

# STAR+PLUS Medicare-Medicaid Plans for Dual Eligible Members

## Compare “Value-Added” or extra services offered by plans in Harris County.



The plan you pick will provide basic health services and medications you've been getting through Medicare, plus long-term services and supports through Medicaid.

Every plan will offer the same basic health services you've been getting through Medicare. These include:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Family planning services
- Hearing tests and aids
- Home health services
- Chiropractors (neck and back doctors)
- Podiatrists (foot doctors)
- Dialysis for kidney problems
- Eye checkups, glasses, and contact lenses
- Mental health services (such as counseling)
- Yearly adult checkup
- Short term rehab in skilled nursing facility

In addition to the Medicare services, the plan you pick will include Medicaid long term services and supports such as:

- Adult day care
- Adult foster care
- Nursing
- Emergency response services
- Short-term help for caregivers
- Medical supplies
- Assisted living / home care
- Personal assistance (help with dressing, eating, and bathing)
- Adaptive aids (things like walkers and canes)
- Home modifications (things like wheelchair ramps and grab bars)
- Speech therapy (helping you learn to speak again or speak better)
- Occupational therapy (helping you learn to do everyday activities)
- Physical therapy (helping you learn to move around better or become stronger)
- Nursing home services, if you live in a nursing home

### Extra Services:

**STAR+PLUS Medicare-Medicaid plans in your area also offer value-added services.** These are extra services and cannot be used in place of your Medicare or Medicaid services.

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan's extra services, call the number under that plan's name.

**A “blank” under a plan's name means that the plan does not offer the service listed.**

	Wellpoint	Molina Dual Options	UnitedHealthcare Connected
To ask about services or doctors:	855-878-1784	855-895-9992	800-256-6533
TTY line for people with a hearing or speech disability:	711	800-735-2989 or 7-1-1 English 800-662-4954 Spanish	7-1-1
Plan website:	<a href="http://www.wellpoint.com/tx/mmp">www.wellpoint.com/tx/mmp</a>	<a href="http://www.molinahealthcare.com">www.molinahealthcare.com</a>	<a href="http://www.uhccommunityplan.com">www.uhccommunityplan.com</a>

Extra Services for Members in a Nursing Facility	Wellpoint	Molina Dual Options	UnitedHealthcare Connected
Extra Help Getting a Ride (when state services are not available)			Rides to appointments not covered by Medicaid. For example, dental services for non-Waiver members.
Extra Dental Services for Adults (21 and older) and Pregnant Women	Up to \$1,600 each year or \$400 every 3 months for dental care.	Up to \$2,000 each year for check-ups, x- rays, cleanings, fillings and simple tooth extractions for members 21 and older.	\$1,000 for 1 cleaning, scaling, and oral check-up each year for members ages 21 and older. Other services given at a discount.
Extra Vision Services	<ul style="list-style-type: none"> <li>One routine eye exam every year.</li> <li>Up to an extra \$300 for buying a pair of better eyeglasses or contact lenses every year.</li> </ul>	<ul style="list-style-type: none"> <li>One routine eye exam per year.</li> <li>\$300 eyewear allowance every year, includes contact lenses, eyeglasses (lenses and frames), eye glass lenses, eye glass frames.</li> </ul>	Up to \$105 maximum eyewear allowance every 24 months towards upgrades for frames, lenses, contacts that aren't covered by the Medicaid benefit. This includes loss or damage but cannot be used for a second or spare pair.
Hearing Services	Up to \$2,000 a year for hearing aids.	Hearing aid allowance limited to \$2,000 every year.	
Drug Store Services	\$51 a quarter or \$17 a month allowance for approved for over-the-counter medicines and health care-related items.		
Short-term Phone Help		<p>Molina Members ages 18 years and older eligible for the Federal Lifeline Program and Affordable Connectivity Program are offered at no cost to the member the exclusive Molina Healthcare Unlimited Plan that includes:</p> <ul style="list-style-type: none"> <li>An Android Smartphone</li> <li>Unlimited Data</li> <li>Unlimited Text</li> <li>Unlimited International calling to Mexico, Canada, China, South Korea and Vietnam for both landlines and cell phones.</li> </ul>	

