

# Compare “Value-Added” or Extra Services Offered by STAR+PLUS Medical Plans in the Nueces Service Area

(Aransas, Bee, Brooks, Calhoun, Goliad, Jim Wells, Karnes, Kenedy, Kleberg, Live Oak, Nueces, Refugio, San Patricio, and Victoria counties)



TEXAS  
Health and Human  
Services

TEXAS  
**STAR+PLUS**  
Your Health Plan ★ Your Choice

## STAR+PLUS Program Services for Dual Eligible Members in Nursing Facilities

STAR+PLUS medical plans in your area offer extra services.

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Superior HealthPlan	UnitedHealthcare Community Plan
For questions or doctor information:	877-277-9772	888-887-9003
TTY line for people with a hearing or speech disability:	800-735-2989	711
Health Plan Website:	www.SuperiorHealthPlan.com	www.uhccommunityplan.com

Value-added Services	Superior HealthPlan	UnitedHealthcare Community Plan
24-Hour Nurse Line	Superior’s 24-hour nurse advice line is a health information line staffed by Registered Nurses who are ready to answer your questions 24 hours a day, every day of the year.	
Health and Wellness Services	<ul style="list-style-type: none"> <li>• Access to Careopolis™, an online "caring community" enabling members to engage friends and family as it relates to their healing or aging journey.</li> <li>• Online social services resource directory is available on the Superior member website to locate community supports such as food and nutrition, housing, education, and employment services.</li> <li>• Access to an online tool to support smoking cessation.</li> </ul>	Access to online resources, “findhelp”, to connect with free or low-cost community resources. For example, food banks, shelters, education, housing, and employment services.
Healthy Play and Exercise Programs		Exercise kit, including pedometer, for members who want to lose weight or become more active.

Value-added Services	Superior HealthPlan	UnitedHealthcare Community Plan
Gift Programs	<ul style="list-style-type: none"> <li>Members entering a nursing facility for the first time receive a Welcome Kit including items such as: a shower cap, blanket, non-slip socks, coffee cup, water bottle, lighted magnifying glass, tote bag, Sudoku game and crossword puzzles.</li> <li>GED preparatory materials for members with an IDD diagnosis.</li> </ul>	<ul style="list-style-type: none"> <li>Active members will receive a welcome kit upon admission to an in-network facility.</li> <li>Receive adult activity books: word search, crossword puzzle, Sudoku, coloring book, paid postage postcards, and colored pencils.</li> <li>Personal blanket for lap or bed.</li> <li>Bonsai kit available for members in a nursing facility (as allowed) for stress relief and mental engagement.</li> <li>Preprinted member name waterproof clothing labels.</li> </ul>
Additional Behavioral Health Benefits	Superior HealthPlan	UnitedHealthcare Community Plan
Online Mental Health Resources	Access to an online tool to support mental health and overall well-being.	