Compare "Value-Added" or Extra Services Offered by STAR Kids Health Plans in the Travis Service Area  
(Bastrop, Burnet, Caldwell, Fayette, Hays, Lee, Travis, and Williamson counties)

**Medicaid Health Care Services:**

All children and young adults age 20 and younger in managed care receive the same traditional Medicaid services. Some of those services are things such as:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Hearing tests and aids
- Home health services
- Community First Choice
- Personal Care Services
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots
- Texas Health Steps medical and dental checkups
- No limit on medicines Mental health services (such as counseling)
- Chiropractors (neck and back doctors)
- Private Duty Nursing

People on the MDCP waiver can receive the following services:

- Adaptive aids
- Minor home modifications
- Transition assistance services
- Employment assistance
- Flexible family support services
- Financial management services
- Respite services
- Supported employment

**Value-Added Services:**

Every STAR Kids medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Blue Cross and Blue Shield of Texas</th>
<th>Superior HealthPlan</th>
</tr>
</thead>
<tbody>
<tr>
<td>For questions or doctor information</td>
<td>877-688-1811</td>
<td>844-590-4883</td>
</tr>
<tr>
<td>TTY line for people with a hearing or speech disability:</td>
<td>7-1-1</td>
<td>800-735-2989</td>
</tr>
<tr>
<td>Help for mental health, drug, or alcohol problems:</td>
<td>800-424-0324</td>
<td>844-590-4883</td>
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<tr>
<td>For prescription or medicine information:</td>
<td>877-688-1811</td>
<td>844-590-4883</td>
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<tr>
<td>Health Plan Website:</td>
<td><a href="http://www.bcbstx.com/starkids">www.bcbstx.com/starkids</a></td>
<td><a href="http://www.SuperiorHealthPlan.com">www.SuperiorHealthPlan.com</a></td>
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<td>Value-Added Services</td>
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<tr>
<td>Extra Help Getting a Ride</td>
<td>Members can get free rides to approved services not covered by Medicaid such as non-emergency doctor visits, therapy, pharmacy, WIC visits, BCBSTX member events and meetings, hippotherapy, approved health classes or for covered services where the parent needs to bring more than one child.</td>
<td></td>
</tr>
<tr>
<td>Disease Management</td>
<td>Members who join the Special Beginnings program will have access to breastfeeding education provided by Special Beginnings nurses.</td>
<td></td>
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<tr>
<td>Extra Vision Services</td>
<td>Members can get upgrades to their eyewear every year.</td>
<td>$150 allowance for select eyeglass lenses, frames, or contact lenses that are not covered by Medicaid once every two years.</td>
</tr>
<tr>
<td>Discount Pharmacy / Over-the-Counter Benefits</td>
<td>All members get a free membership to Blue365, a program which offers discounts for health and wellness products and services.</td>
<td>Up to $30 allowance for over-the-counter items mailed to your home every quarter. The OTC catalog includes household, personal care, oral care and children’s items. No prescription required.</td>
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<tr>
<td>Sports and School Physicals</td>
<td>Members can get 1 free sports and camp physical each year for STAR Kids members.</td>
<td>One school/sports physical each year for members 4 to 18 years old.</td>
</tr>
<tr>
<td>Help for Members with Asthma</td>
<td>Members fill prescription for asthma medication four months in a row to be eligible for $25 gift card.</td>
<td>Allergy-free mattress cover and pillowcase to help control asthma symptoms when enrolled in Asthma Disease Management for a minimum of 60 continuous days.</td>
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| Extra Help for Pregnant Women | • Members can get a free infant car seat or pack and play by enrolling in Special Beginnings and going to a prenatal visit.  
• Pregnant members can earn $25 for completing prenatal visit in the first trimester or within 42 days of joining our plan.  
• Newly delivered members can earn $25 for completing postpartum visit within 7 to 84 days after having your baby.  
• Online Prenatal Class with incentive diaper bag. | • Diaper bag, starter supply of diapers, and educational materials for participating in the Start Smart for Your Baby® program and completing:  
