

Compare Extra Services STAR Medical Plans Offer in the Hidalgo Service Area (Cameron, Duval, Hidalgo, Jim Hogg, Maverick, McMullen, Starr, Webb, Willacy, and Zapata counties)



TEXAS
Health and Human
Services

TEXAS STAR
Your Health Plan ★ Your Choice

Medicaid Health Care Services:

All people in managed care receive the same traditional Medicaid services. Some of those services are things such as:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Help getting a ride to the doctor
- Hearing tests and aids
- Home health services
- Chiropractors (neck and back doctors)
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots for children age 20 and younger
- Texas Health Steps medical and dental checkups
- No limit on medicines for children age 20 and younger
- Mental health services (such as counseling)
- Yearly adult checkup

STAR Program Services:

In addition to the traditional Medicaid health care services, the STAR Program offers more services, such as:

- Health Education classes
- No limit on medicines for adults
- No limit on needed days in a hospital for adults

Value-added Services:

Every STAR medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its Members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Driscoll Health Plan	Molina Healthcare of Texas	Superior HealthPlan	UnitedHealthcare Community Plan
For questions or doctor information:	855-425-3247	866-449-6849	800-783-5386	888-887-9003
TTY line for people with a hearing or speech disability:	800-855-2880	800-735-2989 or 711	800-735-2989	711
Help for mental health, drug, or alcohol problems:	833-532-0220	866-449-6849	800-783-5386	866-302-3996
For prescription or medicine information:	855-425-3247	866-449-6849	800-783-5386	888-887-9003
Health Plan Website:	www.driscollhealthplan.com	www.molinahealthcare.com	www.SuperiorHealthPlan.com	www.uhccommunityplan.com

Value-Added Services	Driscoll Health Plan	Molina Healthcare of Texas	Superior HealthPlan	UnitedHealthcare Community Plan
24-Hour Nurse Line	Nurse Advice Line is available to all Members 24 hours per day. The nurses also provide health education.	Toll-free 24 Hours a day, 7 days a week Nurse Advice Line.	Superior's 24-hour nurse advice line is a health information line staffed by registered nurses who are ready to answer your questions 24 hours a day, every day of the year.	Yes
Extra Help with Getting a Ride	Help with getting a ride to: Local food pantries, DHP health education classes, DHP community events, Social Security Administration, DHP sponsored events, and local grocery stores.		<ul style="list-style-type: none"> • Help getting a ride to participate in Superior's Member Advisory Group meetings. • Rides requested by and to a Social Security Administration-approved physician for appointments requested by disability determination services. 	Rides to appointments not covered by Medicaid.
Disease Management	<ul style="list-style-type: none"> • One Activity Tracker for weight management. Ages 10-18. • \$25 gift card for eligible members who get a diabetic eye exam. • Lice Remediation Treatment for members up to 3 treatments per year. • Members 11-17 years of age with a diagnosis of diabetes will be eligible to receive a Healthy Living Diabetes kit and enroll into the Unidos Contra la Diabetes (Together against diabetes) program. Kit includes 32oz-motivational water bottle, education, swag bag and stickers. • Up to \$500 copay coverage towards nursing home stay for members who are in the process of MFP (money follows a person) to MDCP. 		6-months access to the Weight Watchers® online program plus in-person and virtual weight loss support via unlimited workshops for members over 18 years old with a BMI value of 30 or greater.	

Value-Added Services	Driscoll Health Plan	Molina Healthcare of Texas	Superior HealthPlan	UnitedHealthcare Community Plan
Dental Services	<ul style="list-style-type: none"> Up to \$500 in dental services for pregnant members 21 years and older. Includes routine checkups, 1 dental cleaning every 6 months, x-rays, 1 gum treatment, fillings, and extractions. Dental care for Adults: Up to \$500 in dental services per year for members 21 years and older. Services include routine checkups, 2 teeth cleanings, x-rays, 1 gum treatment, fillings, and extractions included. 	Up to \$250 per year for dental checkups, x-rays, and cleaning for members 21 and older.	\$250 toward routine dental exam and cleaning, x-rays, and fluoride application for pregnant women age 21 and older.	Up to \$250 annually for two routine exams/cleanings, a set of x-rays each year for members 21 and older. Other services given at a discount.
Extra Vision Services	\$150 corrective eyewear allowance towards frames, lenses, or contact lenses every two years for ages 2 and older.	\$100 allowance towards upgrades for frames, lenses, or contacts every two years.	\$150 allowance for select eyeglass frames, lenses or contact lenses that aren't covered by Medicaid once every two years.	Up to \$105 maximum eyewear allowance towards upgrades for frames, lenses, or contacts every 24 months that aren't covered by the Medicaid benefit.
Discount Pharmacy / Over-the-Counter Benefits	<ul style="list-style-type: none"> \$50 for over-the-counter products for children 6 to 15 months. Members ages 13-18 years can receive \$50 in over-the-counter benefits to purchase items such as acne face/body wash, personal care, hygiene products, breastfeeding items and oral care. No prescription needed. Members can get an up to 20% discount on OTC items at the Driscoll Children's Hospital Pharmacy. 	Up to \$100 once a year: \$25 gift card every three months for over-the-counter medicines and other medical or health-related supplies not covered by Medicaid, upon request.	Up to \$25 allowance per quarter for over-the-counter items mailed to your home or purchased at participating stores. The OTC catalog includes household, personal care, oral care and children's items. No prescription required.	

