pregnant members who get an early prenatal exam within 42 days of enrollment or current members who complete an early prenatal exam in the first trimester (90 days), once confirmed by OB/GYN or Primary Care Provider.</li> <li>• \$50 gift card for members who get a postpartum exam within 7-84 days of delivery.</li> <li>• \$30 gas gift card for mothers visiting newborns in the neonatal intensive care (NICU) once per stay.</li> <li>• Up to 10 meals delivered to member's home for Nutritional Dietary Support each year for postpartum members during the first three months following discharge.</li> <li>• Postpartum kit for members up to three months following delivery. Available once every year.</li> </ul>	<ul style="list-style-type: none"> <li>• Portable Crib/Playpen: A portable crib that doubles as a playpen at no cost for members that notify Texas Children's Health Plan within 14 days of the birth of their child.</li> <li>• Basic Baby Care and Birth Classes: Online classes through INJOY at no cost for pregnant members to learn about pregnancy, childbirth, breastfeeding, postpartum health, newborn care, and more. Printed materials are available upon request.</li> <li>• Prenatal Visit Reward: \$25 reward card for pregnant members who complete at least one prenatal visit during their pregnancy.</li> <li>• Postpartum Visit Reward: \$25 reward card for members who complete at least one postpartum visit within 42 days after giving birth.</li> </ul>	<ul style="list-style-type: none"> <li>• Infant care book for pregnant members.</li> <li>• Join Babyscripts to receive access to free educational content, resources, and more. Eligible pregnant members also receive rewards for completing the enrollment, a prenatal visit, and a post-partum visit.</li> <li>• Transportation for caregivers who have been discharged postpartum and have babies in the NICU.</li> <li>• Breast feeding /grocery cart cover for new moms.</li> </ul>
Home Visits			Up to 8 hours of postpartum respite services that can be used for relaxation or rest for members three months after delivery.		

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Health and Wellness Services	<ul style="list-style-type: none"> <li>• Online social services resource directory is available on the Wellpoint member website to locate community supports such as food and nutrition, housing, education, and employment services.</li> <li>• This is Quitting: An interactive, text-based program to help teens ages 13–17 quit vaping or using e-cigarettes. The program focuses on web counseling for up to 12 weeks.</li> </ul>		<ul style="list-style-type: none"> <li>• Weight Watchers program meeting vouchers for members 15 and older with BMI of 30 or more and diabetic members with A1c of 8 or more.</li> <li>• \$25 gift card for members who go to a follow-up doctor visit within 7 days of one hospital stay per year.</li> <li>• Up to 10 home delivered meals each year for Nutritional Dietary Support for members diagnosed with a behavioral health condition (including depression) to help improve nutrition and overall healthcare. Must be authorized.</li> <li>• \$50 Academy ® gift card for work-out clothes for Members ages 16 or older who complete the Weight Watchers ® program.</li> </ul>	<ul style="list-style-type: none"> <li>• Well-Child Checkup Reward: Up to \$150 in reward cards for members ages 0 to 15 months: \$50 reward card for completing 3 well-child checkups and an additional \$100 reward card for completing a total of 6 well-child checkups.</li> <li>• Young Adult Wellness Visit Reward: \$25 reward card for members ages 18 to 21 who complete a routine annual checkup.</li> <li>• Cervical Cancer Screening Reward: \$25 reward card for members ages 21 to 64 who are not pregnant and get screened for cervical cancer.</li> <li>• Health Education Special Events: In-person and virtual seasonal and community events at no cost where members learn about telehealth, healthy habits, new benefits, and more.</li> </ul>	<ul style="list-style-type: none"> <li>• A pack of throw away name bands for members 20 and younger with IDD.</li> <li>• Resource book for families of adoptive children (only available in English).</li> <li>• Access to online resources, "findhelp", to connect with free or low-cost community resources. For example, food banks, shelters, education, housing, and employment services.</li> <li>• One pill organizer and health tracker booklet.</li> </ul>
Healthy Play and Exercise Programs	<ul style="list-style-type: none"> <li>• Up to \$100 per year for Boys and Girls Club basic membership for members ages 6 to 18, where available.</li> <li>• Weight Management virtual Program: 24/7 Access to resources, tools and Activities on Healthy Snacking, Portion management, Weight Goals, Extra Calories and Exercise tips to help members manage their weight.</li> </ul>	<ul style="list-style-type: none"> <li>• \$30 gift card each year for school-aged Member up to grade 12 in a school-sponsored extracurricular sports (athletic) program to pay for program fees, supplies or uniforms.</li> <li>• \$40 gift card each year for Members up to grade 12 who participates in a youth sports league (apart from extra-curricular, school sponsored activities).</li> </ul>		<ul style="list-style-type: none"> <li>• Extracurricular Activity Fee Assistance: Reward card for up to \$50 for members ages 5 to 21 who sign up for an extracurricular activity through a school or community program.</li> <li>• Fitness Center Membership Fee Assistance: Reward card for up to \$50 for members ages 21 and up who get a membership to a fitness center.</li> </ul>	Exercise kit, including pedometer, for members who want to lose weight or become more active.

