

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR Kids
 ★★★★★
 ★★★★★
 ★★★★★
 ★★★★★
 ★★ Lowest Performance in STAR Kids
 ★



Overall Health Plan Quality

Amerigroup

Superior HealthPlan

★★★★

★★★★★

Experience with the Health Plan

★★★★★

★★★★★

Parents give high ratings to the health plan

★★★★

★★★★

Fewest complaints about the health plan

★★★★★

★★★★★

Getting Care

★★★★★

★★★★★

People get the care they need without problems or long waits

★★★★★

★★★★

People get regular checkups

★★

★★★★★

People get special therapy easily

★★★★★

★★★★★

People get prescription medicines easily

★★★★★

★★★★

Services and Support

★★★★

★★★★★

People get help arranging or coordinating care

★

★★★★★

Doctors and other health providers answer questions

★★★★

★★★★★

Doctors discuss eventual transition to adult care for adolescents (12–17)

★★★★

★★

Mental and Behavioral Health

★★★★

★★★★★

People get emotional and behavioral counseling easily

★★★★★

★★★★★

Doctors follow up after hospitalization for mental illness

★★

★★★★

Health monitoring for people using antipsychotics

★

★★★★

† If a plan shows “No rating”: this is not a bad rating.

At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: [texashhs.org/PlanReportCards](https://www.texashhs.org/PlanReportCards)

Report card for **STAR KIDS** health plans

How do the health plans measure up?



Health Plan	Telephone	Website
Amerigroup	(844) 756-4600	https://www.myamerigroup.com/TX
Superior HealthPlan	(844) 590-4883	https://www.SuperiorHealthPlan.com/

