

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR+PLUS
 ★★★★★
 ★★★★★
 ★★★
 ★★
 ★ Lowest Performance in STAR+PLUS



	Molina Healthcare	UnitedHealthcare Community Plan
Overall Health Plan Quality	No rating [†]	★★★★☆
Experience with the Health Plan	No rating [†]	★★★★★
People give high ratings to the health plan	No rating [†]	★★★★★
Fewest complaints about the health plan	No rating [†]	★★★★★
Experience of Care	No rating [†]	★★★★☆
People get the care they need without problems or long waits	No rating [†]	★★★★★
Doctors listen carefully, explain clearly and spend enough time with people	No rating [†]	★★★★
People give high ratings to their personal doctor	No rating [†]	★★★★★
Staying Healthy	No rating [†]	★★★★☆
People get regular yearly checkups	No rating [†]	★★★★★
Women get regular screenings for breast and cervical cancer	No rating [†]	★★★★
Common Chronic Conditions	No rating [†]	★★★★
People get care for depression and other mental conditions	No rating [†]	★★★★
Doctors follow up after urgent treatment for alcohol, opioid or other drug use	No rating [†]	★★★★★
People get tests and treatment for COPD (Chronic Obstructive Pulmonary Disease)	No rating [†]	★★★★
People get care for diabetes	No rating [†]	★★★★☆

[†] If a plan shows "No rating": this is not a bad rating.

At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: texasrhs.org/PlanReportCards

Report card for **STAR+PLUS** health plans

How do the health plans measure up?



Health Plan	Telephone	Website
Molina Healthcare	(866) 449-6849	https://www.molinahealthcare.com/members/tx/en-US/
UnitedHealthcare Community Plan	(888) 887-9003	https://www.uhccommunityplan.com/tx

