

# Compare “Value-Added” or Extra Services Offered by STAR+PLUS Medical Plans in the El Paso Service Area (El Paso and Hudspeth counties)



TEXAS  
Health and Human  
Services

TEXAS  
**STAR+PLUS**  
Your Health Plan ★ Your Choice

## STAR+PLUS Program Services for Members with Medicaid Only in Nursing Facilities

STAR+PLUS medical plans in your area offer extra services.

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Wellpoint	Molina Healthcare of Texas
For questions or doctor information:	833-731-2160	866-449-6849
TTY line for people with a hearing or speech disability:	711	800-735-2989 or 711
Help for mental health, drug, or alcohol problems:	833-731-2160	866-449-6849
For prescription or medicine information:	833-235-2022	866-449-6849
Health Plan Website:	<a href="https://wellpoint.com/tx/medicaid">https://wellpoint.com/tx/medicaid</a>	<a href="http://www.molinahealthcare.com">www.molinahealthcare.com</a>

Value-added Services	Wellpoint	Molina Healthcare of Texas
24-Hour Nurse Line		Toll-free 24 Hours a day, 7 days a week Nurse Advice Line.
Dental Services	Dental kit to keep teeth clean and healthy for members 21 and older.	Up to \$500 per year for dental checkups, x-rays, and cleaning for members 21 and older.
Extra Vision Services	Certain plastic lenses above the basic benefit for members 21 and older.	\$100 allowance towards upgrades for frames, lenses, or contacts every two years.
Temporary Phone Help	Members who qualify for the federal lifeline program can get a free cell phone with monthly minutes, text messages and data through the federal lifeline provider. Wellpoint members can get unlimited calls to member services, member advocates and service coordinators through our toll-free line and health text messages, including important renewal reminders. Additional 100 bonus minutes during member’s birth month and one-time 200 bonus minutes at enrollment.	Molina Members ages 18 years and older eligible for the Federal Lifeline Program and Affordable Connectivity Program are offered at no cost to the member the exclusive Molina Healthcare Unlimited Plan that includes: <ul style="list-style-type: none"> <li>• An Android Smartphone</li> <li>• Unlimited Data</li> <li>• Unlimited Text</li> <li>• Unlimited International calling to Mexico, Canada, China, South Korea and Vietnam for both landlines and cell phones.</li> </ul>

Value-added Services	Wellpoint	Molina Healthcare of Texas
Health and Wellness Services	<ul style="list-style-type: none"> <li>Online social services resource directory is available on the Wellpoint member website to locate community supports such as food and nutrition, housing, education, and employment services.</li> <li>Ex Program: A tobacco cessation program with online activities, education materials, and products. This program can help members as they try to quit using tobacco or chew, smoking cigarettes, or vaping.</li> </ul>	Weight Watchers program meeting vouchers for members 15 and older with BMI of 30 or more and diabetic members with A1c of 8 or more.
Health Play and Exercise Programs	<ul style="list-style-type: none"> <li>Exercise kit, which may include a towel, weights, water bottle, and ball for members 21 and older.</li> <li>Weight Management virtual Program: 24/7 Access to resources, tools and Activities on Healthy Snacking, Portion management, Weight Goals, Extra Calories and Exercise tips to help members manage their weight.</li> </ul>	
Gift Programs	<ul style="list-style-type: none"> <li>\$20 Gift card for diabetic members 21 and older after completing an HbA1c blood test once every 6 months.</li> <li>\$20 Gift card for members 21 and older with diabetes mellitus achieving HbA1c blood test results less than 8 once every 6 months.</li> <li>First aid kit and personal disaster plan online to all members.</li> <li>Personalized labels to identify personal belongings including clothing, shoes and personal items once every 2 years.</li> </ul>	<ul style="list-style-type: none"> <li>\$25 gift card for diabetic members who get a diabetic eye exam each year.</li> <li>Free accessory tote bag for new members within 30 days of confirmed enrollment. Available one time only.</li> <li>Free skid-proof socks for new members within 30 days of confirmed enrollment. Available one time only.</li> <li>Free personal blanket for new members within 30 days of confirmed enrollment. Available one time only.</li> <li>One large print digital clock for new members within 30 days of confirmed enrollment. Available one time only.</li> <li>Up to \$80 annually: \$20 gift card for diabetic members who get an HbA1c blood test every 6 months. An extra \$20 gift card for having an A1c less than 8.</li> </ul>
Alzheimer's Care	Personal remembrance photo album.	
Extra Foot Doctor (Podiatry) Services		Four routine podiatry visits each year.
Additional Behavioral Health Benefits	Wellpoint	Molina Healthcare of Texas
Online Mental Health Resources	Free 24/7 Secure Online tool accessible through web or mobile app to help member learn to reduce stress, anxiety, or depression.	