

Compare “Value-Added” or Extra Services Offered by STAR+PLUS Medical Plans in the Travis Service Area (Bastrop, Burnet, Caldwell, Fayette, Hays, Lee, Travis, and Williamson counties)



STAR+PLUS Program Services for Dual Eligible Members in Nursing Facilities

STAR+PLUS medical plans in your area offer extra services.

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Wellpoint	UnitedHealthcare Community Plan
For questions or doctor information:	833-731-2160	888-887-9003
TTY line for people with a hearing or speech disability:	711	711
Health Plan Website:	https://wellpoint.com/tx/medicaid	www.uhccommunityplan.com

Value-added Services	Wellpoint	UnitedHealthcare Community Plan
Temporary Phone Help	Members who qualify for the federal lifeline program can get a free cell phone with monthly minutes, text messages and data through the federal lifeline provider. Wellpoint members can get unlimited calls to member services, member advocates and service coordinators through our toll-free line and health text messages, including important renewal reminders.	
Health and Wellness Services	<ul style="list-style-type: none"> Online social services resource directory is available on the Wellpoint member website to locate community supports such as food and nutrition, housing, education, and employment services. Ex Program: A tobacco cessation program with online activities, education materials, and products. This program can help members as they try to quit using tobacco or chew, smoking cigarettes, or vaping. 	Access to online resources, “findhelp”, to connect with free or low-cost community resources. For example, food banks, shelters, education, housing, and employment services.
Healthy Play and Exercise Programs	Weight Management virtual Program: 24/7 Access to resources, tools and Activities on Healthy Snacking, Portion management, Weight Goals, Extra Calories and Exercise tips to help members manage their weight.	Exercise kit, including pedometer, for members who want to lose weight or become more active.

Value-added Services	Wellpoint	UnitedHealthcare Community Plan
Gift Programs	<ul style="list-style-type: none"> • First aid kit and personal disaster plan online to all members. • Personalized labels to identify personal belongings including clothing, shoes, and personal items once every 2 years. 	<ul style="list-style-type: none"> • Active members will receive a welcome kit upon admission to an in-network facility. • Receive adult activity books: word search, crossword puzzle, Sudoku, coloring book, paid postage postcards, and colored pencils. • Personal blanket for lap or bed. • Bonsai kit available for members in a nursing facility (as allowed) for stress relief and mental engagement. • Preprinted member name waterproof clothing labels.
Alzheimer's Care	Personal remembrance photo album.	

Additional Behavioral Health Benefits	Wellpoint	UnitedHealthcare Community Plan
Online Mental Health Resources	Free 24/7 Secure Online tool accessible through web or mobile app to help member learn to reduce stress, anxiety, or depression.	