HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

* * * * * Highest Performance in STAR Kids

**

H Lowest Performance in STAR Kids

Health Plan	Driscoll	Superior
Overall Health Plan Quality	****	****
Experience with the Health Plan	*****	***
Parents give high ratings to the health plan	****	**
Fewest complaints about the health plan	****	****
Getting Care	****	****
People get the care they need without problems or long waits	****	****
People get regular checkups	****	*****
People get special therapy easily	***	No rating ⁺
People get prescription medicines easily	***	No rating ⁺
Services and Support	***	No rating ⁺
People get help arranging or coordinating care	****	No rating ^{\dagger}
Doctors and other health providers answer questions	**	***
Doctors discuss eventual transition to adult care for adolescents (12–17)	**	No rating ⁺
Mental and Behavioral Health	****	No rating ^{\dagger}
People get emotional and behavioral counseling easily	****	No rating ^{$+$}
Doctors follow up after hospitalization for mental illness	****	No rating ⁺
Health monitoring for people using antipsychotics	***	No rating ^{\dagger}

⁺ If a plan shows "No rating": this is not a bad rating.

At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.



Report card for STAR KIDS health plans

How do the health plans measure up?



Health Plan	Telephone	Website	
Driscoll Health Plan	(877) 324-7543	https://driscollhealthplan.com/programs/star-kids	
Superior HealthPlan	(844) 590-4883	https://www.SuperiorHealthPlan.com/	

