

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR+PLUS
 ★★★★★
 ★★★★★
 ★★★★★
 ★★★★★
 ★★
 ★ Lowest Performance in STAR+PLUS

	Amerigroup	Superior HealthPlan
Overall Health Plan Quality	★★★	★★★★
Experience with the Health Plan	★★★★	★★★★
People give high ratings to the health plan	★	★★★★
Fewest complaints about the health plan	★★★★★	★★★
Experience of Care	★★★★	★★★★★
People get the care they need without problems or long waits	★★★★	★★★★★
Doctors listen carefully, explain clearly and spend enough time with people	★★	★★★★
People give high ratings to their personal doctor	★★	★★★★
Staying Healthy	★★★★	★★★
People get regular yearly checkups	★★★★	★★★★★
Women get regular screenings for breast and cervical cancer	★	★★
Common Chronic Conditions	★★★★	★★★★
People get care for depression and other mental conditions	★★★★	★★★★
Doctors follow up after urgent treatment for alcohol, opioid or other drug use	★★★★	★★★★
People get tests and treatment for COPD (Chronic Obstructive Pulmonary Disease)	★★	★★
People get care for diabetes	★★	★★★★

† If a plan shows “No rating”: this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: [texashhs.org/PlanReportCards](https://www.texashhs.org/PlanReportCards)

Report card for **STAR+PLUS** health plans

How do the health plans measure up?



Health Plan	Telephone	Website
Amerigroup	(800) 600-4441	https://www.myamerigroup.com/TX
Superior HealthPlan	(877) 277-9772	https://www.SuperiorHealthPlan.com/

