

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR Kids
 ★★★★★
 ★★★★★
 ★★★★★
 ★★
 ★ Lowest Performance in STAR Kids



	Community First Health Plans	Superior HealthPlan
Overall Health Plan Quality	★★★	★★★★☆
Experience with the Health Plan	★★★★☆	★★★★☆
Parents give high ratings to the health plan	★★★★★	★★★★★
Fewest complaints about the health plan	★★★	★★★
Getting Care	★★★	★★★★★
People get the care they need without problems or long waits	★★★	★★★★★
People get regular checkups	★★★★★	★★★★★
People get special therapy easily	★★	★★★
People get prescription medicines easily	★★★	★★★★★
Services and Support	★★★	★★★★☆
People get help arranging or coordinating care	★★★	★★★
Doctors and other health providers answer questions	★★★	★★★
Doctors discuss eventual transition to adult care for adolescents (12–17)	★★★	★★★★★
Mental and Behavioral Health	★★★★☆	★★★★☆
People get emotional and behavioral counseling easily	★★★	★★★
Doctors follow up after hospitalization for mental illness	★★	★★★
Health monitoring for people using antipsychotics	★★★★★	★★★★★

† If a plan shows “No rating”: this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: texashhs.org/PlanReportCards

Report card for **STAR KIDS** health plans

How do the health plans measure up?



Health Plan	Telephone	Website
Community First Health	(855) 607-7827	https://medicaid.communityfirsthealthplans.com/members/star-kids/
Superior HealthPlan	(844) 590-4883	https://www.SuperiorHealthPlan.com/