  ○ A Notification of Pregnancy (NOP) form and  
  ○ A baby shower hosted by Superior.  
• Access to mobile app with pregnancy-related support and information according to your pregnancy stage. |
<p>| Home Visits                  | MDCP STAR Kids members may receive extra respite care from their caregiver for eight hours per month.  | Up to 10 home-delivered prepared meals after a hospital stay.                         |</p>
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| Health and Wellness Services | • Fresh and Healthy Produce for Pregnant Members.  
• In-home delivery meal service may be available for qualifying members after hospital discharge.  
• Hippotherapy or Therapeutic riding services for members who qualify.  
• BCBSTX members can access the findhelp community resource platform to obtain referrals and information to local community service programs. | • Access to mobile app to support smoking cessation.  
• Access to Careopolis™, an online "caring community" enabling members to engage friends and family as it relates to their healing or aging journey.  
• A Joy for All™ battery-operated plush companion pet for members enrolled in Behavioral Health Disease Management.  
• Online social services resource directory is available on the Superior member website to locate community supports such as food and nutrition, housing, education, and employment services. |
| Healthy Play and Exercise Programs | Members can receive up to $100 reimbursed for summer recreational activity enrollment fees. | • Up to $150 for the cost of attending a camp from an approved list.  
• Camp must be approved by the Service Coordination Department 90 days prior to the camp start date.  
• Allowance will be paid directly to the camp provider. |
| Gift Programs                | • One $75 gift card for kids who get 6 Texas Health Steps checkups by 15 months of age.  
• One $25 gift card per member family, per meeting, for attendance at a quarterly phone Parent/LAR Member Resource Meeting.  
• $25 Gift Card for adolescent check-ups. | • Members can earn rewards cards for completing the following healthy activities:  
  o $20 for members 0-20 years who get their Texas Health Steps checkup within 90 days of joining Superior. Limited to 1 reward per member per calendar year.  
  o $10 for members ages 18-20 years who get their annual flu shot.  
  o $20 for female members ages 18-20 years who get their annual well woman exam. Limited to 1 reward per member per calendar year.  
  o $120 for members birth to 15 months that get all 6 Texas Health Steps checkups on schedule.  
  o $20 per checkup for members ages 3-20 years who get their annual Texas Health Steps checkup each year.  
• Pregnant members can earn rewards cards for completing the following:  
  o $20 for prenatal visit within first trimester or 42 days of Superior enrollment.  
  o $20 for 3rd prenatal visit.  
  o $20 for 6th prenatal visit.  
  o $20 for 9th prenatal visit.  
  o $20 for postpartum visit within 7-84 days of delivery.  
• Up to $15 reward for proper guardianship documents for members ages 18 and older.  
• $25 reward for members ages 18-20 who successfully complete their transition assessment timely. |
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<td>Respite Services</td>
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<td>Up to 8 hours of in-home respite care per year for members not receiving MDCP respite services, upon completion of the annual STAR Kids Screening and Assessment (SAI), return of the signed individual service plan, and must be up to date with their Texas Health Steps.</td>
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<td>Inpatient Follow-Up Incentive Program</td>
<td>$25 gift card for members who attend a follow-up visit with a behavioral health provider within 7 days of hospital discharge.</td>
<td>$20 rewards card and journal for members ages 6-20 years who complete a follow-up visit within 7 days of hospital discharge. Available one time per year.</td>
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| Online Mental Health Resources       | Members will have access to online Behavioral Health tools where they can login to get information for their specific behavioral health concerns. | Access to mobile app to help support:  
- Building Resilience.  
- Mental Health and Overall Well-Being.  
- Navigating Life.  
- Physical Activities.  
- Skill Practices.  
- Substance Use Disorders.  
- Treatment Approaches.  
- Pregnancy/Postpartum. |