

Here is some helpful information about STAR Kids that you can share with your providers:

Beginning November 1, 2016, children 20 or younger in one of the following groups will receive all of their services through a STAR Kids Medicaid health plan:

- Individuals receiving Supplemental Security Income (SSI) or SSI-related Medicaid
- Individuals in the Medically Dependent Children Program (MDCP)

Children 20 or younger who receive services through one of the following 1915(c) waivers will receive their main Medicaid services (acute care and some LTSS) through STAR Kids, but will receive their waiver services the way they do today, through their current waiver providers:

- Community Living Assistance Support Services (CLASS)
- Deaf Blind with Multiple Disabilities (DBMD)
- Home and Community-based Services (HCS)
- Texas Home Living (TxHmL)
- Youth Empowerment Services (YES).

Children 20 or younger who reside in a community-based Intermediate Care Facility for Individuals with Intellectual or Developmental Disabilities (ICF/IID) or a nursing facility will receive their acute care services and service coordination through a STAR Kids health plan.

Tips for Providers:

- For services delivered through the STAR Kids MCOs, providers must contract and be credentialed with the MCO to provide Medicaid managed care services. Call the STAR Kids MCOs in your service delivery area today at the numbers listed below to make sure you are in their provider networks by November 1, 2016. Be prepared to negotiate rates with the MCOs with which you plan to contract.
- Providers must also be Medicaid-enrolled in order to serve Medicaid clients. This includes all providers who prescribe or order Medicaid-funded services, as well as providers who make referrals to Medicaid providers.
 - For additional information on Medicaid enrollment and reenrollment, please visit the following website: www.tmhp.com.
- Make sure all referrals, prescriptions, and prior authorizations are up-to-date for your patients by November 1, 2016, to ensure a smooth transition.

STAR Kids Provider Relations Contacts:

STAR Kids Managed Care Organizations	Provider Relations Contact Information
Aetna Better Health Texas	<p align="center">Gina Hightower Phone: 214-288-4414 Kelly Dixon Phone: 214-200-8298</p>
Amerigroup	<p align="center">Aron Head Email: aron.head@amerigroup.com Phone: 817-861-7700 ext. 57747</p>
Blue Cross Blue Shield of Texas	<p align="center">Juanita Hill Email: juanita_hill@bcbstx.com Phone: 512-349-4896</p>
Children's Medical Center Health Plan	<p align="center">Rob Robidou Email: Robert.Robidou@childrens.com Phone: 214-456-1959</p>
Community First Health Plans	<p align="center">Martin M. Jimenez Email: mjimenez@cfhp.com Phone: 210-358-6180</p>
Cook Children's Health Plan	<p align="center">Teresa Hebert Email: Teresa.hebert@cookchildrens.org Phone: 682-885-5885</p>
Driscoll Health Plan	<p align="center">Donald A. Well Phone: 361-694-4349</p>
Superior HealthPlan	<p align="center">Marisa Moreno Email: mmoreno@centene.com Phone: 800-656-4817 ext. 22907</p>
Texas Children's Health Plan	<p align="center">Gail Bean Email: ggbean@texaschildrens.org Phone: 832-828-1245</p>
United Healthcare Community Plan	<p align="center">Angela Otto Email: angela_d_otto@uhc.com Phone: 713-418-6365</p>