

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.



Health Plan

Overall Health Plan Quality

Experience with the Health Plan

People give high ratings to the health plan

Fewest complaints about the health plan

Experience of Care

People get the care they need without problems or long waits

Doctors listen carefully, explain clearly and spend enough time with people

People give high ratings to their personal doctor

Staying Healthy

People get regular yearly checkups

Women get regular screenings for breast and cervical cancer

Common Chronic Conditions

People get care for depression and other mental conditions

Doctors follow up after urgent treatment for alcohol, opioid or other drug use

People get tests and treatment for COPD (Chronic Obstructive Pulmonary Disease)

People get care for diabetes

† If a plan shows “No rating”: this is not a bad rating.

At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.



View this report card online: texashhs.org/PlanReportCards

Report card for **STAR+PLUS** health plans

How do the health plans measure up?



Health Plan	Telephone	Website
Molina Healthcare	(866) 449-6849	https://www.molinahealthcare.com/members/tx/en-US/
Superior HealthPlan	(877) 277-9772	https://www.SuperiorHealthPlan.com/

