

# STAR+PLUS Medicare-Medicaid Plans for Dual Eligible Members

## Compare “Value-Added” or extra services offered by plans in Tarrant County.



The plan you pick will provide basic health services and medications you've been getting through Medicare, plus long term services and supports through Medicaid.

Every plan will offer the same basic health services you've been getting through Medicare. These include:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Family planning services
- Hearing tests and aids
- Home health services
- Chiropractors (neck and back doctors)
- Podiatrists (foot doctors)
- Dialysis for kidney problems
- Eye checkups, glasses, and contact lenses
- Mental health services (such as counseling)
- Yearly adult checkup
- Short term rehab in skilled nursing facility

In addition to the Medicare services, the plan you pick will include Medicaid long term services and supports such as:

- Adult day care
- Adult foster care
- Nursing
- Emergency response services
- Short-term help for caregivers
- Medical supplies
- Assisted living / home care
- Personal assistance (help with dressing, eating, and bathing)
- Adaptive aids (things like walkers and canes)
- Home modifications (things like wheelchair ramps and grab bars)
- Speech therapy (helping you learn to speak again or speak better)
- Occupational therapy (helping you learn to do everyday activities)
- Physical therapy (helping you learn to move around better or become stronger)
- Nursing home services, if you live in a nursing home

### Extra Services:

STAR+PLUS Medicare-Medicaid plans in your area also offer value-added services. These are extra services and cannot be used in place of your Medicare or Medicaid services.

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Amerigroup Texas STAR+PLUS MMP
To ask about services or doctors:	855-878-1784
TTY line for people with a hearing or speech disability:	TTY: 7-1-1
Plan website:	<a href="http://www.myamerigroup.com/TXMMP">www.myamerigroup.com/TXMMP</a>

Extra Services for Members in a Nursing Facility	Amerigroup Texas STAR+PLUS MMP
Extra Dental Services for Adults (21 and older) and Pregnant Women	Up to \$1,600 each year or \$400 every 3 months for dental care.
Extra Vision Services	<ul style="list-style-type: none"> <li>• One routine eye exam every year.</li> <li>• Up to an extra \$300 for buying a pair of better eyeglasses or contact lenses every year.</li> </ul>
Hearing Services	Up to \$2,000 a year for hearing aids.
Drug Store Services	\$51 a quarter or \$17 a month allowance for approved for over-the-counter medicines and health care-related items.
Gift Cards	<ul style="list-style-type: none"> <li>• 20 reward dollars for members completing their yearly checkup. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 20 reward dollars for members who participate in the interdisciplinary team meetings with service coordinator. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 60 reward dollars for members with diabetes after completing a retinopathy exam, a kidney exam and an HbA1c blood sugar test. All three exams must be completed to earn the 60 reward dollars. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 20 reward dollars for breast cancer screening for members 40 and older. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 20 reward dollars for colorectal cancer screening for members 50 and older. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 20 reward dollars for member receiving annual flu vaccine. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 25 reward dollars for member communicating with service coordinator within 3-days of a facility discharge, engaging and completing post-discharge process. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 20 reward dollars for follow-up visit with your main doctor within 14 days of hospitalization. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 20 reward dollars for follow-up visit with your Mental Health Provider within 14 days of discharge for an inpatient mental health admission. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 20 reward dollars for Members diagnosed with hypertension who have a controlled blood pressure reading and faxed to the plan by their main doctor. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> </ul>

<b>Extra Services for Members in a Nursing Facility</b>	<b>Amerigroup Texas STAR+PLUS MMP</b>
Health and Wellness Services	<ul style="list-style-type: none"> <li>• 12 extra cardiac rehab visits a year.</li> <li>• Counseling to stop smoking or tobacco use.</li> </ul>
Healthy Play and Exercise Programs	Silver Sneakers fitness club membership at a gym near you.
Alzheimer's Care	Photo album for members with memory loss to encourage memory and retention.
Extra Foot Doctor (Podiatry) Services	Four extra routine foot care visits a year.
Acupuncture Therapy	Up to 6 visits for acupuncture a year.

<b>Extra Services for Members in the Community</b>	<b>Amerigroup Texas STAR+PLUS MMP</b>
Extra Dental Services for Adults (21 and older) and Pregnant Women	Up to \$1,600 each year or \$400 every 3 months for dental care.
Extra Vision Services	<ul style="list-style-type: none"> <li>• One routine eye exam every year.</li> <li>• Up to an extra \$300 for buying a pair of better eyeglasses or contact lenses every year.</li> </ul>
Hearing Services	Up to \$2,000 a year for hearing aids.
Drug Store Services	\$51 a quarter or \$17 a month allowance for approved for over-the-counter medicines and health care-related items.

Extra Services for Members in the Community	Amerigroup Texas STAR+PLUS MMP
Gift Cards	<ul style="list-style-type: none"> <li>• 20 reward dollars for members completing their yearly checkup. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 20 reward dollars for members who participate in the interdisciplinary team meetings with service coordinator. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 60 reward dollars for members with diabetes after completing a retinopathy exam, a kidney exam and an HbA1c blood sugar test. All three exams must be completed to earn the 60 reward dollars. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 20 reward dollars for breast cancer screening for members 40 and older. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 20 reward dollars for colorectal cancer screening for members 50 and older. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 20 reward dollars for member receiving annual flu vaccine. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 25 reward dollars for member communicating with service coordinator within 3-days of a facility discharge, engaging and completing post-discharge process. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 20 reward dollars for follow-up visit with your main doctor within 14 days of hospitalization. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 20 reward dollars for follow-up visit with your Mental Health Provider within 14 days of discharge for an inpatient mental health admission. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 20 reward dollars for Members diagnosed with hypertension who have a controlled blood pressure reading and faxed to the plan by their main doctor. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> </ul>
Home Visits	Up to 8 hours annually of respite custodial care for members when their unpaid caregiver can't help or need some relief.
Health and Wellness Services	<ul style="list-style-type: none"> <li>• 12 extra cardiac rehab visits a year.</li> <li>• Counseling to stop smoking or tobacco use.</li> </ul>
Healthy Play and Exercise Programs	Silver Sneakers fitness club membership at a gym near you.
Alzheimer's Care	Photo album for members with memory loss to encourage memory and retention.
Extra Foot Doctor (Podiatry) Services	Four extra routine foot care visits a year.
Acupuncture Therapy	Up to 6 visits for acupuncture a year.
Emergency Response Services (ERS)	Personal emergency response service monitoring services for non-waivered members.
Pest Control	Pest control service, once every 3 months to eliminate rodents, roaches and other unsafe pests.
Meals	2 meals a day for 5 days of home delivered meals after returning home from a hospital or skilled nursing facility discharge for non-waived members.