Extra Services for Members in a Nursing Facility	Wellpoint	Molina Dual Options	UnitedHealthcare Connected
Gift Cards	<ul style="list-style-type: none"> <li>• 25 reward dollars for members completing their yearly checkup. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 20 reward dollars for members who participate in the interdisciplinary team meetings with service coordinator. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 75 reward dollars for members with diabetes after completing a retinopathy exam, a kidney exam and an HbA1c blood sugar test. All three exams must be completed to earn the 100 reward dollars. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 20 reward dollars for breast cancer screening for members 40 and older. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 25 reward dollars for colorectal cancer screening for members 50 and older. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 20 reward dollars for member receiving annual flu vaccine. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 25 reward dollars for member communicating with service coordinator within 3-days of a facility discharge, engaging and completing post-discharge process. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 20 reward dollars for follow-up visit with your main doctor within 14 days of hospitalization. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 20 reward dollars for follow-up visit with your Mental Health Provider within 14 days of discharge for an inpatient mental health admission. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 20 reward dollars for women ages 50 and older for completing an osteoporosis screening, within 180 days of fracture. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>* 30 reward dollars for completing an annual Health Assessment with your Service Coordinator. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> </ul>	<ul style="list-style-type: none"> <li>• \$35 incentive for members that complete their Wellness Visit during benefit year.</li> <li>• \$35 incentive for members that get an annual flu shot.</li> <li>• \$35 incentive for Members that get a blood pressure test.</li> </ul>	

Extra Services for Members in a Nursing Facility	Wellpoint	Molina Dual Options	UnitedHealthcare Connected
Health and Wellness Services	12 extra cardiac rehab visits a year.	<ul style="list-style-type: none"> <li>• Free personal blanket within 30 days of confirmed enrollment. Available one time only.</li> <li>• Free accessory tote bag within 30 days of confirmed enrollment. Available one time only.</li> <li>• Free skid proof socks within 30 days of confirmed enrollment. Available one time only.</li> <li>• One large print digital clock within 30 days of confirmed enrollment. Available one time only.</li> </ul>	<ul style="list-style-type: none"> <li>• Active Members will receive a Welcome Kit upon admission to an in-network facility.</li> <li>• Access to online resources, “findhelp”, to connect with free or low-cost community resources. For example, food banks, shelters, education, housing, and employment services.</li> </ul>
Healthy Play and Exercise Programs	Silver Sneakers fitness club membership at a gym near you.	Members can select a Home Fitness kit. The kit will help you keep active in the comfort of your home.	Exercise kit, including pedometer, for members who want to lose weight or become more active.
Gift Programs			<ul style="list-style-type: none"> <li>• Receive adult activity books: word search, crossword puzzle, Sudoku, coloring book, paid postage postcards, and colored pencils.</li> <li>• Bonsai kit available for members in a nursing facility (as allowed) for stress relief and mental engagement.</li> <li>• Preprinted member name waterproof clothing labels.</li> </ul>
Alzheimer’s Care	Photo album for members with memory loss to encourage memory and retention.		
Extra Foot Doctor (Podiatry) Services	Four extra routine foot care visits a year.	Twelve (12) additional routine foot doctor (podiatry) visits each year.	
Acupuncture Therapy	Up to 6 visits for acupuncture a year.		

Extra Services for Members in the Community	Wellpoint	Molina Dual Options	UnitedHealthcare Connected
Extra Help Getting a Ride (when state services are not available)			Rides to appointments not covered by Medicaid. For example, dental services for non-Waiver members.
Extra Dental Services for Adults (age 21 and older) and Pregnant Women	Up to \$1,600 each year or \$400 every 3 months for dental care.	Up to \$2,000 each year for check-ups, x- rays, cleanings, fillings, and simple tooth extractions for members 21 and older for STAR+PLUS non-waiver members.	\$1,000 for 1 cleaning, scaling, and oral check-up each year for members ages 21 and older. Other services given at a discount.
Extra Vision Services	<ul style="list-style-type: none"> <li>One routine eye exam every year.</li> <li>Up to an extra \$300 for buying a pair of better eyeglasses or contact lenses every year.</li> </ul>	<ul style="list-style-type: none"> <li>One routine eye exam per year.</li> <li>\$300 eyewear allowance every year, includes contact lenses, eyeglasses (lenses and frames), eye glass lenses, eye glass frames.</li> </ul>	Up to \$105 maximum eyewear allowance every 24 months towards upgrades for frames, lenses, contacts that aren't covered by the Medicaid benefit. This includes loss or damage but cannot be used for a second or spare pair.
Hearing Services	Up to \$2,000 a year for hearing aids.	Hearing aid allowance limited to \$2,000 every year.	
Drug Store Services	\$51 a quarter or \$17 a month allowance for approved for over-the-counter medicines and health care-related items.	\$120 every three months (quarter) for coverage of approved over-the-counter medicines and health care-related items.	
Extra Help with Past D Cost Sharing		\$0 co-payment for Tier-One Generic Prescriptions and Tier-Two Brand Prescriptions.	
Short-term Phone Help		<p>Molina Members ages 18 years and older eligible for the Federal Lifeline Program and Affordable Connectivity Program are offered at no cost to the member the exclusive Molina Healthcare Unlimited Plan that includes:</p> <ul style="list-style-type: none"> <li>An Android Smartphone</li> <li>Unlimited Data</li> <li>Unlimited Text</li> <li>Unlimited International calling to Mexico, Canada, China, South Korea and Vietnam for both landlines and cell phones.</li> </ul>	