Value-Added Services	Driscoll Health Plan	Molina Healthcare of Texas	Superior HealthPlan	UnitedHealthcare Community Plan
Sports and School Physicals	One sports/school physical each year for STAR members ages 4 to 19.	One physical for school or sports each year for members age 5 through 19.	One sports/school physical each year.	1 each year for members 4- to 19-years-old.
Temporary Phone Help		<p>Molina Members ages 18 years and older eligible for the Federal Lifeline Program and Affordable Connectivity Program are offered at no cost to the member the exclusive Molina Healthcare Unlimited Plan that includes:</p> <ul style="list-style-type: none"> • An Android Smartphone • Unlimited Data • Unlimited Text • Unlimited International calling to Mexico, Canada, China, South Korea and Vietnam for both landlines and cell phones. 		
Help for Members with Asthma	<ul style="list-style-type: none"> • \$20 gift card for members who refill five months of asthma controller medicines. Refills must be continuous. • One time sponsorship to asthma summer camp for members ages 7 to 14 who have asthma. • Members who meet medical criteria will get 2 hypoallergenic pillow covers and bed covers. 		Allergy-free mattress cover and pillowcase to help control asthma symptoms for members enrolled in Asthma Care Management.	<ul style="list-style-type: none"> • Allergy-free mattress cover and pillowcase for members under active case management with asthma or COPD. • Roach repellent wall plugs for members who are under case management for Asthma or COPD.

Value-Added Services	Driscoll Health Plan	Molina Healthcare of Texas	Superior HealthPlan	UnitedHealthcare Community Plan
Extra Help for Pregnant Women	<ul style="list-style-type: none"> • Driscoll's Get Ready for Baby Program provides \$100 gift card for pregnant members who attend a baby shower. Classes are available in person and virtual depending on availability. • Driscoll's Get Ready for Baby Program provides education within 120 days of delivery. Members learn how to care for their newborn and get information on Healthy Texas Women program. Each member receives: <ul style="list-style-type: none"> ○ One \$20 gift card for attending the parenting class. ○ Postpartum educational booklet. • One year of grocery delivery service for High-Risk Pregnant Members. • Driscoll's Get Ready for Baby Program provides pregnant members free nutritional counseling services with a nutritionist. • Driscoll's Get Ready for Baby Program provides lactation consultations to members up to 60 days after delivery. • Child Passenger safety classes (Kids in Safety Seats class or seminars). 	<ul style="list-style-type: none"> • \$40 gift card for newly enrolled pregnant members who get an early prenatal exam within 42 days of enrollment or current members who complete an early prenatal exam in the first trimester (90 days), once confirmed by OB/GYN or Primary Care Provider. • \$50 gift card for members who get a postpartum exam within 7-84 days of delivery. • \$30 gas gift card for mothers visiting newborns in the neonatal intensive care (NICU) once per stay. • Up to 10 meals delivered to member's home for Nutritional Dietary Support each year for postpartum members during the first three months following discharge. • Postpartum kit for members up to three months following delivery. Available once every year. 	<ul style="list-style-type: none"> • Diaper bag, starter supply of diapers, and educational materials for participating in the Start Smart for Your Baby® program and completing: <ul style="list-style-type: none"> ○ A Notification of Pregnancy (NOP) form and ○ An educational baby shower hosted by Superior. • Access to mobile app with pregnancy-related support and information according to your pregnancy stage. • Telephonic health coaching to support smoking cessation efforts during pregnancy • Transportation to a prenatal or postpartum visit when member has additional riders (limited to child/children) and no other transportation options are available. • In-home support and assistance for pregnant members in OB Care Management. 	<ul style="list-style-type: none"> • Infant care book for pregnant members. • Join Babyscripts to receive access to free educational content, resources, and more. Eligible pregnant members also receive rewards for completing the enrollment, a prenatal visit, and a post-partum visit. • Transportation for caregivers who have been discharged postpartum and have babies in the NICU. • Breast feeding /grocery cart cover for new moms.
Home Visits	Moms who participate in a Get Ready For Baby home visit within 60 days after delivery will receive a \$20 gift card. Classes are available in person and virtual depending on availability.	Up to 8 hours of postpartum respite services that can be used for relaxation or rest for members three months after delivery.	<ul style="list-style-type: none"> • Home visit for members enrolled in Case Management for high-risk pregnancy. • In-home family support for members with complex needs in the first year of life. 	

