HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ **Highest Performance in STAR Kids**
★★★★
★★★
★★
★ **Lowest Performance in STAR Kids**

	Amerigroup	Texas Children's Health Plan	UnitedHealthcare Community Plan
Overall Health Plan Quality	★★★	★★★★½	★★★
Experience with the Health Plan	★★★★½	★★★★½	★★★★
Parents give high ratings to the health plan	★★	★★★★★	★★★
Fewest complaints about the health plan	★★★★★	★★★★	★★★★★
Getting Care	★★★	★★★	★★½
People get the care they need without problems or long waits	★★★★	★★	★
People get regular checkups	★★★	★★★★	★★★★
People get special therapy easily	★★	★★	★★
People get prescription medicines easily	★★	★★★	★★
Services and Support	★★★½	★★★½	★★½
People get help arranging or coordinating care	★★★	★★★★	★★
Doctors and other health providers answer questions	★★★★	★★★★	★
Doctors discuss eventual transition to adult care for adolescents (12–17)	★★★★	★★	★★★★
Mental and Behavioral Health	★★½	★★★★½	★★½
People get emotional and behavioral counseling easily	★★★	★★★★	★★★
Doctors follow up after hospitalization for mental illness	★★	★★★	★★
Health monitoring for people using antipsychotics	★★	★★★	★★★

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Report card for STAR KIDS health plans

How do the health plans measure up?

Health Plan	Telephone	Website
Amerigroup	(844) 756-4600	https://www.myamerigroup.com/TX
Texas Children's Health Plan	(800) 659-5764	https://www.texaschildrenshealthplan.org/
UnitedHealthcare Community Plan	(877) 597-7799	https://www.uhccommunityplan.com/tx

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