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<p style="text-align: center;">Gift Programs</p>	<ul style="list-style-type: none"> <li>• \$120 Gift card for members 15 months and younger who get all 6 Texas Health Steps checkups per the state approved schedule.</li> <li>• Up to a total \$60 Gift card for members who get each timely Texas Health Steps checkups at 18, 24 and 30 months (\$20 each) per the state approved schedule.</li> <li>• \$20 Gift card per checkup for members ages 3 to 20 who get Texas Health Steps checkups timely each year per the state approved schedule.</li> <li>• \$20 Gift card for receiving the full series of the rotavirus vaccine across different days 42 days after birth to 2 years.</li> <li>• \$20 Gift card for diabetic members 18 and older after completing an HbA1c blood test once every 6 months for ages 18 and older.</li> <li>• \$20 Gift card for members 18 and older with diabetes mellitus achieving HbA1c blood test results less than 8 once every 6 months.</li> <li>• First aid kit and personal disaster plan online to all members.</li> <li>• \$20 Gift card for members ages 6 to 12 who are newly diagnosed with ADHD and have a follow up visit with their prescribing provider within 30 days after starting their medication treatment.</li> <li>• GED equivalency test fee is free for members 18 years and older.</li> <li>• \$20 Gift card for children ages 9 to 13 years for receiving the full series of the HPV (Human papillomavirus) vaccination.</li> </ul>	<p style="text-align: center;">\$10 gift card for each of up to six well-child checkups before turning 15 months old, plus a \$25 bonus gift card for completing all six checkups, for a total of up to \$85.</p>	<ul style="list-style-type: none"> <li>• \$25 gift card for getting a Texas Health Steps checkup each year for members ages 3 years through 20 years.</li> <li>• \$30 gift card for members who have an office visit with a behavioral health specialist within 7 days of hospitalization for a mental health condition. An extra \$30 gift card for having an office visit within 30 days of hospitalization for a mental health condition.</li> <li>• \$120 gift card for getting eight (8) Texas Health Steps checkups by 15 months of age and an additional \$40 gift card for getting three (3) Texas Health Steps checkups between 15 months and 30 months of age.</li> <li>• One infant car seat for members in the sixth month of pregnancy through six months following delivery.</li> <li>• \$25 gift card for members who get the HPV vaccine series by age 13.</li> <li>• Up to \$60 annually: \$15 gift card for members with asthma who refill their asthma-controlled medication for 3 months in a row.</li> <li>• \$20 gift card for getting DTaP, flu and Rotavirus vaccines by the 2nd birthday, one time only.</li> <li>• \$20 gift card for members ages 6 to 12 who are diagnosed with ADHD and who have one follow-up visit with their prescribing provider within 30 days of filling their first prescription of ADHD medication. One time only and must be verified.</li> </ul>	<ul style="list-style-type: none"> <li>• Up to \$150 in reward cards for members ages 0 to 15 months: \$50 reward card for completing 3 well-child checkups and an additional \$100 reward card for completing a total of 6 well-child checkups.</li> <li>• \$25 reward card for members ages 18 to 21 who complete a routine annual checkup.</li> <li>• Reward card for up to \$50 for members ages 5 to 21 who sign up for an extracurricular activity through a school or community program.</li> <li>• \$25 reward card for members ages 6 and older who complete a follow-up visit with a mental health provider within 7 days of discharge from a mental health hospital or facility.</li> <li>• \$25 reward card for members ages 18 and up who have type 1 or type 2 diabetes and complete a diabetic (retinal or dilated) eye exam once per year.</li> <li>• \$50 reward card for members ages 10 and up who have type 1 or type 2 diabetes and complete an HbA1c blood test every 6 months.</li> <li>• \$25 reward card for pregnant members who complete at least one prenatal visit during their pregnancy.</li> <li>• \$25 reward card for members who complete at least one postpartum visit within 42 days after giving birth.</li> <li>• \$25 reward card for members ages 21 to 64 who are not pregnant and get screened for cervical cancer.</li> <li>• \$10 reward card for new members who complete the Health Risk Assessment within 90 days of enrollment.</li> <li>• Reward card for up to \$50 for members ages 21 and up who get a membership to a fitness center.</li> </ul>	<ul style="list-style-type: none"> <li>• A copy of “Mikey’s Guide to Summer Camps and Activities for Children with Disabilities” per year per family.</li> <li>• Breast feeding supply kit for pregnant members or new moms to help breast feeding.</li> <li>• Fire/water resistant storage bag for natural disasters.</li> </ul>

Additional Behavioral Health Benefits	Wellpoint	Community Health Choice	Molina Healthcare of Texas	Texas Children's Health Plan	UnitedHealthcare Community Plan
Inpatient Follow - up Incentive Program	\$20 Gift card for Members who complete a follow up outpatient visit with a mental health provider within 7 days of discharge from the hospital for a mental health condition.			\$25 reward card for members ages 6 and older who complete a follow-up visit with a mental health provider within 7 days of discharge from a mental health hospital or facility.	
Online Mental Health Resources	Free 24/7 Secure Online tool accessible through web or mobile app to help member learn to reduce stress, anxiety, or depression.				Access to LiveandWorkWell.com, which provides articles, videos, legal resources, and provider searches.