Value-Added Services	Driscoll Health Plan	Molina Healthcare of Texas	Superior HealthPlan	UnitedHealthcare Community Plan
Health and Wellness Services	\$50 gift card for members who join a health and wellness or sports program or participate in a 5k race.	<ul style="list-style-type: none"> • Weight Watchers program meeting vouchers for members 15 and older with BMI of 30 or more and diabetic members with A1c of 8 or more. • \$25 gift card for members who go to a follow-up doctor visit within 7 days of one hospital stay per year. • Up to 10 home delivered meals each year for Nutritional Dietary Support for members diagnosed with a behavioral health condition (including depression) to help improve nutrition and overall healthcare. Must be authorized. • \$50 Academy ® gift card for work-out clothes for Members ages 16 or older who complete the Weight Watchers ® program. 	<ul style="list-style-type: none"> • A Joy for All™, battery-operated plush companion pet for members ages 5-17 enrolled in Case Management. • Access to an online tool to support smoking cessation. • Online social services resource directory is available on the Superior member website to locate community supports such as food and nutrition, housing, education, and employment services. 	<ul style="list-style-type: none"> • A pack of throw away name bands for members 20 and younger with IDD. • Resource book for families of adoptive children (only available in English). • Access to online resources, "findhelp", to connect with free or low-cost community resources. For example, food banks, shelters, education, housing, and employment services. • One pill organizer and health tracker booklet.
Healthy Play and Exercise	Free Boys & Girls Club memberships at select locations.	Boys and Girls Club membership, where available, for members ages 6 to 18.	<p>Up to \$60 allowance toward a club membership or sports registration through Superior's partnerships with select Boys & Girls Clubs. Activities may vary by location. Discount may be used toward:</p> <ul style="list-style-type: none"> • One-time membership for members 6 to 18 years of age; OR • One-time sports registration for members 6 to 12 years of age. 	Exercise kit, including pedometer, for members who want to lose weight or become more active.

Value-Added Services	Driscoll Health Plan	Molina Healthcare of Texas	Superior HealthPlan	UnitedHealthcare Community Plan
<p>Gift Programs</p>	<ul style="list-style-type: none"> • Pregnant members will get one \$20 Gift Card for completing their Pregnancy Health Risk Assessment via mail or online. • \$25 gift card for pregnant members who get a prenatal checkup on time. Visit must take place within 42 days of joining DHP or first trimester. • \$25 gift card for pregnant members who get a post-partum checkup on time. Visit must take place 7-84 days after delivery. • \$20 gift card for members who get four on-time newborn checkups. • \$20 gift card for getting two checkups (12 month, 15 month) on time for STAR members. • \$20 gift card after getting a checkup on time each year for members ages 2 through 20. • One first-aid kit per family for new members ages 2-5. • Up to \$60 in gift cards for members who complete a Positive Parenting Program (Triple P II, III, IV) Completion of 1 age group per level. Limited to 2 different programs. Classes are available in person and virtual depending on availability. • \$75 gift card for members who submit proof of Driver's Education Class completion. • Members will receive a \$25 gift card for receiving a COVID-19 vaccine up to 2 per year with proof of vaccines. • Up to \$75 gift card for members who complete a Case Management educational program or DHP developed seminars/health education classes. • Female members can receive a menstrual cycle starter kit and educational information. • Members 0-5 years of age who are diagnosed as legally blind can receive an educational brail learning kit and materials. 	<ul style="list-style-type: none"> • \$25 gift card for getting a Texas Health Steps checkup each year for members ages 3 years through 20 years. • \$30 gift card for members who have an office visit with a behavioral health specialist within 7 days of hospitalization for a mental health condition. An extra \$30 gift card for having an office visit within 30 days of hospitalization for a mental health condition. • \$120 gift card for getting eight (8) Texas Health Steps checkups by 15 months of age and an additional \$40 gift card for getting three (3) Texas Health Steps checkups between 15 months and 30 months of age. • One infant car seat for members in the sixth month of pregnancy through six months following delivery. • \$25 gift card for members who get the HPV vaccine series by age 13. • Up to \$60 annually: \$15 gift card for members with asthma who refill their asthma-controlled medication for 3 months in a row. • \$20 gift card for getting DTaP, flu and Rotavirus vaccines by the 2nd birthday, one time only. • \$20 gift card for members ages 6 to 12 who are diagnosed with ADHD and who have one follow-up visit with their prescribing provider within 30 days of filling their first prescription of ADHD medication. One time only and must be verified. 	<p>Pregnant members can earn rewards cards for completing the following:</p> <ul style="list-style-type: none"> • \$100 for prenatal visit within first trimester or 42 days of Superior enrollment. • \$50 for postpartum visit within 7-84 days of delivery. 	<ul style="list-style-type: none"> • A copy of “Mikey’s Guide to Summer Camps and Activities for Children with Disabilities” per year per family. • Breast feeding supply kit for pregnant members or new moms to help breast feeding. • Fire/water resistant storage bag for natural disasters.

Additional Behavioral Health Benefits	Driscoll Health Plan	Molina Healthcare of Texas	Superior HealthPlan	UnitedHealthcare Community Plan
Inpatient Follow-up Incentive Program	A \$25 gift card for members 6 years and older who follow-up with a mental health practitioner within 7 days of discharge from an inpatient mental health hospital.			
Online Mental Health Resources			Access to an online tool to support mental health and overall well-being.	Access to LiveandWorkWell.com, which provides articles, videos, legal resources, and provider searches.