HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

******** Highest Performance in STAR+PLUS

- ***
- ***
 - ±±

± Lowest Performance in STAR+PLUS

Health Plan	Superior	Wellpoint
Overall Health Plan Quality	****	***
Experience with the Health Plan	****	****
People give high ratings to the health plan	***	***
Fewest complaints about the health plan	****	*****
Experience of Care	*****	**
People get the care they need without problems or long waits	****	***
Doctors listen carefully, explain clearly and spend enough time with people	****	**
People give high ratings to their personal doctor	****	*
Staying Healthy	***	***
People get regular yearly checkups	*****	****
Women get regular screenings for breast and cervical cancer	**	*
Common Chronic Conditions	***	**
People get care for depression and other mental conditions	****	****
Doctors follow up after urgent treatment for alcohol, opioid or other drug use	***	**
People get tests and treatment for COPD (Chronic Obstructive Pulmonary Disease)	***	**
People get care for diabetes	**	**

⁺ If a plan shows "No rating": this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.



Report card for STAR+PLUS health plans

How do the health plans measure up?



Health Plan	Telephone	Website	
Superior HealthPlan	(877) 277-9772	https://www.SuperiorHealthPlan.com/	
Wellpoint	(833) 731-2160	https://www.wellpoint.com/tx/medicaid	

