

# HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR Kids  
 ★★ Lowest Performance in STAR Kids



## Health Plan

### Overall Health Plan Quality

#### Experience with the Health Plan

Parents give high ratings to the health plan

Fewest complaints about the health plan

#### Getting Care

People get the care they need without problems or long waits

People get regular checkups

People get special therapy easily

People get prescription medicines easily

#### Services and Support

People get help arranging or coordinating care

Doctors and other health providers answer questions

Doctors discuss eventual transition to adult care for adolescents (12–17)

#### Mental and Behavioral Health

People get emotional and behavioral counseling easily

Doctors follow up after hospitalization for mental illness

Health monitoring for people using antipsychotics

Driscoll

Superior

UnitedHealthcare

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† If a plan shows “No rating”: this is not a bad rating.

At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: [texashhs.org/PlanReportCards](https://texashhs.org/PlanReportCards)

## Report card for **STAR KIDS** health plans

### How do the health plans measure up?



Health Plan	Telephone	Website
Driscoll Health Plan	(877) 324-7543	<a href="https://driscollhealthplan.com/programs/star-kids">https://driscollhealthplan.com/programs/star-kids</a>
Superior HealthPlan	(844) 590-4883	<a href="https://www.SuperiorHealthPlan.com/">https://www.SuperiorHealthPlan.com/</a>
UnitedHealthcare Community Plan	(877) 597-7799	<a href="https://www.uhc.com/communityplan/texas/plans">https://www.uhc.com/communityplan/texas/plans</a>

