

Compare “Value-Added” or Extra Services STAR+PLUS Medical Plans Offer in the Dallas Service Area (Collin, Dallas, Ellis, Hunt, Kaufman, Navarro, and Rockwall counties)



TEXAS
Health and Human
Services

TEXAS
STAR+PLUS
Your Health Plan ★ Your Choice

STAR+PLUS Program Services for Dual Eligible Members:

If you are covered by both Medicaid and Medicare, most of your basic health services and medicines your doctor orders (prescriptions) are covered by Medicare. Through STAR+PLUS you will get long-term services and help getting other services you need. The STAR+PLUS plan you pick will pay for Medicaid-approved medicines and services you get that are not covered by Medicare. These include long-term services such as:

- Adult day care
- Adult foster care
- Nursing
- Emergency response services
- Short-term help for caregivers
- Medical supplies
- Assisted living / home care
- Personal assistance (help with dressing, eating, and bathing)
- Adaptive aids (things like walkers and canes)
- Home modifications (things like wheelchair ramps and grab bars)
- Speech therapy (helping you learn to speak again or speak better)
- Occupational therapy (helping you learn to do everyday activities)
- Physical therapy (helping you learn to move around better or become stronger)

Extra Services:

In addition to the services listed above, the STAR+PLUS medical plans in your area also offer extra services. These extra services cannot be used in place of services provided by Medicaid, including those provided by the following programs: Intermediate Care Facilities for Individuals with Intellectual Disabilities or Related Conditions (ICF-IID), Home and Community-based Services (HCS), Community Living Assistance and Support Services (CLASS), Deaf Blind with Multiple Disabilities (DBMD), and Texas Home Living (TxHML).

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Molina Healthcare of Texas	Superior HealthPlan
For questions or doctor information:	866-449-6849	877-277-9772
TTY line for people with a hearing or speech disability:	800-735-2989 or 711	800-735-2989
Health Plan website:	www.molinahealthcare.com	www.SuperiorHealthPlan.com

Value-added Services	Molina Healthcare of Texas	Superior HealthPlan
24-Hour Nurse Line	Yes	Superior’s 24-hour nurse advice line is a health information line staffed by registered nurses who are ready to answer your questions 24 hours a day, every day of the year.
Extra Help with Getting a Ride		Transportation for members enrolled in A Matter of Balance fall prevention classes.

Value-added Services	Molina Healthcare of Texas	Superior HealthPlan
Dental Services	Up to \$250 per year for dental checkups, x-rays and cleaning for members 21 and older.	
Temporary Phone Help		<ul style="list-style-type: none"> • Up to 750 additional minutes per month for members using Safelink phones who are enrolled in a case management program. • Net10 Connections Plus Phone and monthly minutes for members who don't qualify for a Safelink phone and are enrolled in a case management program.
Home Visits	Up to an extra 8 hours respite services per calendar year for STAR+PLUS non- waiver members age 21 and over.	<ul style="list-style-type: none"> • Up to 8 hours of in-home respite care per year for the caregivers of non-HCBS waiver members with certain complex and chronic conditions. • Up to 10 home-delivered prepared meals after a hospital stay or discharge from a nursing facility for non-HCBS Waiver members.
Health and Wellness Services	Up to 10 home-delivered meals each year after getting out of hospital or nursing facility for STAR+PLUS non-waiver members 21 and older.	<ul style="list-style-type: none"> • \$50 rewards card upon graduation from the 8-week fall prevention program, "A Matter of Balance". Program may be offered by Superior or a community support service agency. • Access to mobile app to support smoking cessation. • Online social services resource directory is available on the Superior member website to locate community supports such as food and nutrition, housing, education, and employment services.
Gift Programs	<ul style="list-style-type: none"> • Free accessory tote bag for members. Available one time only. • Up to \$35 allowance for a seat attachment that fits on a walker for currently enrolled members to use with their walker. 	GED preparatory materials for members with an IDD diagnosis.
Emergency Response Services (ERS)	Emergency response services for STAR+PLUS non-Waiver members 21 and older.	Round-the-clock emergency response services for non HCBS waiver, non-CFC adult members for up to six months following discharge from a hospital or nursing facility.
Additional Behavioral Health Benefits	Molina Healthcare of Texas	Superior HealthPlan
Online Mental Health Resources		Access to mobile app to support mental health and overall well-being.