Extra Services for Members in the Community	Wellpoint	Molina Dual Options	UnitedHealthcare Connected
Gift Cards	<ul style="list-style-type: none"> <li>• 25 reward dollars for members completing their yearly checkup. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 20 reward dollars for members who participate in the interdisciplinary team meetings with service coordinator. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 75 reward dollars for members with diabetes after completing a retinopathy exam, a kidney exam and an HbA1c blood sugar test. All three exams must be completed to earn the 100 reward dollars. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 20 reward dollars for breast cancer screening for members 40 and older. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 25 reward dollars for colorectal cancer screening for members 50 and older. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 20 reward dollars for member receiving annual flu vaccine. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 25 reward dollars for member communicating with service coordinator within 3-days of a facility discharge, engaging and completing post-discharge process. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 20 reward dollars for follow-up visit with your main doctor within 14 days of hospitalization. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 20 reward dollars for follow-up visit with your Mental Health Provider within 14 days of discharge for an inpatient mental health admission. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>• 20 reward dollars for women ages 50 and older for completing an osteoporosis screening, within 180 days of fracture. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> <li>* 30 reward dollars for completing an annual Health Assessment with your Service Coordinator. Reward dollars are redeemed for over-the-counter health care-related items. Reward dollars must be earned as a plan member by 11/1 and any unused rewards dollars are forfeited on 1/1 of the new year.</li> </ul>	<ul style="list-style-type: none"> <li>• \$35 incentive for members that complete their Wellness Visit health Visit during benefit year.</li> <li>• \$35 incentive for members that get an annual flu shot.</li> <li>• \$35 incentive for Members that get a blood pressure test.</li> <li>• \$35 incentive for members that complete a doctor follow-up visit within 30 days of hospital discharge for a mental health condition. Limit one gift card every 30 days.</li> </ul>	

Extra Services for Members in the Community	Wellpoint	Molina Dual Options	UnitedHealthcare Connected
Help for Members with Asthma			Allergy-free mattress cover and pillowcase each year for eligible members.
Home Visits	Up to 8 hours annually of respite custodial care for members when their unpaid caregiver can't help or need some relief.	Up to an extra 8 hours of respite services for STAR+PLUS non-waiver members age 21 and older for Bexar and Harris counties.	
Health and Wellness Services	12 extra cardiac rehab visits a year.	<ul style="list-style-type: none"> <li>• Weight Watchers program meeting vouchers for Members 21 and older with a BMI of 30 or above.</li> <li>• Up to 28 home-delivered meals for two weeks, with maximum of 56 meals for four weeks, each year after getting out of hospital or nursing facility or physician requested as part of a supervised program to ease the effects of a chronic illness.</li> </ul>	<ul style="list-style-type: none"> <li>• Access to LiveandWorkWell.com, which provides articles, videos, legal resources, and provider searches.</li> <li>• Access to online resources, “findhelp”, to connect with free or low-cost community resources. For example, food banks, shelters, education, housing, and employment services.</li> </ul>
Healthy Play and Exercise Programs	Silver Sneakers fitness club membership at a gym near you.	STAR+PLUS Non-waiver Members have a choice of a fitness center membership or a home fitness kit, or both.	Exercise kit, including pedometer, for members who want to lose weight or become more active.
Gift Programs			<ul style="list-style-type: none"> <li>• Receive adult activity books: word search, crossword puzzle, Sudoku, coloring book, paid postage postcards, and colored pencils.</li> <li>• Herb growing kit for members interested in improving their health through healthier home cooking.</li> <li>• One pill organizer and health tracker booklet.</li> <li>• Oxygen reader (Pulse Oximeter), reusable face mask, and health tracker booklet for members who are high risk for COVID-19 complications.</li> </ul>
Alzheimer's Care	Photo album for members with memory loss to encourage memory and retention.		

Extra Services for Members in the Community	Wellpoint	Molina Dual Options	UnitedHealthcare Connected
Extra Foot Doctor (Podiatry) Services	Four extra routine foot care visits a year.	Twelve (12) additional routine foot doctor (podiatry) visits each year.	Eligible Diabetic Members may request to receive two pair of full-length foot insoles.
Acupuncture Therapy	Up to 6 visits for acupuncture a year.		
Emergency Response Services (ERS)	Personal emergency response service monitoring services for non-waivered members.	Emergency response services for STAR+PLUS non-Waiver Members age 21 and older.	
Pest Control	Pest control service, once every 3 months to eliminate rodents, roaches, and other unsafe pests.		Roach repellent wall plugs for members who are under case management for Asthma or COPD.
Meals	2 meals a day for 5 days of home delivered meals after returning home from a hospital or skilled nursing facility discharge for non-waived members.		Up to 12 home-delivered meals for two weeks, with maximum of 24 meals for four weeks, each year after getting out of hospital or nursing facility or when a doctor asks as part of a supervised program to ease the effects of a chronic illness.