

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR Kids
 ★★★★★
 ★★★★★
 ★★★★★
 ★★★★★
 ★★ Lowest Performance in STAR Kids
 ★



	Blue Cross and Blue Shield	Superior HealthPlan
Overall Health Plan Quality	★★★	★★★★★
Experience with the Health Plan	★	★★★★★
Parents give high ratings to the health plan	★	★★★★★
Fewest complaints about the health plan	★	No rating [†]
Getting Care	★★★	★★★
People get the care they need without problems or long waits	★★★	★★
People get regular checkups	★★★	★★★★★
People get special therapy easily	★★★	★
People get prescription medicines easily	★★★	★★★★★
Services and Support	★★★★★	★★★★★
People get help arranging or coordinating care	★★★★★	★★★★★
Doctors and other health providers answer questions	★★	★★★
Doctors discuss eventual transition to adult care for adolescents (12–17)	★★★★★	★★★★★
Mental and Behavioral Health	★★★★★	★★★
People get emotional and behavioral counseling easily	★★	★★
Doctors follow up after hospitalization for mental illness	★★★★★	★★★★★
Health monitoring for people using antipsychotics	★	★★★

[†] If a plan shows “No rating”: this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: [texashs.org/PlanReportCards](https://www.texashs.org/PlanReportCards)

Report card for **STAR KIDS** health plans

How do the health plans measure up?



Health Plan	Telephone	Website
Blue Cross and Blue Shield	(877) 688-1811	https://www.bcbstx.com/starkids/
Superior HealthPlan	(844) 590-4883	https://www.SuperiorHealthPlan.com/

