

# Compare “Value-Added” or Extra Services Offered by STAR+PLUS Medical Plans in the Harris Service Area (Austin, Brazoria, Fort Bend, Galveston, Harris, Matagorda, Montgomery, Waller, and Wharton counties)



## STAR+PLUS Program Services for Members with Medicaid Only in Nursing Facilities

STAR+PLUS medical plans in your area offer extra services.

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Amerigroup	Molina Healthcare of Texas	UnitedHealthcare Community Plan
For questions or doctor information:	800-600-4441	866-449-6849	888-887-9003
TTY line for people with a hearing or speech disability:	711 English and Español	800-735-2989 or 711	711
Help for mental health, drug, or alcohol problems:	800-600-4441	866-449-6849	866-302-3996
For prescription or medicine information:	800-600-4441	866-449-6849	888-887-9003
Health Plan Website:	<a href="http://www.myamerigroup.com/tx">www.myamerigroup.com/tx</a>	<a href="http://www.molinahealthcare.com">www.molinahealthcare.com</a>	<a href="http://www.uhccommunityplan.com">www.uhccommunityplan.com</a>

Value-added Services	Amerigroup	Molina Healthcare of Texas	UnitedHealthcare Community Plan
24-Hour Nurse Line		Yes	
Dental Services	Dental kit to keep teeth clean and healthy for members 21 and older.	Up to \$250 per year for dental checkups, x-rays and cleaning for members 21 and older.	Up to \$500 annually towards two routine exams/cleanings, a set of x-rays and one scaling/root planning, if medically necessary for Members ages 21 & older. Other services given at a discount.
Extra Vision Services	Certain plastic lenses above the basic benefit for members 21 and older.	\$100 eyewear allowance towards upgrades for frames, lenses, or contacts every two years.	Up to \$105 maximum eyewear allowance towards upgrades for frames, lenses, or contacts every 24 months that aren't covered by the Medicaid benefit.

Value-added Services	Amerigroup	Molina Healthcare of Texas	UnitedHealthcare Community Plan
Temporary Phone Help	<p>Members who qualify for the federal lifeline program can get a free cell phone with monthly minutes, text messages and data through the federal lifeline provider. Amerigroup members can get unlimited calls to member services, member advocates and service coordinators through our toll-free line and health text messages, including important renewal reminders. Additional 100 bonus minutes during member's birth month and one-time 200 bonus minutes at enrollment.</p>		
Health and Wellness Services	<p>Online social services resource directory is available on the Amerigroup member website to locate community supports such as food and nutrition, housing, education, and employment services.</p> <ul style="list-style-type: none"> <li>• Nicotine Recovery Support Program online accessible from your mobile: Free Personalized Support for all Stages of Recovery from Nicotine, including Smoking, Vaping or Smokeless Tobacco, interactive tools that include: Quit P.L.A.N, and information on slips and relapses.</li> <li>• "Coping with COVID toolkit" available for members 24/7 and provide activities and support to take action to cope with COVID-19.</li> </ul>		<p>Access to online resources, "Aunt Bertha", to connect with free or low-cost community resources. For example; food banks, shelters, education, housing, and employment services.</p>
Health Play and Exercise Programs	<ul style="list-style-type: none"> <li>• Exercise kit, which may include a towel, weights, water bottle, and ball for members 21 and older.</li> <li>• Weight Management virtual Program: 24/7 Access to resources, tools and Activities on Healthy Snacking, Portion management, Weight Goals, Extra Calories and Exercise tips to help members manage their weight.</li> </ul>		<p>Exercise kit, including pedometer, for members who want to lose weight or become more active.</p>

Value-added Services	Amerigroup	Molina Healthcare of Texas	UnitedHealthcare Community Plan
Gift Programs	<ul style="list-style-type: none"> <li>• \$20 Gift card for diabetic members 21 and older after completing an HbA1c blood test once every 6 months.</li> <li>• \$20 Gift card for members 21 and older with diabetes mellitus achieving HbA1c blood test results less than 8 once every 6 months.</li> <li>• First aid kit and personal disaster plan online to all members.</li> <li>• Personalized labels to identify personal belongings including clothing, shoes and personal items once every 2 years.</li> </ul>	<ul style="list-style-type: none"> <li>• \$20 gift card for members who have diabetes after completing a diabetic eye exam each year.</li> <li>• Free accessory tote bag for new members within 30 days of confirmed enrollment. Available one time only.</li> <li>• Free skid-proof socks for new members within 30 days of confirmed enrollment. Available one time only.</li> <li>• Free personal blanket for new members within 30 days of confirmed enrollment. Available one time only.</li> <li>• One large print digital clock for new members within 30 days of confirmed enrollment. Available one time only.</li> </ul>	<ul style="list-style-type: none"> <li>• Active members will receive a welcome kit upon admission to an in-network facility.</li> <li>• Receive adult activity books: word search, crossword puzzle, Sudoku, coloring book, paid postage postcards, and colored pencils.</li> <li>• Personal blanket for lap or bed.</li> <li>• Bonsai kit available for members in a nursing facility (as allowed) for stress relief and mental engagement.</li> <li>• Preprinted member name waterproof clothing labels.</li> </ul>
Alzheimer's Care	Personal remembrance photo album.		

Additional Behavioral Health Benefits	Amerigroup	Molina Healthcare of Texas	UnitedHealthcare Community Plan
Online Mental Health Resources	Free 24/7 Secure Online tool accessible through web or mobile app to help member learn to reduce stress, anxiety, or depression.		